



SINGLE-PHASE HYBRID INVERTER



USER MANUAL

SUNSYNK-10K-SG02LP1
SUNSYNK-12K-SG02LP1

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Table of Contents

LEGAL INFORMATION	3	System Flow Page	48
Warning Notice System	3	Setup Page	49
Qualified Personnel	3	Basic Setup	50
Proper Use of Sunsynk Products	3	Battery Setup Page	53
Warranty	4	Generator & Battery Charge Page	54
Trademarks	4	Battery Discharge Page	57
Disclaimer of Liability	4	Setting Up a Lithium Battery	59
Retention of This Manual	4	System Work Mode Setup Menu	60
SAFETY	5	Grid Supply Page	64
General Safety	5	Advanced Functions	68
Symbols/Safety Signs	5	Solar Power Generated	75
Safety Instructions	7	Grid Power	76
		Advanced Settings for Auxiliary Load	77
PRODUCT INTRODUCTION	9	OPERATION MODES	79
Key Features	9	Mode I: Basic	79
Product Overview	11	Mode II: Generator	79
Product Size	12	Mode III: With Aux-Load	80
Basic System Architecture	13	Mode IV: AC Couple	80
		Mode V: Grid-Tied	82
SPECIFICATION	14	FAULT CODES	82
INSTALLATION	16	INVERTER MONITORING	85
Part List	16	Data Logger Installation	85
Product Handling Requirements	17	Connecting to Wi-Fi	85
Installation Tools	17	Network Cable	86
Selecting the Mounting Area	18	Registration	87
Mounting the Inverter	20	Requesting User Level Access Change	88
Battery Connection	20	Creating a Plant	88
Recommended Batteries	22	Adding a Device	90
Recommended DC Battery Protection	22	Editing a Plant	91
Function Port Definition	24	Plant Overview	92
Lead-Acid Battery Temperature Sensor	25	Inverter Management	94
Grid, Load, and Generator Connections	26	COMMISSIONING	97
PV Connection	29	Start-Up / Shutdown Procedure	97
CT Coil Connection	33	Inverter Commissioning Info	97
Meter Connection	34	GDFI Fault	98
Earth Connection (MANDATORY)	35	MAINTENANCE	98
Wiring System for Inverter	37	APPENDIX A	99
Typical Application of Diesel Generator	38	APPENDIX B	99
Single-Phase Parallel Connection	39	APPENDIX C	99
Single-Phase Parallel on Three-Phase Grid	41	APPENDIX D	99
Single-Phase Grid-Tied Connection	43	APPENDIX E	100
OPERATION	44		
Switching ON/OFF	44		
Display	44		
LCD Operation Flow Chart	45		
Home Page	46		
Status Page	47		

LEGAL INFORMATION

Warning Notice System

This manual includes important safety warnings that help ensure your safety and prevent damage to the equipment. These warnings are clearly identified with symbols, which are categorised according to the level of risk associated with each potential hazard. It is essential to read and adhere to these warnings carefully.



DANGER

Indicates an immediate hazard that, if not avoided, will result in serious injury or death. This is the highest level of risk.



WARNING

Indicates a potential hazard that could result in serious injury or death if not avoided. It is slightly less severe than "DANGER".



CAUTION

Highlights a potential hazard that could cause minor injuries or property damage if not avoided.



NOTICE

Provides helpful information that does not indicate any hazard.

Qualified Personnel

The Sunsynk Hybrid Inverter described in this manual must only be installed, operated, and maintained by qualified personnel. Qualified personnel are individuals who have received formal training in electrical systems and photovoltaic (PV) installations. They must be familiar with local electrical codes and regulations and capable of identifying potential risks associated with handling high-voltage equipment. To ensure safe and efficient installation, Sunsynk strongly recommends engaging an installer approved by Sunsynk. These installers undergo specific training on Sunsynk products, ensuring they possess the necessary knowledge for secure and optimal installation, commissioning, and operation. Improper installation or operation of the Sunsynk Hybrid Inverter by unqualified personnel may lead to personal injury, property damage, or voiding of the warranty.



WARNING

Always use only components and accessories that are recommended or approved by Sunsynk.

Follow all procedures outlined in this manual for transport, storage, installation, commissioning, operation, and maintenance. Ensure compliance with local and national safety codes and regulations. Operate the product only within the specified environmental conditions as outlined in this manual.

Proper Use of Sunsynk Products

The Sunsynk Hybrid Inverter is designed for use in energy storage and management in photovoltaic systems. To ensure safe and reliable operation, it is imperative to follow the instructions provided in this manual. Failure to do so may lead to unsafe operation, product damage, or invalidation of the warranty.

Warranty

For warranty details, please refer to the Warranty Statement supplied by Sunsynk.

Under our company's guidance, customers may return products for maintenance or replacement of equivalent value. Customers are responsible for shipping and associated costs. Any replaced or repaired product retains the remaining warranty period. If a product or component is replaced by the company during the warranty period, ownership rights of the replacement belong to the company.

Factory warranty does not cover damages resulting from:

- Transportation mishaps
- Incorrect installation or commissioning
- Failure to follow operation, installation, or maintenance instructions
- Attempts to modify, alter, or repair products
- Incorrect usage or operation
- Inadequate equipment ventilation
- Non-compliance with safety standards or regulations
- Natural disasters or force majeure (e.g., floods, lightning, overvoltage, storms, fires, etc.)

Normal wear or minor failures that do not affect product functionality are not considered defects. External scratches, stains, or mechanical wear do not indicate product defects.

Trademarks

All names and logos identified in this document are the property of Sunsynk. Unauthorised use of Sunsynk trademarks is strictly prohibited. All other trademarks mentioned remain the property of their respective owners.

Disclaimer of Liability

This document is the property of Sunsynk. Any reproduction, modification, or distribution of this manual without prior written consent from Sunsynk is strictly prohibited.

The content of this manual has been thoroughly reviewed for accuracy and is consistent with the product described. However, due to ongoing product improvements and updates, Sunsynk cannot guarantee complete consistency. Any necessary corrections or updates will be included in subsequent editions of this manual.

Retention of This Manual

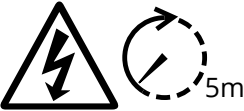
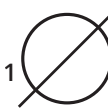
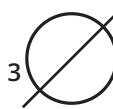
This manual contains essential information for the assembly, installation, commissioning, and maintenance of the Sunsynk Hybrid Inverter. It must be retained for future reference and made accessible to all qualified personnel involved in the operation and maintenance of this product.

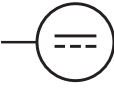
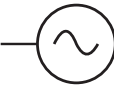
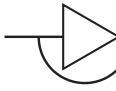
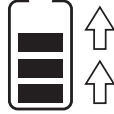
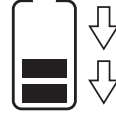
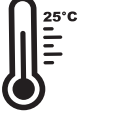
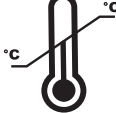
SAFETY

General Safety

- This device must be used only as described in this manual and in compliance with all local, regional, and national laws and regulations. Ensure that installation, operation, maintenance, and repair are only performed by qualified personnel who have read and fully understood this manual. The manual should be passed to any third party who handles the device.
- DO NOT allow minors, untrained personnel, or individuals with physical or mental impairments to operate or maintain this device. Only trained individuals should interact with the device during installation, operation, or maintenance. If untrained individuals are near the device during operation, they must be informed of potential hazards and given proper instructions to avoid injury.
- Periodically inspect the device for any signs of damage or wear. Always ensure that all connections are secure and that there are no exposed wires or components that may pose a risk of electric shock.

Symbols/Safety Signs

Symbol	Description	Symbol	Description
	Risk of danger.		Warning: Hot surface.
	Risk of electric shock. DO NOT touch the terminal or remove the shell within 5 minutes after disconnecting all power.		The battery is heavy and can cause injury if not handled safely.
	This product's batteries contain an explosive, self-reactive material that could blow up when heated.		Do not disassemble or alter the battery in any way. Do not strike or puncture the battery.
	Do not place near open fire or incinerate. Do not use near heaters or hot temperature sources.		ONLY qualified personnel should install or perform maintenance work on the units.
	Be careful when touching the inverter. It is an electrical product with risk of electric shock and heating.		Warranty void if seal is broken.
	Do not step, stand, or climb on this surface.		Avoid unsuitable shoes for installing and operating the inverter.
	Do not step or put any objects onto the battery.		Keep out of reach of children, animals, and insects.
	Single-phase.		Three-phase.
	Protective conductor terminal or earth ground terminal.		Rechargeable.

Symbol	Description	Symbol	Description
	Do not submerge the battery in water or expose it to moisture or liquid.		Do not drop, deform, or impact the battery.
	Do not expose the product to sunlight.		Inverter DC to AC.
	Li-ion battery.		Net weight in kilograms.
	BATTERY INPUT Battery Discharge Voltage, Battery Discharge Current, Input Voltage Type, Battery Discharge Power.		PV INPUT PV Input Voltage, Number of MPPT's, MPPT Input Current & Max PV ISC.
	Direct current.		Indicates that this product is recyclable.
	AC OUTPUT Output Voltage, Input Voltage Type, Ac Output Rated Current, Max AC Current, Output Frequency, Max AC ISC, Power Factor & AC Output Rated Power.		CONTINUOUS OUTPUT CURRENT Maximum Continuous Output Current, Output Frequency and Voltage, & AUX (programmable AC output on battery SOC).
	Charging.		Discharging.
	Follow the indicated temperatures.		Ambient, Min & Max. Temperature.
	MANUAL DOWNLOAD Download the latest version of the instruction manual by scanning the QR code.		WARRANTY REGISTRATION Scan the QR code to access our website and sign up for the manufacturer's warranty.
	Do not dispose the device, accessories, and packaging with regular waste. Follow local ordinances or contact the manufacturer for disposal guidance.		Refer to the operating instructions. Contact the supplier within 24 hours if there is anything wrong. In case of leakage contact with eyes or skin, immediately clean with water and seek help from a doctor.
	CE mark is attached to the solar inverter to verify that the unit follows the provisions of the European Low Voltage and EMC Directives.		The UKCA marking is used for products placed on the market in Great Britain (England, Scotland and Wales). The UKCA marking applies to most products for which the CE marking could be used.

Safety Instructions

This section provides essential safety and operational guidelines. Please read carefully and keep this manual for future reference.



DANGER

Electric Shock Hazard From Live Components Or DC Cables

- DC cables connected to a battery or PV module may be live, posing a severe electric shock risk.
- Disconnect the system from all voltage sources and ensure it cannot be reconnected before performing any work.
- Do not touch non-insulated parts or cables. Always wear personal protective equipment (PPE).

Electric Shock Risk From Touching An Ungrounded PV Module Or Array Frame

- Touching ungrounded PV modules or array frames may result in fatal electric shock.
- Ground the PV modules, array frame, and all electrically conductive surfaces properly. Follow local safety regulations to ensure safety.

Risk Of Electric Shock Due To Ground Fault

- Ground faults can leave parts of the system live, creating a significant electric shock risk.
- Disconnect the system from all voltage sources and wait for five minutes before touching any parts of the system.
- Only touch the cables by their insulated parts to avoid contact with live conductors.



WARNING

Fire Or Explosion Risk From Charging Fully Discharged Batteries

- Never charge a fully discharged battery. Attempting to do so may cause fire or explosion.
- Verify the battery's charge status before commissioning the inverter. If the battery is fully discharged, contact the manufacturer for further guidance.

Electric Shock Risk Due To Missing Surge Protection In Case Of Overvoltage

- Ensure surge protection devices are in place to prevent damage from overvoltage (e.g., lightning).
- Verify that all devices in the system, including the inverter and battery, are connected to the surge protection network before use.

Electric Shock Risk From Measuring Device Damage Due To Overvoltage

- Use measuring devices only with voltage ranges suitable for the inverter's output and the battery's maximum DC voltage.
- Do not use devices not rated for the inverter's voltage range as this may result in electric shock.



CAUTION

Burn Hazard From Hot Inverter Parts

- Inverter housing and internal components can become hot during operation.
- Avoid touching the inverter during operation. Wait for the unit to cool down before handling.

Risk Of System Malfunction Due To Incorrect Environmental Conditions

- Ensure the inverter is installed in a dry, well-ventilated environment, away from excessive moisture or dust.
- Ensure the ambient temperature remains within the specified range to prevent performance issues or malfunctions.



NOTICE

Damage Due To Sand, Dust, And Moisture Ingress

- Protect the inverter from exposure to dust, sand, or moisture to prevent system damage.
- Install the inverter in a clean, dry location to ensure reliable performance and long service life.

Risk Of Damage In Subfreezing Conditions

- Do not operate the inverter if the temperature is below -5°C (23°F).
- Remove ice from the inverter's seal before opening in freezing conditions to avoid damaging the enclosure.

Risk Of Damage Due To Electrostatic Discharge (Esd)

- Always ground yourself before handling sensitive components of the inverter to avoid damage caused by electrostatic discharge.
- Avoid direct contact with the inverter's internal components without proper grounding.

Do Not Dispose Of This Product With Household Waste!

- Electrical devices must be disposed of in accordance with local electronic waste disposal regulations. If you have any questions, please contact your supplier. In some cases, the supplier can arrange proper disposal.

PRODUCT INTRODUCTION

The Sunsynk 10/12 kW Hybrid Inverter is a multifunctional energy solution that integrates an inverter, solar charger, and battery charger into a single compact and efficient unit. Designed to provide uninterrupted power support, it enables seamless integration of solar energy generation, battery storage, and grid connection, making it an ideal solution for residential and small commercial solar energy systems.

This versatile inverter supports both grid-tied and off-grid configurations, offering flexibility in energy management. It optimises solar energy use by allowing users to store surplus power for later use, thereby reducing dependence on the grid and lowering electricity costs.

Key Features

Interactive & User-Friendly:

- Colourful touch LCD display: Easy-to-understand, interactive display with real-time monitoring of system performance and power flow.
- Wi-Fi and GSM monitoring: Provides remote monitoring capabilities through Wi-Fi or GSM, allowing users to track system data from anywhere.
- Visual power flow screen: Displays the power flow between the solar panels, battery, inverter, and grid in a clear and simple visual format.
- MPPT inputs: The inverter features three MPPT inputs, each supporting one string connections.
- Smart settable 3-stage MPPT charging: Optimises battery charging with a smart 3-stage MPPT (Maximum Power Point Tracking) charging system to ensure efficient energy use and battery health.
- Auxiliary load function: Allows for managing additional loads within the system, providing flexibility for more complex installations.

Compatible & Versatile:

- Supports multiple power sources: Compatible with main electrical grid voltages, power generators, and wind turbines, providing flexibility for various energy sources.
- Self-consumption & grid feed-in: Supports both self-consumption (using generated solar energy) and feeding excess power back into the grid, reducing energy bills and increasing efficiency.
- Auto restart on AC recovery: Automatically restarts when AC power is restored, ensuring uninterrupted power supply after grid failures.
- Auto earth bonding feature: Features an auto earth bond function (via relay) for safe operation, automatically establishing an earth connection as required.

Configurable & Flexible:

- Fully programmable controller: Offers full programmability for battery/grid supply priority, enabling users to control energy flow based on personal preferences.
- Multiple operation modes: Select from on-grid, off-grid, or UPS modes, allowing flexible use in various environments such as homes, offices, and remote locations.
- Configurable battery charging: Adjust charging current/voltage settings via the LCD display based on specific application requirements, ensuring the optimal charging profile for different battery types.
- AC/Solar/Generator charger priority: Customise charging priority settings for solar, AC, or generator inputs via the LCD for maximum flexibility.

Secure & Reliable:

- Overload, over-temperature, and short-circuit protection: Built-in protections to prevent damage to the inverter and connected components, ensuring long-term reliability.
- Smart battery charger design: Optimised charging design to protect the battery from overcharging and undercharging, extending battery life and enhancing performance.

- Power limiting function: Prevents excess power overflow to the grid, ensuring compliance with local regulations and optimising energy use.

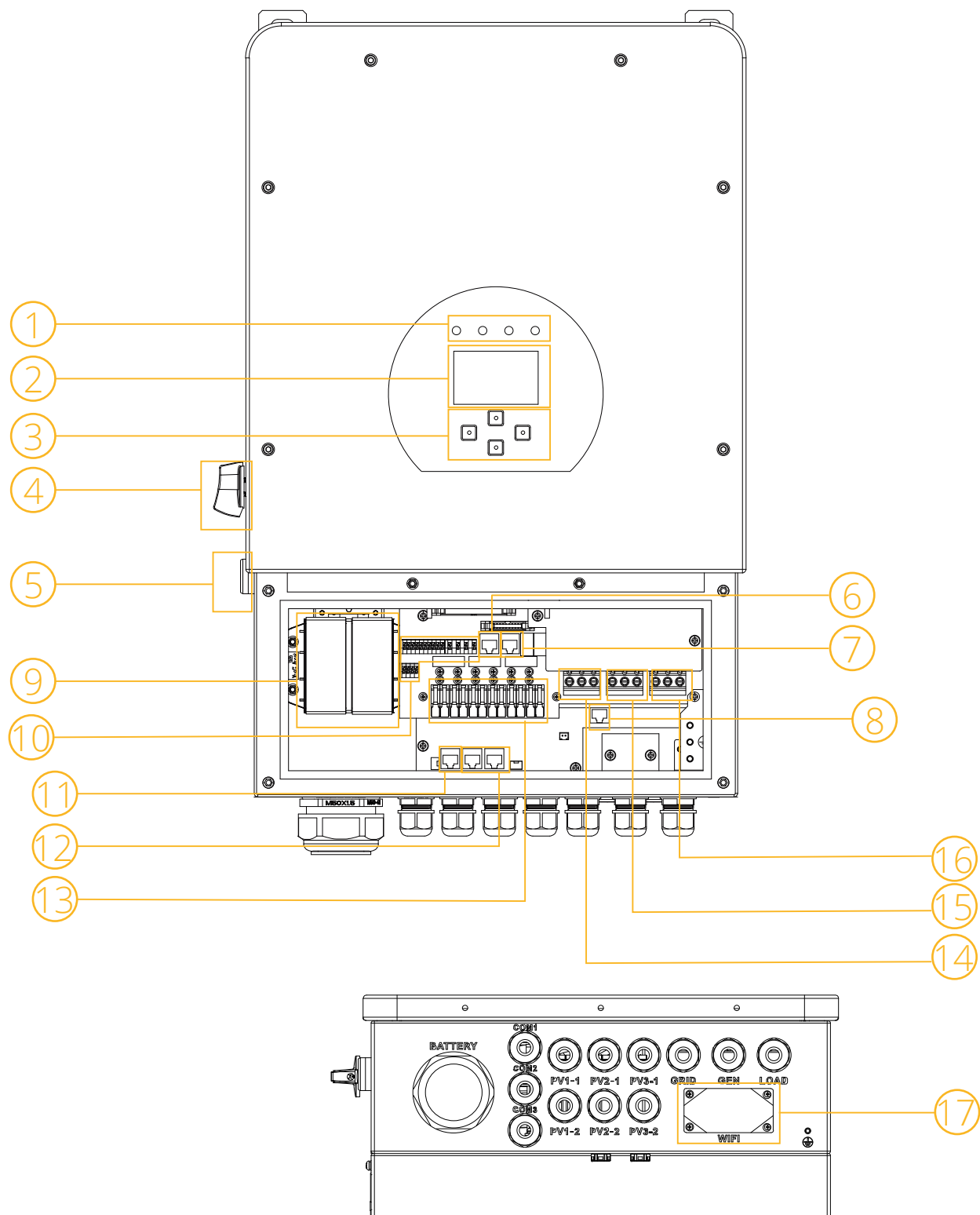
Applications:

- Marine (vessel power management): Ideal for managing power on boats and ships, offering a reliable source of energy for marine systems.
- Power shedding (home/office/factory): Perfect for applications requiring power shedding, such as in homes, offices, and factories, to manage energy consumption and ensure availability.
- UPS (fuel-saving systems): In UPS systems, it minimises fuel consumption by efficiently managing battery and grid power usage, reducing operational costs.
- Remote locations: Suitable for off-grid applications in remote areas, integrating solar, battery, and generator power to provide reliable energy in isolated locations.
- Construction sites & military locations: Provides temporary power solutions for building sites, military installations, and other mobile or temporary infrastructure.
- Telecommunications: Offers reliable backup power for telecommunication towers, ensuring continuous operation even during power outages.

Additional Features:

- Supports parallel connections: Can connect up to 16 inverters in parallel for both on-grid and off-grid applications, supporting large-scale installations and multiple battery banks.
- Max charging/discharging current: 220 A for 10 kW model and 250 A for 12 kW model. Provides efficient energy storage and retrieval for both models.
- 6 time periods for battery charging/discharging: Users can set specific time periods for optimised charging and discharging cycles, maximising battery life and operational efficiency.

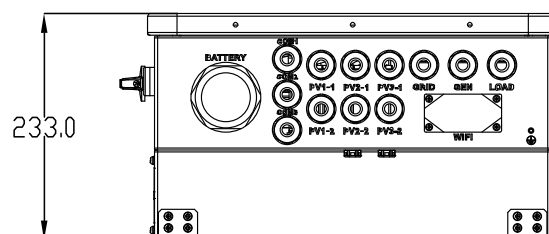
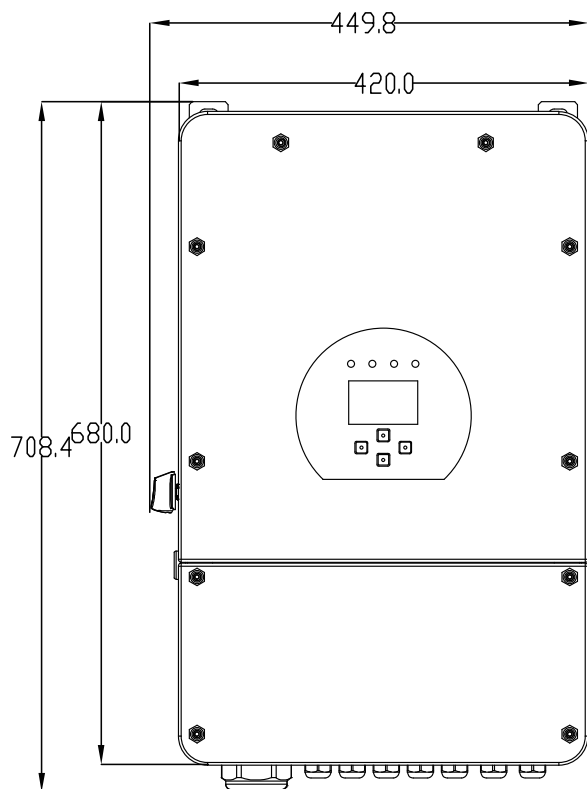
Product Overview



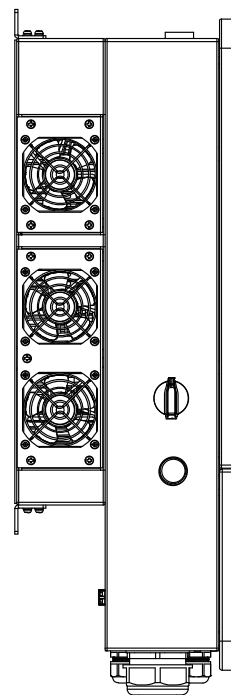
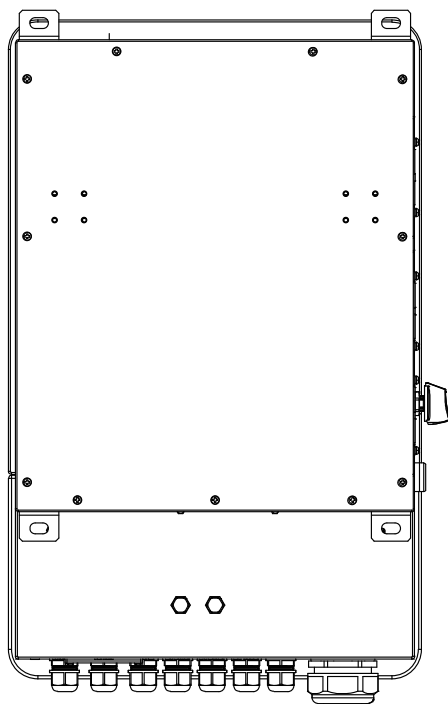
Items Description:

1. Inverter Indicators	7. RS485 Port	13. PV Input
2. LCD Display	8. DRM's Port	14. Grid
3. Function Buttons	9. Battery Input Connectors	15. Generator Input
4. DC Switch	10. Function Port	16. Load
5. Power On/Off Button	11. Meter Port	17. Wi-Fi Interface
6. BMS Port	12. Parallel Port	

Product Size



Inverter Size



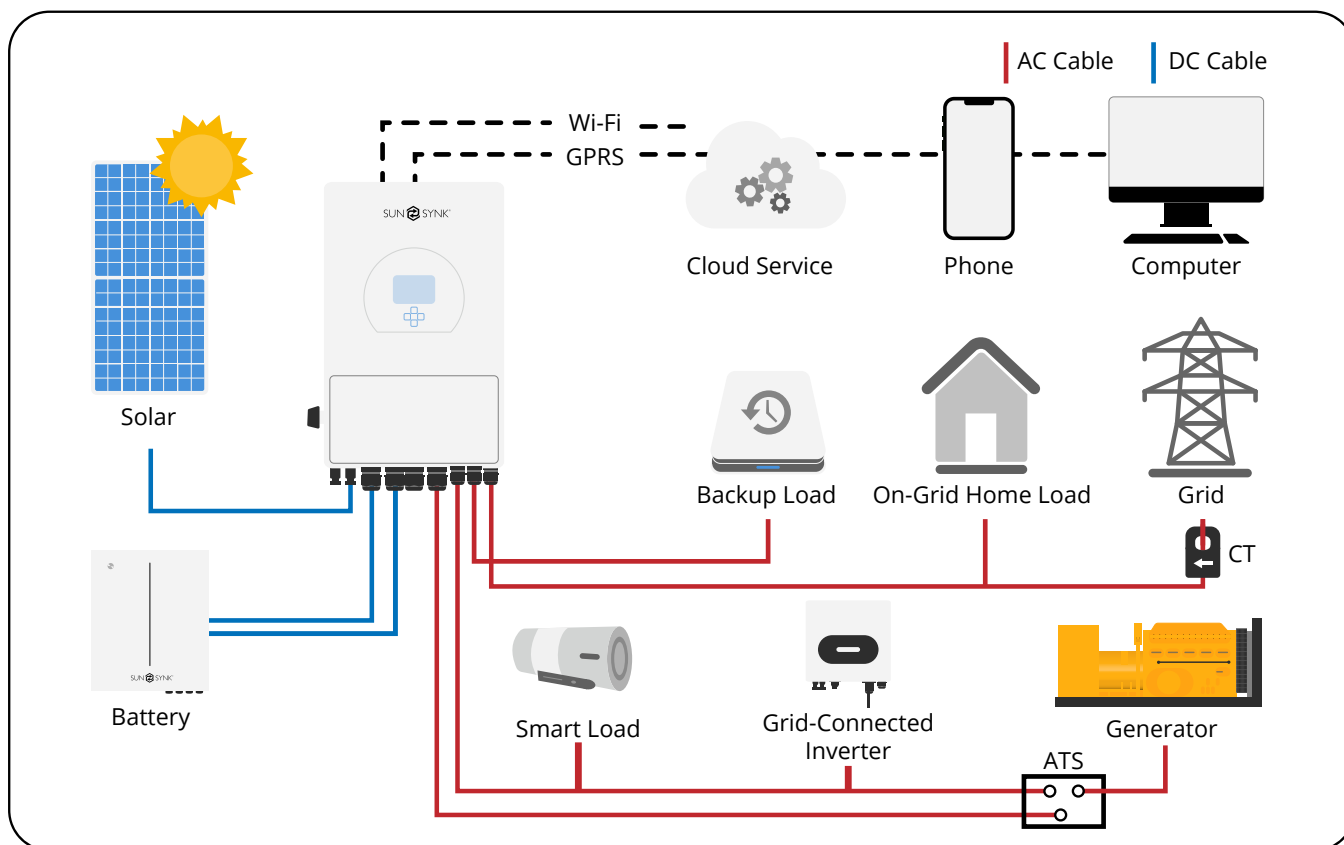
Basic System Architecture

The diagram below illustrates a typical configuration of the Sunsynk 10/12 kW Hybrid Inverter within a complete operational system. The following key components are essential for optimal performance and energy management:

- PV Modules (Solar Panels): Capture sunlight and convert it into DC (direct current) power.
- Sunsynk Hybrid Inverter: Converts the DC power from the solar panels and battery into AC (alternating current) power for household or business use.
- Battery: Stores excess solar energy for use when sunlight is insufficient (e.g., at night or during cloudy days).
- Generator or Utility Grid: Provides power to the system when solar energy and stored battery power are unavailable. It can also serve as a backup power source.
- Grid-Connected Load (AC Loads): Powers everyday household or business appliances such as lights, refrigerators, and other electrical devices.
- Backup Load: Ensures essential appliances (e.g., medical equipment, emergency lighting) continue to operate during power outages.
- Smart Load: Enables efficient energy use by intelligently prioritising or controlling the use of appliances based on available power.

In addition, the system integrates the following features for flexibility and smart operation:

- Wi-Fi/GPRS: Allows remote monitoring of the inverter's performance via a mobile app or cloud-based services.
- Automatic Transfer Switch (ATS): Automatically switches between power sources (e.g., grid, generator, and battery) to ensure a continuous power supply without interruption.



SPECIFICATION

Model	SUNSYNK-10K-SG02LP1	SUNSYNK-12K-SG02LP1
Battery Input Data		
Battery Type	Lead-acid or Li-Ion	
Battery Voltage Range	40Vd.c ~ 60Vd.c	
Max. Charging/Discharging Current	220Ad.c	250Ad.c
Charging Strategy for Li-Ion Battery	Self-adaptation to BMS	
Number of Battery Input	1	
PV String Input Data		
Max PV Input Power	15000W	18000W
Max PV Input Voltage	500V	
Start-up Voltage	125V	
PV Input Voltage Range	125~500V	
MPPT Voltage Range	150~425V	
Rated PV Input Voltage	370V	
Max. Operating PV Input Current	32Ad.c + 32Ad.c	
Max. Input Short-Circuit Current	60Ad.c + 60Ad.c	
No. of MPPT/No. of Strings per MPPT	3 / 2+2+2	
Max. Inverter Backfeed Current to the Array	0	
Ac Input/Output Data		
Rated AC Input/Output Active Power	10000W	12000W
Max. AC Input/Output Apparent Power	11000VA	13200VA
Peak Power (Off-Grid)	2 times of rated power, 10s	
Rated AC Input/Output Current	45.5/43.5Aa.c	54.6/52.2Aa.c
Max. AC Input/Output Current	45.5/43.5Aa.c	54.6/52.2Aa.c
Max. Continuous AC Passthrough (grid to load)	60A	
Rated Input/Output Voltage/Range	220V/230V 0.85Un-1.1Un	
Grid Connection Form	L+N+PE	
Rated Input/Output Grid Frequency/Range	50Hz/45Hz-55Hz 60Hz/55Hz-65Hz	
Power Factor Adjustment Range	0.8 leading to 0.8 lagging	
Total Current Harmonic Distortion THDi	<3% (of nominal power)	
DC Injection Current	<0.5% In	
Efficiency		
Max. Efficiency	97.60%	
Euro Efficiency	96.50%	
MPPT Efficiency	>99%	
Protection		
Integrated	DC Polarity Reverse Connection Protection, AC Output Overcurrent Protection, Thermal Protection, AC Output Overvoltage Protection, AC Output Short Circuit Protection, DC Component Monitoring, Overvoltage Load Drop Protection, Ground Fault Current Monitoring, Arc Fault Circuit Interrupter (optional), Power Network Monitoring, Island Protection Monitoring, Earth Fault Detection, DC Input Switch, DC Terminal Insulation Impedance Monitoring, Residual Current (RCD) Detection, Surge protection level	
Surge Protection	TYPE II (DC), TYPE II (AC)	

Model	SUNSYNK-10K-SG02LP1	SUNSYNK-12K-SG02LP1
Interface		
Communication Interface	RS485/RS232/CAN	
Monitor Mode	GPRS/WIFI/Bluetooth/4G/LAN (optional)	
General Data		
Operating Temperature Range	-40~60 °C, >45 °C Derating	
Permissible Ambient Humidity	0~100%	
Permissible Altitude	2000m	
Noise	<45 dB	
Ingress Protection (IP) Rating	IP65	
Protection Level	Class I	
Inverter Topology	Non-Isolated	
Over Voltage Category	OVC II (DC), OVC III (AC)	
Net Weight	36kg	
Gross Weight	42kg	
Cabinet Size (WxHxD)	420×670×233mm (Excluding connectors and brackets)	
Warranty	5 years (10 when installed with a Sunsynk battery)	
Type of Cooling	Intelligent Air Cooling	
Grid Regulation	EN 50549-1, AS-NZS 4777.2, NRS 097-2-1; Additional connections available upon request	
EMC/Safety Regulation	IEC/EN 61000-6-1/2/3/4, IEC/EN 62109-1, IEC/EN 62109-2	
Pollution Degree	PD2 (Inside) PD3 (Outside)	
Manufacturer Country	China	



NOTICE

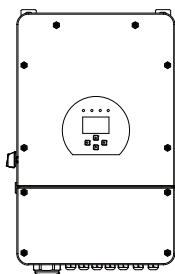
Safe Transport And Handling Of The Inverter

When transporting the equipment, always use its original packaging and keep it intact as a complete unit. Store the product in a dry environment, avoiding direct sunlight, and maintain a temperature range between -40°C and 60°C. As the equipment can be quite heavy, always consider its total weight when moving, transporting, or installing it, ensuring that the installation site has adequate load-bearing capacity. Transporting and installing the inverter should only be carried out by qualified personnel.

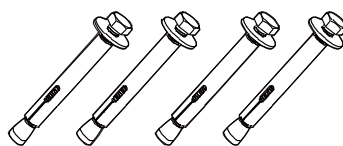
INSTALLATION

Part List

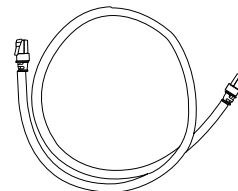
Check the equipment before installation. Please make sure nothing is damaged in the package. You should have received the items in the following package:



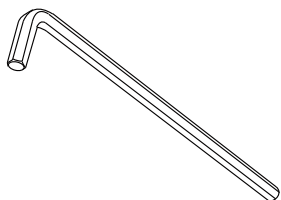
Hybrid Inverter
x1



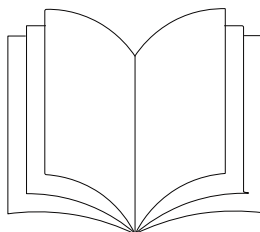
Stainless Steel Anti-Collision
Bolt M8×80
x4



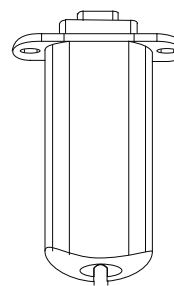
Parallel Communication
Cable x1



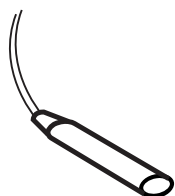
L-type Hexagon Wrench
x1



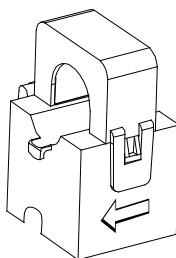
User Manual x1



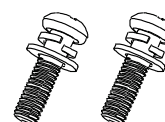
Data Logger x1



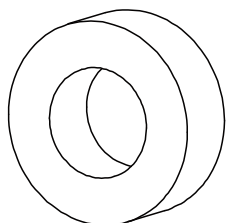
Battery Temperature Sensor
x1



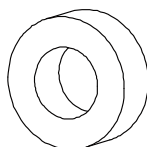
Sensor Clamp
x1



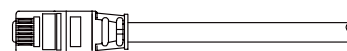
Stainless Steel Mounting
Screws M4×12
x2



Magnetic Ring for Battery
x1



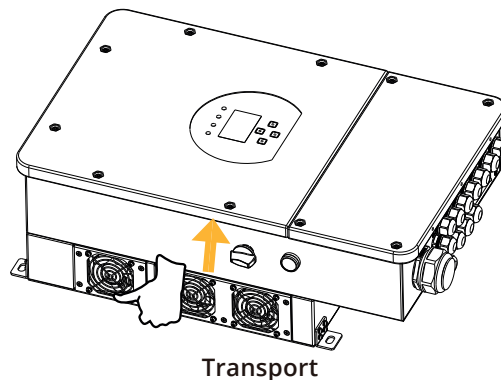
Magnetic Ring for BMS
Communication Cable x1



DRM Connector
x1

Product Handling Requirements

Lift the inverter out of the packing box and transport it to the designated installation location.



WARNING

Improper Handling Can Result In Personal Injury!

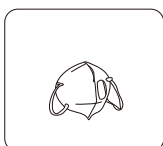
- Ensure an adequate number of personnel are present to lift the inverter safely, considering its weight. Installation personnel should wear protective gear, including anti-impact shoes and gloves.
- Avoid placing the inverter directly on hard ground, as this can damage its metal enclosure. Use protective materials like sponge pads or foam cushions underneath the inverter.
- Move the inverter with one or two people or utilise appropriate transport tools.
- When moving the inverter, always hold it by the handles. Do not attempt to move it by holding the terminals.

Installation Tools

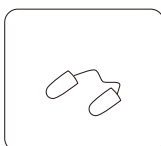
Installation tools can include the following recommended items. Additionally, utilise any other auxiliary tools available on-site.



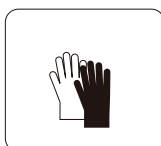
Protective goggles



Anti-dust mask



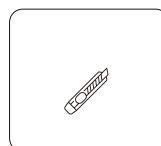
Earplugs



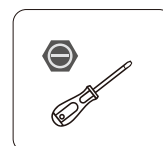
Work gloves



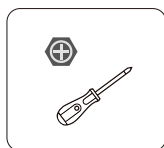
Work shoes



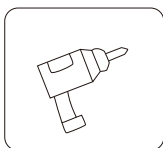
Utility knife



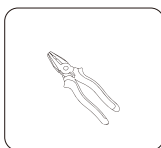
Slotted screwdriver



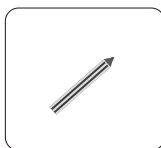
Cross screwdriver



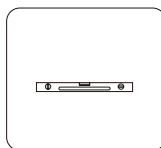
Percussion drill



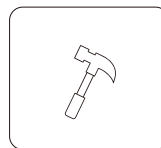
Pliers



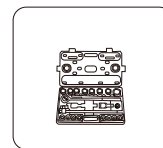
Marker



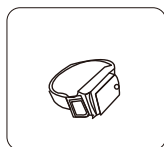
Level



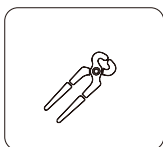
Rubber hammer



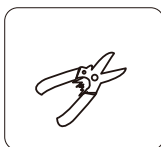
Socket wrenches set



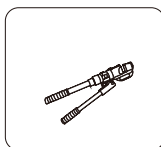
Anti-static wrist strap



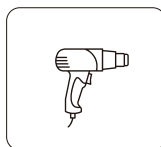
Wire cutter



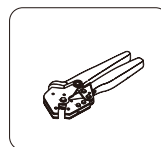
Wire stripper



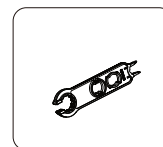
Hydraulic pliers



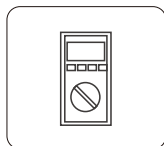
Heat gun



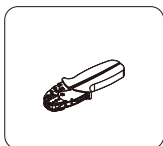
Crimping tool
4-6mm²



Solar connector
wrench



Multimeter ≥1100 Vdc



RJ45 crimping plier



Cleaner

Selecting the Mounting Area

The Sunsynk Hybrid Inverter is rated IP65 and is suitable for outdoor installation. However, do not install the inverter in the following locations:

- Coastal or high-salt areas: Salt can corrode metal parts and allow moisture to enter the unit.
- Kitchens or oily environments: Oil mist, steam, or splashed liquids can damage plastic parts and compromise the inverter's sealing.
- Chemically active areas: Avoid areas with sulphuric gases, chlorine, acids, or alkalis, which can corrode internal copper components and reduce electrical conductivity.
- Flammable or explosive atmospheres: Do not install near areas with a risk of gas leaks, flammable dust, paint thinners, or volatile chemicals.
- Enclosed gas-prone spaces: Avoid spaces where leaked gases may collect around the inverter, as this presents a fire risk.
- Animal-exposed areas: Do not install where animals may urinate or where ammonia is present, as this can damage internal components.
- High altitude: Installation above 2,000 metres (sea level) is not recommended due to reduced cooling efficiency and potential derating.
- Excessive humidity: Do not install in environments with humidity levels above 95%.
- Poor air circulation: Ensure there is sufficient ventilation to allow for proper cooling.



DANGER

Risk Of Fire Or Explosion

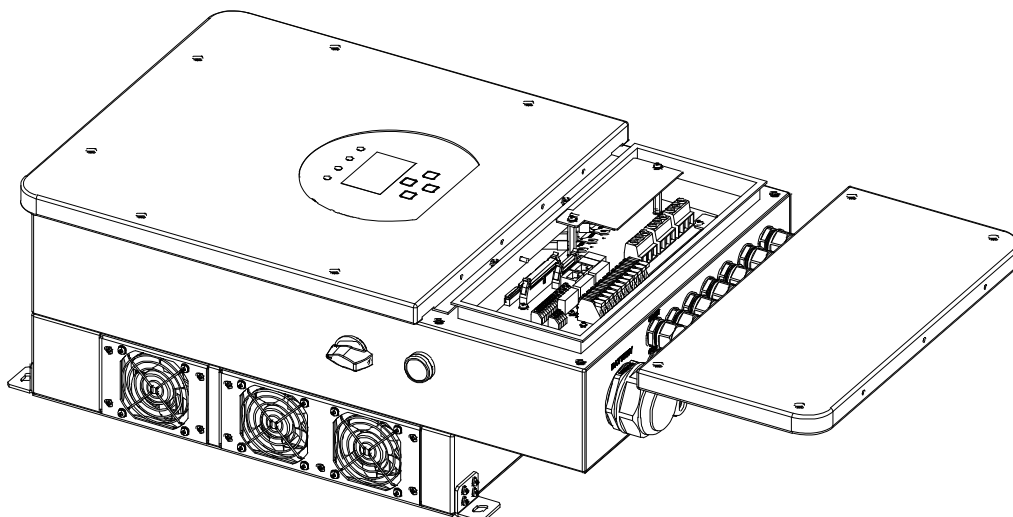
- Despite careful construction, electrical devices can cause fires, resulting in death or serious injury.
- Do not mount the system in areas containing highly flammable materials or gases.
- Do not mount the system in potentially explosive atmospheres.



NOTICE

Avoid direct sunlight, rain, or snow accumulation during installation and operation. These environmental factors may reduce the inverter's efficiency and lifespan.

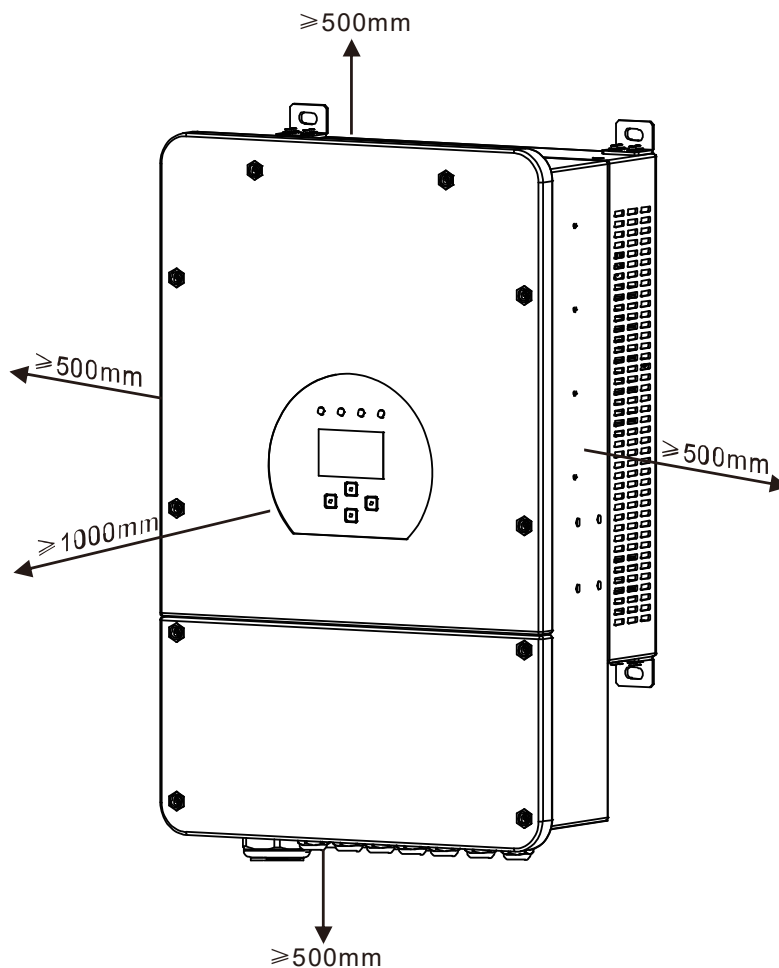
Before connecting any wires, remove the inverter's metal cover by loosening the screws, as shown in the diagram below.



Installation Guidelines

- Install on a vertical wall: Choose a vertical wall with sufficient load-bearing capacity, such as concrete or another non-flammable surface. This will ensure proper stability.
- Mount at eye level: Position the inverter at eye level to allow easy access to the LCD display for continuous monitoring and configuration.
- Temperature range: Ensure the ambient temperature is between -40°C and 60°C for optimal inverter performance.
- Clearance for heat dissipation: Ensure there is adequate clearance around the inverter for heat dissipation and ease of wire management:
 - 500 mm clearance on each side
 - 500 mm above and below the unit
 - 1,000 mm in front of the unit for proper air circulation
- Indoor installation: If installing indoors, ensure the floor height is greater than 1,600 mm to allow proper airflow and clearance.

This layout ensures that the inverter operates efficiently and safely, while also protecting it from potential environmental factors that could reduce its performance or lifespan.



Mounting the Inverter

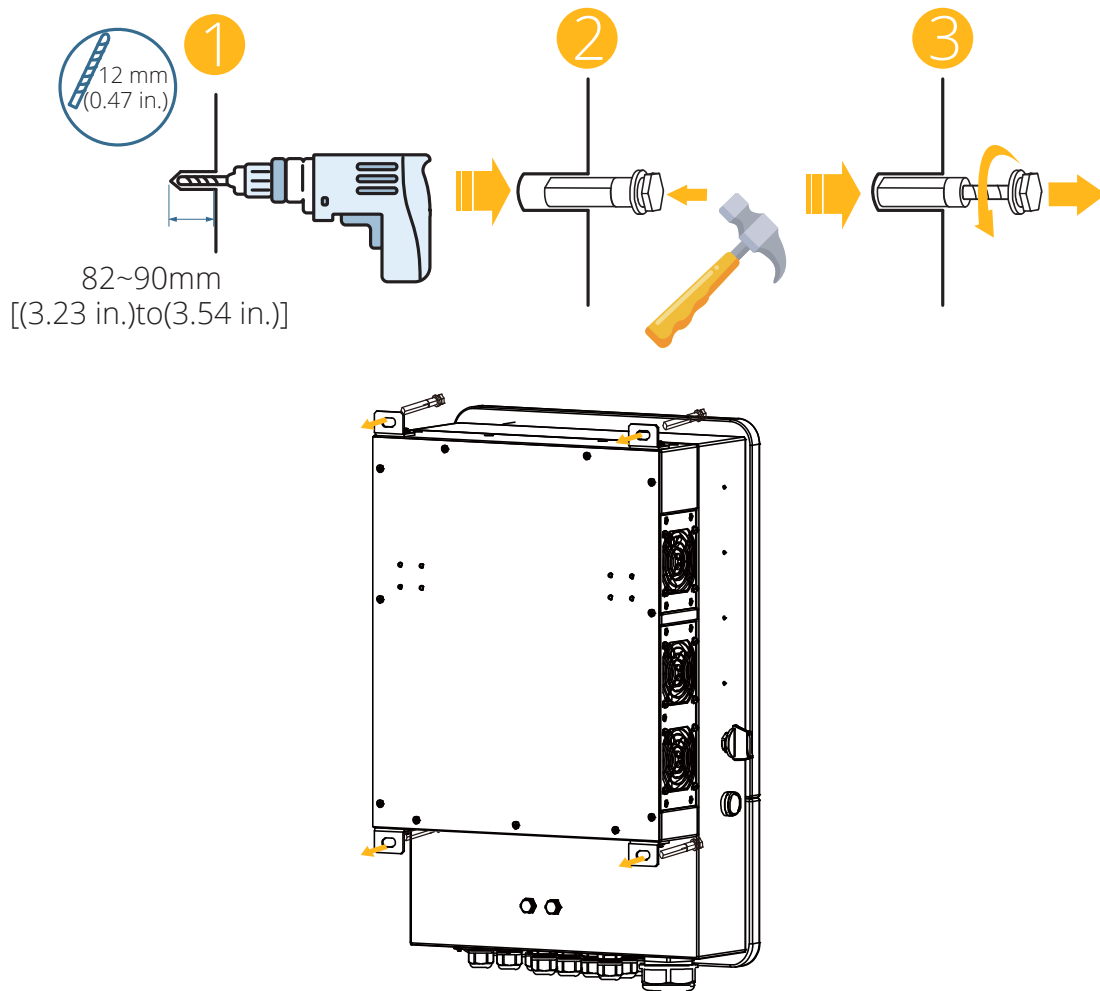
- Prepare the wall for mounting: Select the recommended drill bit (as shown in the image) and drill four holes into the wall to a depth of 82–90 mm.
- Fit the expansion bolts: Use an appropriate hammer to insert the expansion bolts into the drilled holes, ensuring a secure fit.
- Hang the inverter: Carefully lift and hold the inverter, aligning the hanger arms with the expansion bolts. Secure the inverter onto the wall, ensuring it is properly positioned.
- Fasten the expansion bolts: Tighten the heads of the expansion bolts to securely fix the inverter to the wall.



CAUTION

Risk Of Injury (Heavy Object)

The inverter is heavy. Ensure the unit is handled carefully during installation, especially when mounting or removing it from the wall. Always use proper lifting techniques, and where possible, have two people assist with the mounting process to avoid injury.



Battery Connection

For safe operation and compliance, a separate DC over-current protector or disconnect device is required between the battery and the inverter. While switching devices may not be necessary in some applications, over-current protectors are still mandatory. Refer to the typical amperage table below for the required fuse or circuit breaker size.

Model	Wire Size	Cable (mm ²)	Torque Value (Max.)
10kW/12kW	1AWG	35	24.5N.m



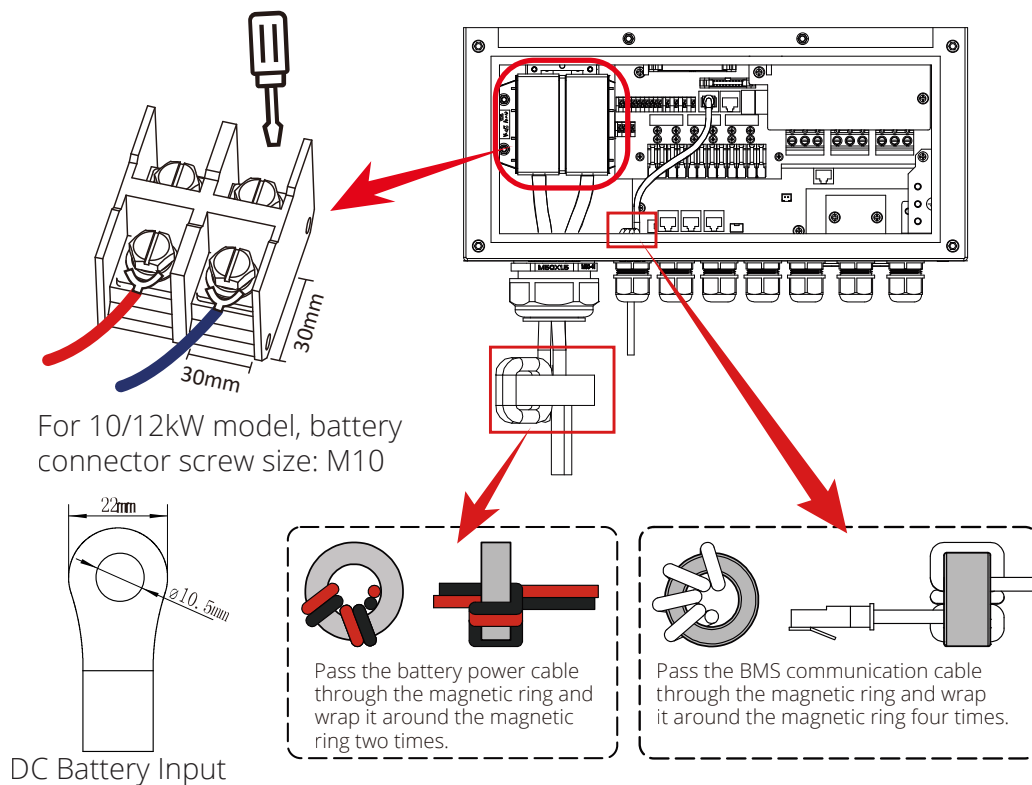
WARNING

Qualified Personnel Required

All wiring and connections must be performed by qualified personnel. Before making the final DC connection or closing the DC breaker/disconnection device, ensure the inverter unit is wired correctly. A reverse-polarity connection to the battery can cause irreparable damage to the inverter.

Please follow the steps below to complete the battery connection:

1. Select the correct battery cable: Choose a suitable battery cable with the appropriate connector that fits securely into the battery terminals.
2. Connect the battery: Use a suitable screwdriver to loosen the bolts. Attach the battery connectors, then tighten the bolts using the screwdriver to ensure a secure connection. Tighten the bolts to a torque of 24.5 N·m in a clockwise direction.
3. Check polarity: Verify that the polarity at both the battery and inverter is correctly connected.
4. Ensure water-resistant connection: To protect against moisture, insects, and unintended access by children, ensure that the inverter connector is firmly secured. Turn it clockwise until it is fully tightened in a waterproof position.



WARNING

Reverse Polarity Risk

Before making the final DC connection or closing the DC breaker/disconnect device, ensure that positive (+) is connected to positive (+) and negative (-) to negative (-). A reverse-polarity connection to the battery will cause damage to the inverter.

Recommended Batteries

To check which batteries work with this inverter, please refer to the Sunsynk Low Voltage (LV) Battery Compatibility Lists.



NOTICE

- Ensure the cable is thick enough to support the current and that the connected fuses are of the correct rating per the battery manufacturers' recommendations.
- If communication between the inverter and the battery BMS is not established, ensure that charging and discharging parameters are manually configured according to the battery manufacturer's specifications.
- Overcharging or exceeding current limits can damage the battery and void warranties.
- Most lithium batteries have a maximum continuous current limit of around 100 A. Some models may support higher or lower limits. Always check the battery datasheet to confirm allowable voltage and current ranges.
- Ensure all DC cables are appropriately sized to carry the expected current without overheating.
- Use correctly rated fuses or breakers as specified by the battery manufacturer to maintain system safety and compliance.

Recommended DC Battery Protection

DC battery protection is a crucial component of any solar energy system that includes batteries and inverters. It ensures the safe operation of the system by protecting against electrical faults such as overcurrent, short circuits, and reverse polarity.

The key components of DC battery protection typically include fuses, circuit breakers, and isolators, all of which help prevent equipment damage, electrical fires, or personal injury.

Overcurrent Protection (Fuses & Circuit Breakers)

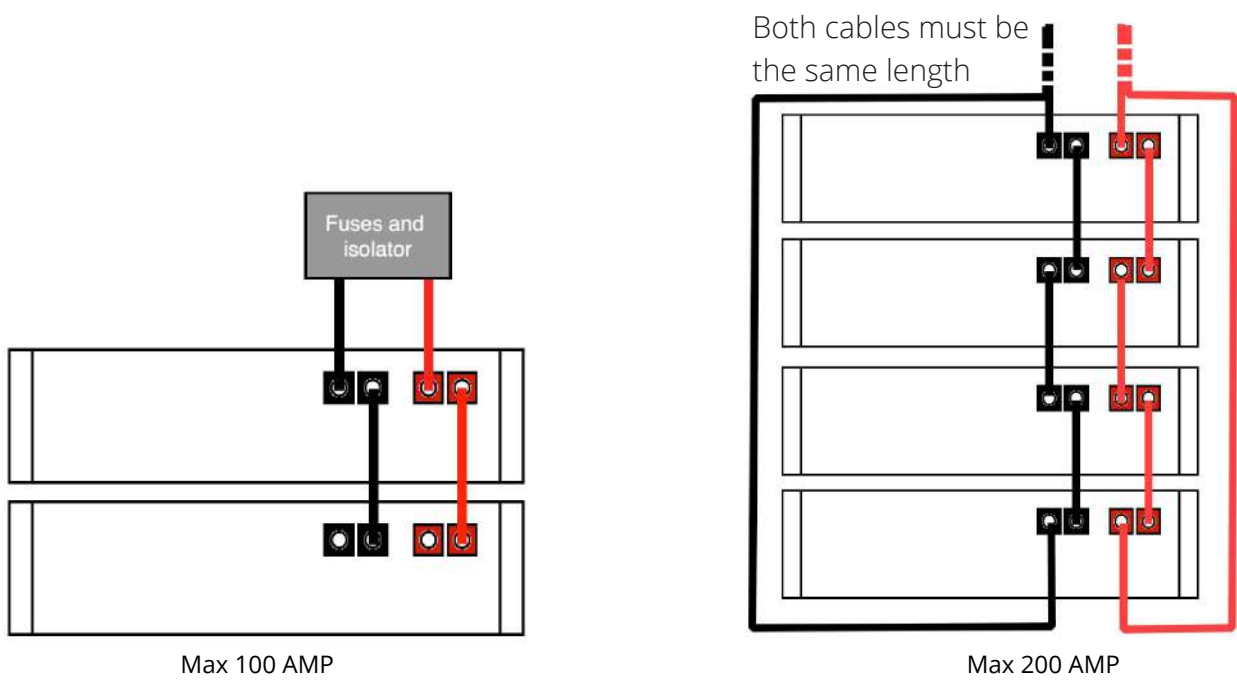
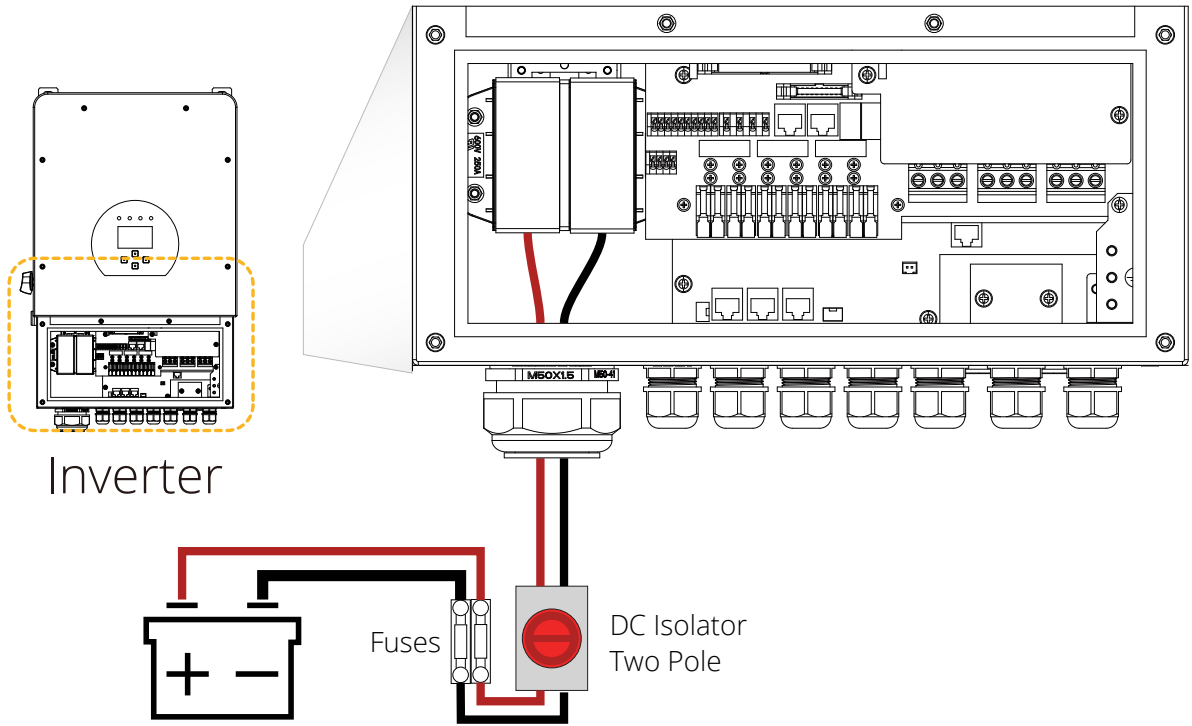
- Fuses or circuit breakers are installed to protect the battery and the inverter from overcurrent situations.
- An overcurrent protector (usually a fuse or circuit breaker) prevents excessive current flow that could damage the inverter or battery. If the current exceeds a safe level, the fuse blows or the breaker trips, stopping the flow of electricity.

Isolator Switches

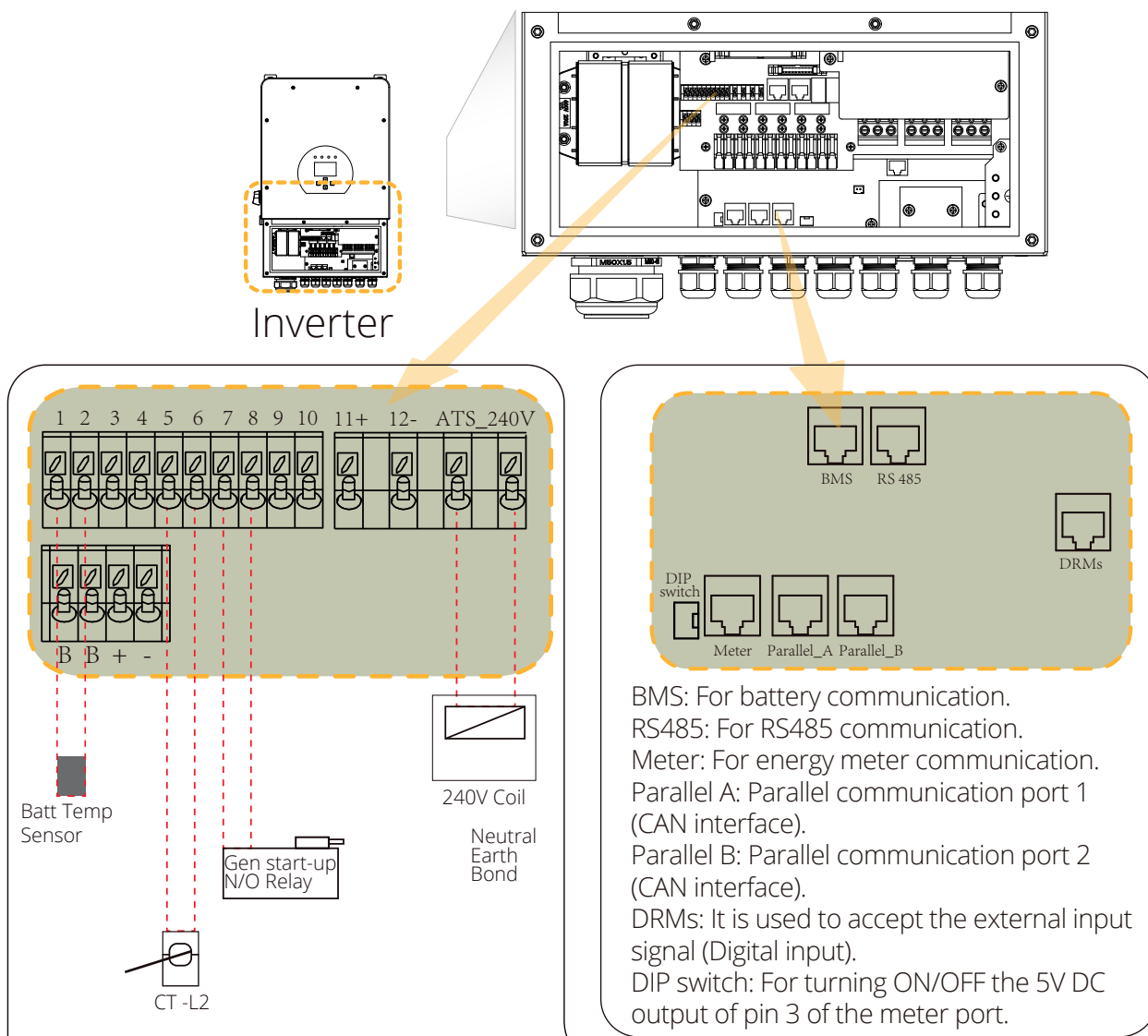
- Isolator switches allow the user to disconnect the battery from the rest of the system for maintenance, troubleshooting, or emergency situations.
- The isolator switch typically works in conjunction with the fuse or circuit breaker, ensuring that the system is properly isolated and safe for working.

Voltage And Reverse Polarity Protection

- Voltage regulators or protection circuits are often installed to prevent damage caused by voltage spikes.
- Reverse polarity protection ensures that if the positive and negative terminals are connected incorrectly, it will not cause damage to the inverter or battery. This is critical to prevent costly repairs.



Function Port Definition



TEMP (1,2): battery temperature sensor for lead acid battery.

CT-L1 (3,4): current transformer (CT1) for "zero export to CT" mode clamps on L1 when in split phase system.

CT-L2 (5,6): current transformer (CT2) clamps on L2 when in split phase system or clamps on the only live line when in single phase system for "zero export to CT" mode.

Note: For - EU model, 1pcs CT is needed only, and the secondary side of the CT should be connected to 5&6 port (CT-L2).

G-start (7,8): dry contact signal for startup the diesel generator.

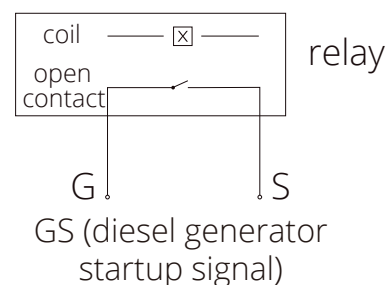
When the "GEN signal" is active, the open contact (GS) will switch on (no voltage output).

G-valve (9,10): reserved.

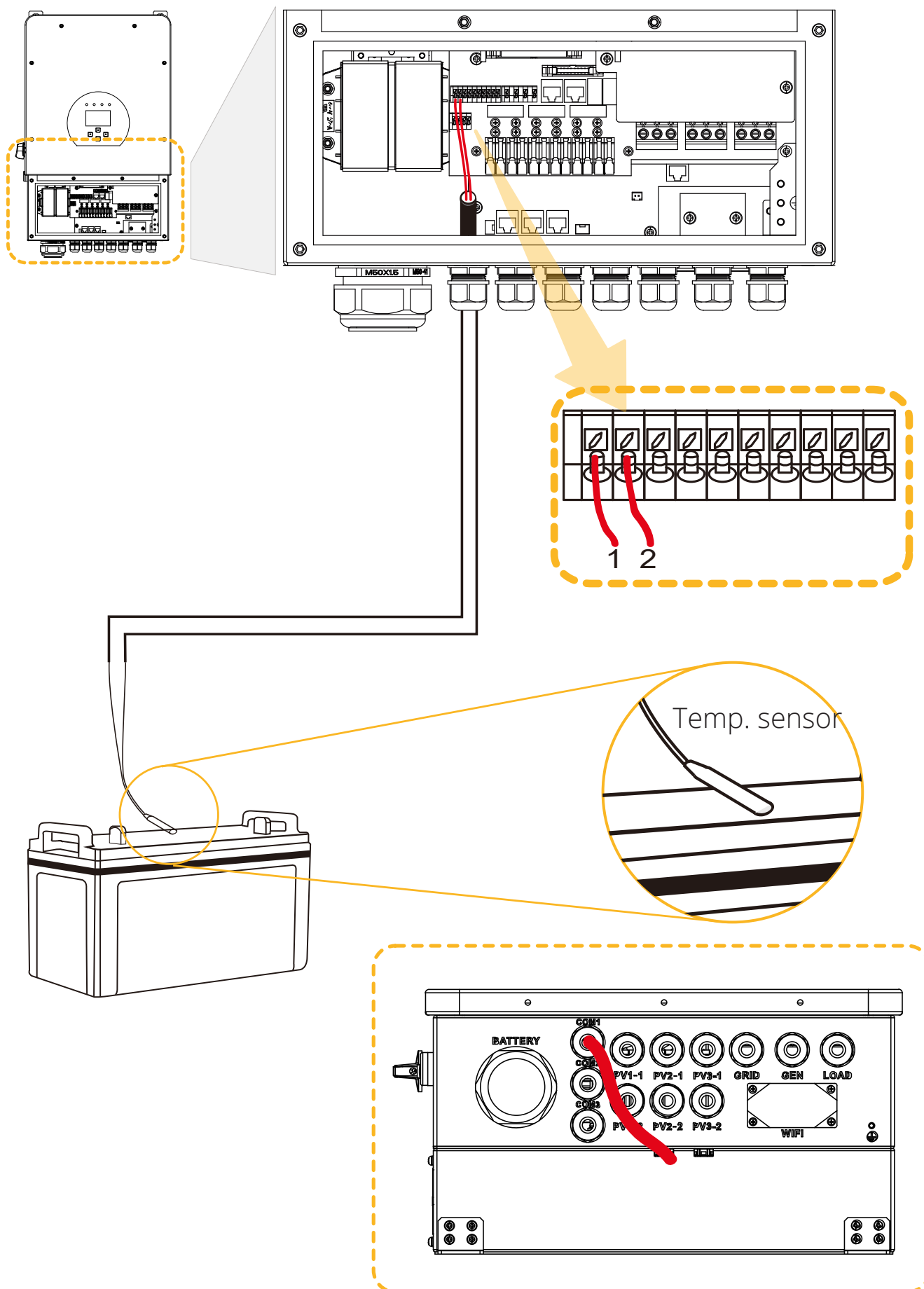
RSD (11+,12-): When battery is connected and the inverter is in "ON" status, it will provide 12Vdc.

ATS_240V: If the conditions are met, it will output 230Vac.

RSD_Short Signal/RSD_Voltage Signal(B,B+,-): when the terminal "B" & "B" is short-circuited with additional wire connection, or there's 12Vdc input at the terminal "+ & -", then the 12Vdc of RSD+ & RSD- will disappear immediately, and the inverter will shutdown immediately.



Lead-Acid Battery Temperature Sensor



Grid, Load, and Generator Connections

Before connecting the inverter, ensure the installation of dedicated AC breakers on the Grid, Load, and GEN/AUX connections. These breakers ensure safe isolation during maintenance, protect against overcurrent, and enhance system safety.

The inverter system includes three terminal blocks, labelled “Grid”, “Load”, and “GEN”, which must be correctly identified and connected to their respective input and output terminals.

For the 10/12 kW model, a 100 A AC breaker is recommended for the grid and backup load connections.

Gen/Aux, Grid, And Load Connections

- 1. GEN/AUX – Generator Connection: The GEN/AUX terminal connects to a generator or auxiliary power source. It provides an input connection to the inverter, allowing it to receive power from the generator during periods when solar energy is insufficient, ensuring a continued power supply to the system.

Explanation: The inverter can work in parallel with a generator (e.g., diesel, wind, or hybrid systems) to provide power when the solar system or battery is insufficient. It ensures that the inverter can always keep essential loads powered, regardless of available solar power.

- 2. GRID – Grid Connection: The GRID terminal operates similarly to a conventional grid-tied inverter. It functions as both an input and an output connection:
 - Input: The inverter receives grid power when solar generation is insufficient or when battery levels are low.
 - Output: The inverter can supply excess energy back to the grid or provide power to non-essential loads when required.

Explanation: In grid-connected systems, the GRID terminal facilitates power flow both from and to the grid. When there is excess solar power, it can be fed back to the grid, while during cloudy days or at night, the inverter will draw power from the grid to meet energy demand.

- 3. LOAD – Essential Load Connection: The LOAD terminal is dedicated to connecting essential loads within your system. These typically include critical systems such as:
 - Lighting
 - Security systems
 - Communication systems (e.g., internet or telecommunication devices)

This ensures that these essential loads receive power directly from the inverter, even during grid outages or when other non-essential loads are disconnected.

Explanation: By isolating non-essential loads and prioritising essential ones, the system ensures that critical appliances or systems remain operational, even in an off-grid scenario.



WARNING

- During final installation, ensure that a breaker certified according to IEC 60947-1 and IEC 60947-2 is installed with the equipment.
- All wiring must be carried out by qualified personnel to ensure system safety and proper operation.
- Use appropriate cables for the AC input connection as specified below.
- To minimise the risk of injury and ensure safe operation, always use the recommended cables.

Grid connection and backup load connection (copper wires)

Model	Wire Size	Cable (mm2)	Torque Value (Max.)
10kW/12kW	6AWG	10	1.2N.m

Grid connection and backup load connection (copper wires) (Bypass)

Model	Wire Size	Cable (mm ²)	Torque Value (Max.)
10kW/12kW	6AWG	10	1.2N.m

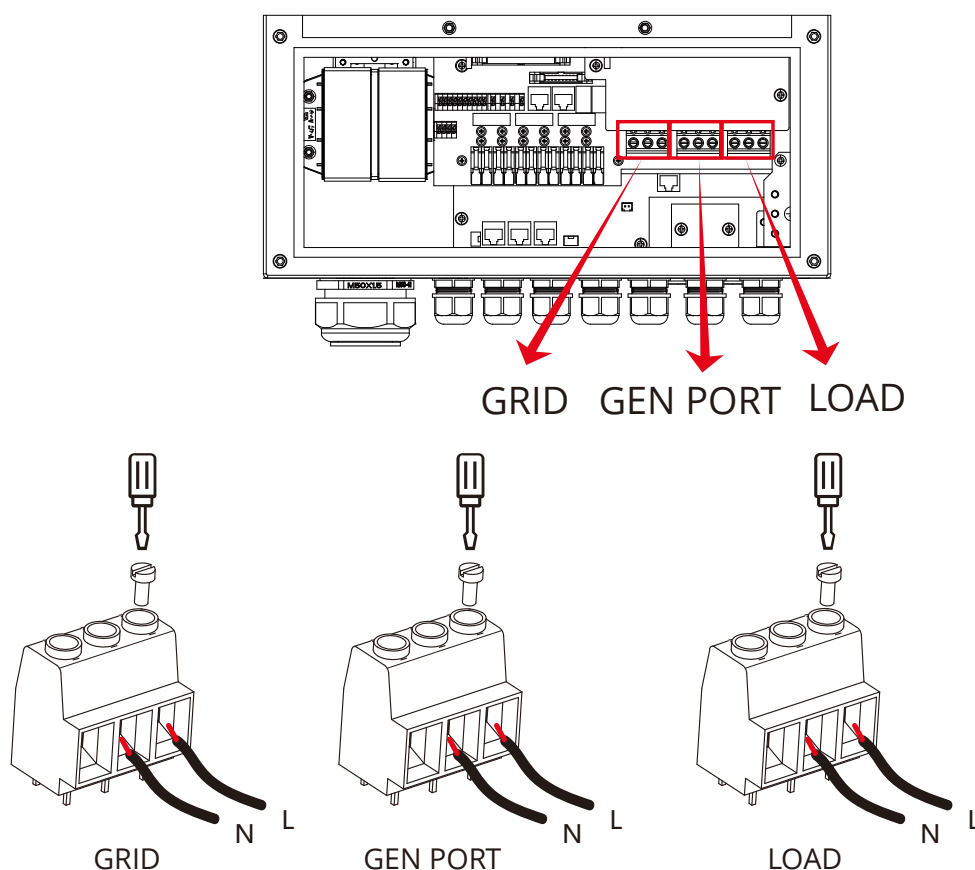
Installation Procedure

Follow the steps below to complete the AC input and output connections. This procedure must be carried out by qualified personnel.

1. Isolate power sources: Before connecting the Grid, Load, and Generator terminals, ensure that the AC breaker or disconnecter is switched off to prevent electrical hazards.

Prepare the wires:

- Strip 10 mm of insulation from each wire end.
 - Loosen the terminal screws and ensure the terminals are ready to receive the wires.
2. Pass through magnetic ring: Thread each AC wire through the magnetic ring as shown in the installation diagram. This step is required for EMC (electromagnetic compatibility) compliance.



3. Connect to terminal block:

- Insert the wires into the terminal block according to the indicated polarity (L – Live, N – Neutral, PE – Protective Earth).
- Tighten the terminal screws securely to ensure firm and safe connections. Verify that all wires are correctly and securely fastened.

4. Connect the AC output:

- Insert the AC output wires into the appropriate terminals, again observing the correct polarity.
- Connect the Neutral (N) and Earth (PE) wires to their corresponding terminals.



NOTICE

Ensure all AC terminals are securely connected. Loose terminals may cause overheating, arcing, or system faults.

Appliance Restart Warning

- Check with the appliance manufacturer to confirm whether a built-in time-delay function is included.
- If no such function is present, the inverter may enter overload protection mode and disconnect the output to protect the appliance.
- However, sudden reconnection without delay can still result in permanent damage to sensitive equipment like air conditioners.



CAUTION

Compressor-based appliances, such as air conditioners, require a restart delay of 2–3 minutes to allow refrigerant pressure to stabilise.

If power is interrupted and restored too quickly, this may damage the appliance's internal components.

Recommendations:

- Always follow proper torque values for secure terminal tightening.
- Ensure correct wire routing through the magnetic ring for compliance.
- Use only recommended cable sizes as per model specification.
- Do not skip the restart delay check for compressor-based loads.

Recommended AC Surge Protector

An AC surge protector is highly recommended for every inverter installation. It protects the inverter, battery system, and connected loads from transient overvoltages caused by lightning strikes, grid switching events, or other electrical disturbances.

The AC surge protector absorbs high-voltage surges and diverts excess energy safely to earth, preventing damage to the system's internal components.

Key Benefits:

- Prevents damage to sensitive inverter electronics.
- Increases the lifespan of the inverter and other connected devices.
- Ensures system reliability, especially in areas with unstable grid voltage or frequent lightning activity.
- Required for compliance with local and international electrical installation standards.

Installation Guidelines

1. Install between the grid and inverter:
 - The surge protection device should be installed between the AC grid supply and the inverter's AC input terminal.
 - It must be connected as close as possible to the point of entry of the AC supply to ensure maximum protection.
2. Connect to earth:
 - Ensure the surge protector is properly earthed. A poor or missing earth connection will render the device ineffective and unsafe.
 - The earth connection must be stable and reliable to protect the entire system effectively.

3. Enclosure requirements:

- The AC surge protection system should be installed in a weatherproof IP-rated enclosure if mounted outdoors.
- The diagram shows an example of a surge protection box with an integrated rotary isolator, MCBs (Miniature Circuit Breaker), and SPD (Surge Protection Device).



NOTICE

Surge protection devices cannot replace the need for proper grounding. Always verify that the inverter, SPD, and distribution board are connected to a properly tested earth point to ensure complete system safety.

PV Connection

Before connecting the PV modules to the inverter, a separate DC circuit breaker must be installed between the inverter and the solar array. This is critical for ensuring system safety and efficient operation. Always use the correct cable size as specified below:

Model	Wire Size	Cable (mm2)
10kW/12kW	12AWG	2.5



WARNING

Do not connect any PV modules that may have potential leakage to the inverter. Leakage could cause malfunction or even damage to the inverter. When connecting the PV modules, ensure the positive (+) and negative (-) terminals are correctly aligned and not grounded.

It is recommended to use a PV junction box with surge protection to prevent damage from lightning strikes or other electrical disturbances affecting the solar modules.

PV Module Selection

When selecting PV modules, please consider the following parameters to ensure proper operation and compliance with system requirements:

1. Open circuit voltage (Voc): The Voc must not exceed the maximum input voltage rating of the inverter to prevent overvoltage conditions and ensure the system operates safely.
2. Voc should be higher than the inverter's minimum start-up voltage: The Voc should exceed the inverter's minimum start-up voltage to ensure that the inverter can begin operating correctly under all conditions.

3. Class II certification: The PV modules connected to this inverter must be Class II rated and certified according to IEC 61730. This certification ensures the modules meet international safety standards and are suitable for use with the inverter.
4. Short-circuit current (Isc): The short-circuit current (Isc) of the PV array must not exceed the maximum input current rating of the inverter. Exceeding this value could cause damage to the inverter and pose a safety risk.
5. Ensure proper system compatibility:
 - The modules must be selected in accordance with the inverter's maximum voltage and current ratings.
 - Always verify that the system's design allows for safe operation under various conditions, including shading and environmental factors that may affect performance.

Model	10kW/12kW
PV Input Voltage	370V (125V~500V)
PV Array MPPT Voltage Range	150V-425V
No. of MPP Trackers	3
No. of Strings per MPP Tracker	2+2+2

PV Module Wiring

1. Switch off the grid supply main switch (AC): Ensure the AC grid connection is turned off by switching the Grid Supply Main Switch to the OFF position. This will isolate the inverter from the grid and prevent any electrical hazards during installation.
2. Turn off the DC isolator: Switch the DC isolator to the OFF position to disconnect the solar array from the inverter. This step is critical for isolating the DC side of the system and preventing any accidental electrical contact during the wiring process.
3. Assemble the DC input connector: Assemble the DC input connector (according to the manufacturer's guidelines) and securely connect it to the inverter's DC input terminals. Ensure the connector is firmly seated and locked in place to avoid loose connections.



WARNING

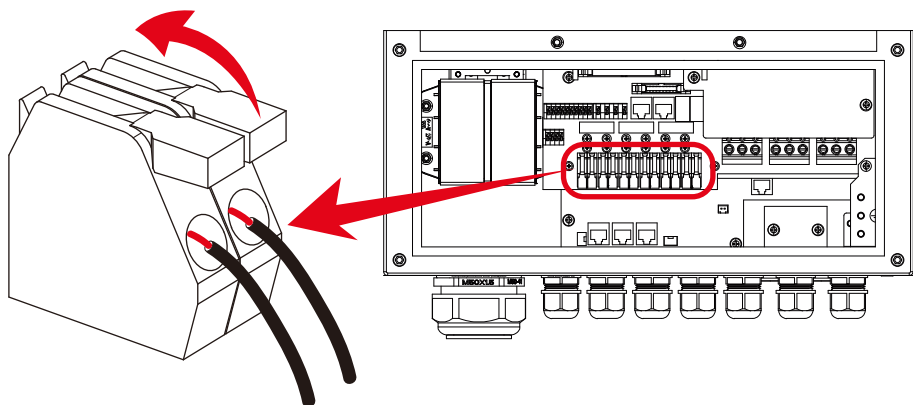
Never connect the positive (+) and negative (-) terminals of the PV array to the ground. Doing so can cause severe damage to the inverter's internal components.

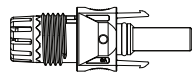
Before connecting, double-check the polarity of the PV array's output voltage to ensure it matches the "DC+" and "DC-" markings on the inverter's terminals.



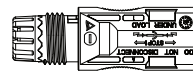
NOTICE

Always use approved DC cables that comply with the required electrical standards. This ensures the system operates safely and efficiently, protecting both the inverter and other connected equipment from potential electrical faults.





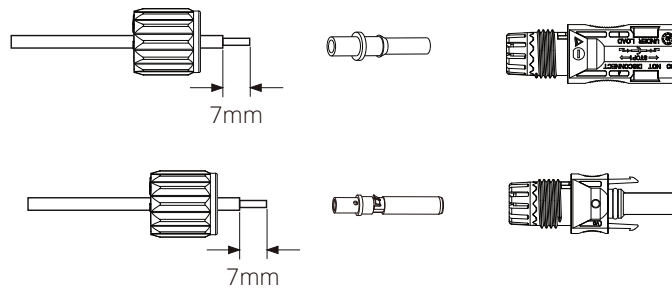
DC+ Male Connector



DC- Female Connector

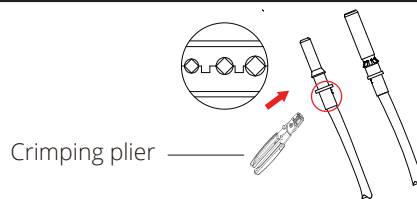
The correct steps in assembling the DC connector are explained below:

1. Strip 7mm of the plastic coating off the DC wire and disassemble the connector cap nut.



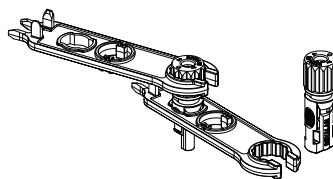
Disassemble the connector cap nut

2. Crimp metal terminals with crimping pliers.



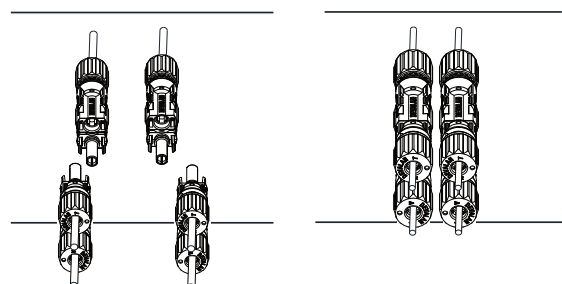
Crimp the contact pin to the wire

3. Insert the contact pin into the connector housing until it locks into place. Then screw the cap nut onto the connector housing. Torque to 2.5-3 N.m.



Connector with cap nut screwed on

4. Finally, insert the DC connector into the positive and negative input of the inverter.



DC input connection



WARNING - Risk of Electric Shock

Solar panels generate voltage as soon as they are exposed to light. A series-connected PV array can produce dangerously high voltage, even under cloudy conditions.

- Before handling any DC wiring, cover the solar panels with an opaque material to prevent power generation.
- Ensure the DC switch is in the OFF position before beginning work.
- Failure to do so may result in life-threatening electric shock.

PV Protection

The Sunsynk PV Combiner Box is an integral component of the solar power system, providing both protection and simplification for connecting multiple solar panel strings to the inverter. The PV Combiner Box combines the outputs of multiple PV strings, ensuring optimal operation and safeguarding the system against overvoltage and overcurrent conditions.

Importance Of PV Protection

1. Surge protection: The Surge Protection Device (SPD) in the PV Combiner Box protects the system from voltage spikes caused by lightning or grid surges by safely diverting excess voltage to the ground.
2. Overcurrent protection: Fuses in the combiner box protect each solar string from short circuits or overloads, ensuring the system operates safely.
3. System safety: DC disconnect switches allow safe isolation of the strings and inverter for maintenance or in case of faults, reducing the risk of electrical hazards.
4. Easy installation: The Sunsynk PV Combiner Box is pre-configured for easy installation. It simplifies the process, ensuring a reliable and quick setup.

PV Combiner Box Installation Guidelines

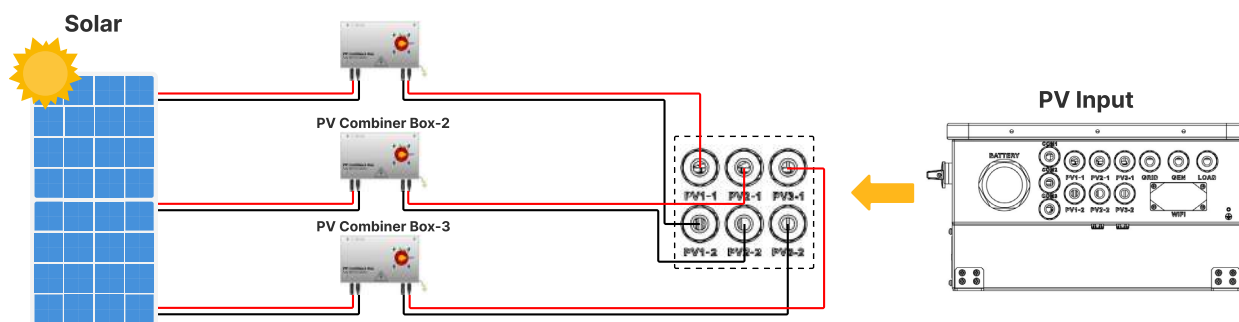
1. Choose the correct location:
 - Install the PV Combiner Box near the solar array to minimise voltage drop.
 - Place it in a ventilated, weatherproof area (IP-rated if outdoors) for easy maintenance.
2. Ensure proper grounding: The PV Combiner Box must be properly earthed to protect against electrical faults and lightning.
3. Connect the PV strings:
 - Connect the positive and negative terminals of each solar string to the appropriate inputs in the PV Combiner Box using correctly rated cables.
4. DC disconnect: Use the DC disconnect switches to isolate the system when needed, especially for maintenance.
5. Install surge protection: Ensure the surge protection devices (SPDs) are installed and connected to the grounding system.
6. Follow manufacturer's specifications: Always refer to the manufacturer's installation manual to ensure correct installation and compliance with local electrical codes.



NOTICE

The Sunsynk PV Combiner Box is pre-configured and ready for installation. No additional assembly is required by the installer, making the installation process quicker and safer.

Ensure that qualified personnel perform the installation and that all electrical connections are made according to local regulations.

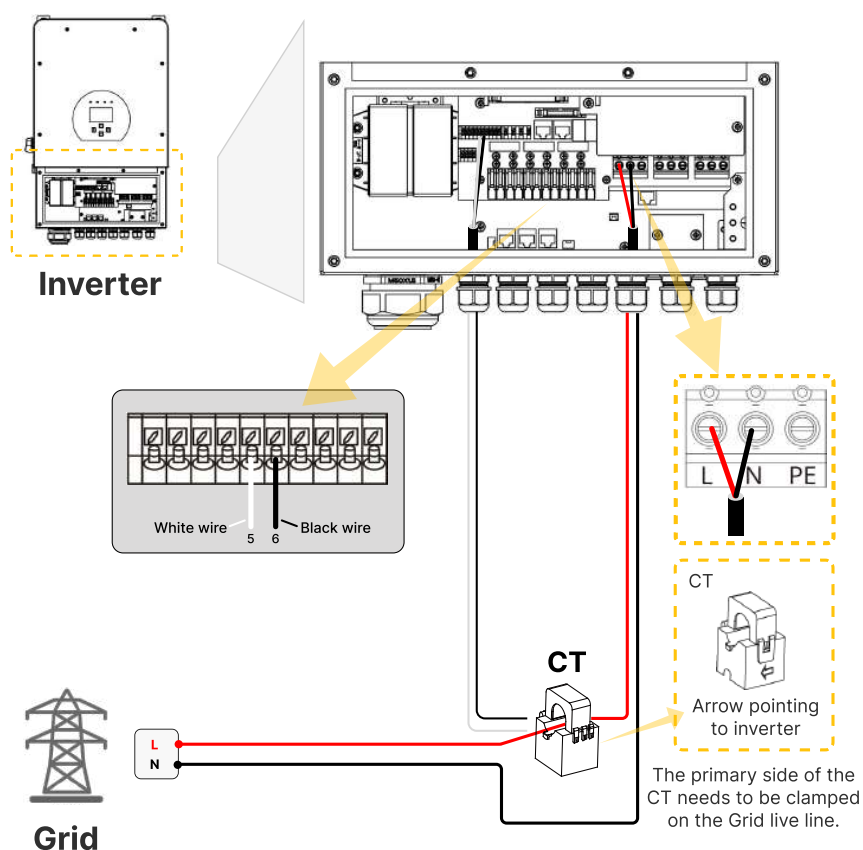


CT Coil Connection

The CT (Current Transformer) coil is a crucial component of the Sunsynk Parity inverter, responsible for enabling the Zero Export feature. This feature prevents the inverter from feeding excess power back to the grid by monitoring the flow of power.

Installation Steps

1. Fit the CT coil:
 - Position the CT coil (sensor) around the live cable of the main fuse that supplies power to the building.
 - Ensure that the coil is installed correctly to measure the current flow accurately.
2. Run the cable to the inverter:
 - Extend the cable from the CT coil to the inverter. The cable length can be extended beyond 10 meters if you're using an external meter.
 - Always refer to the meter's manual to confirm the maximum allowed cable length for your installation.
3. Connect to the inverter: Connect the other end of the CT coil cable to the inverter's CT coil terminals, which are clearly marked as "CT coil".



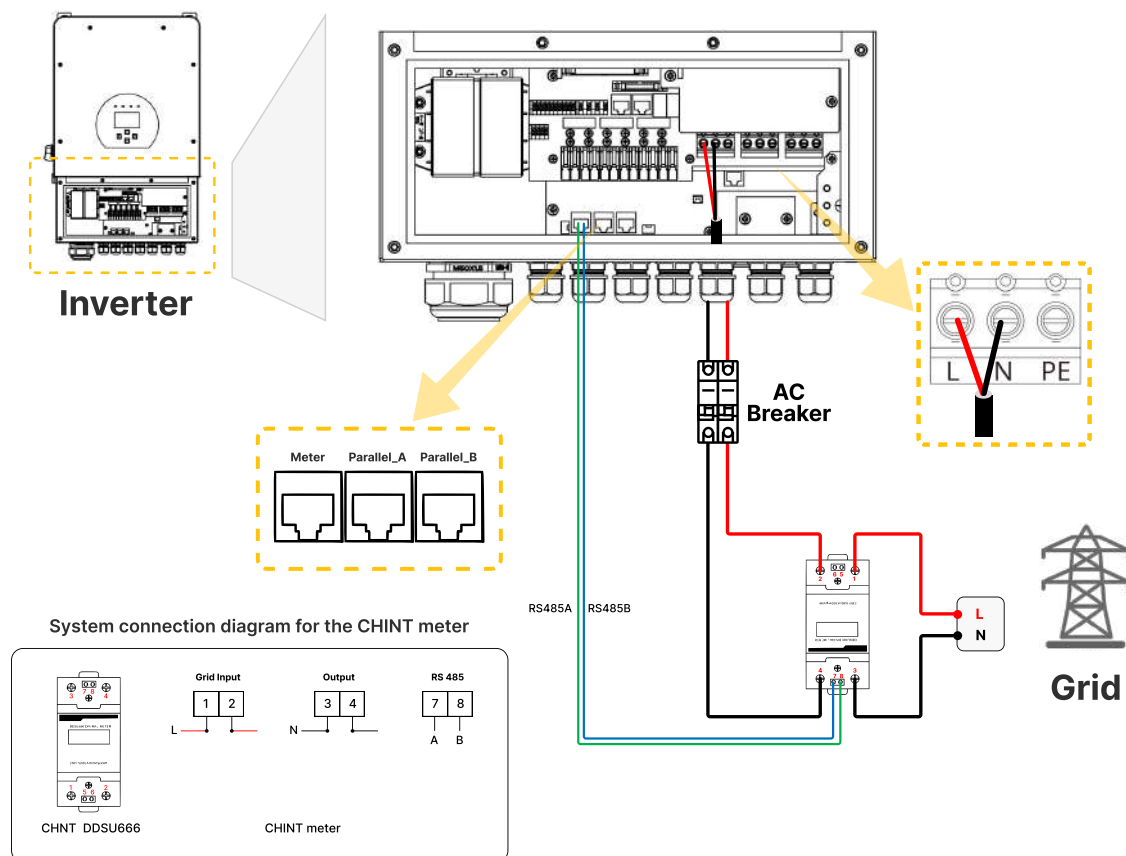


WARNING

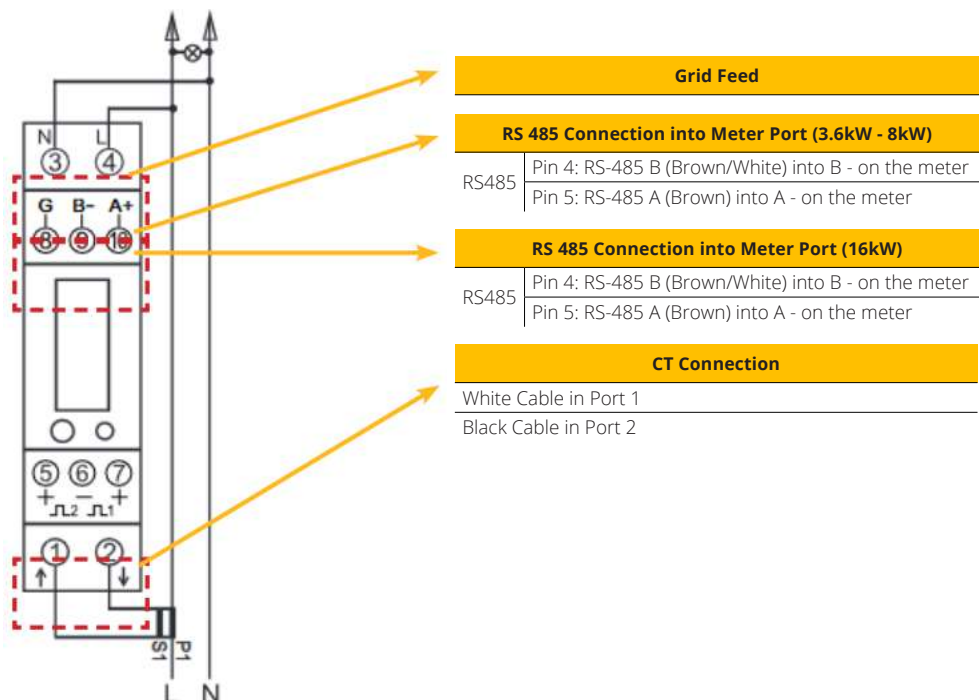
If the load power reading on the LCD display is incorrect, reverse the CT arrow to correct the reading.

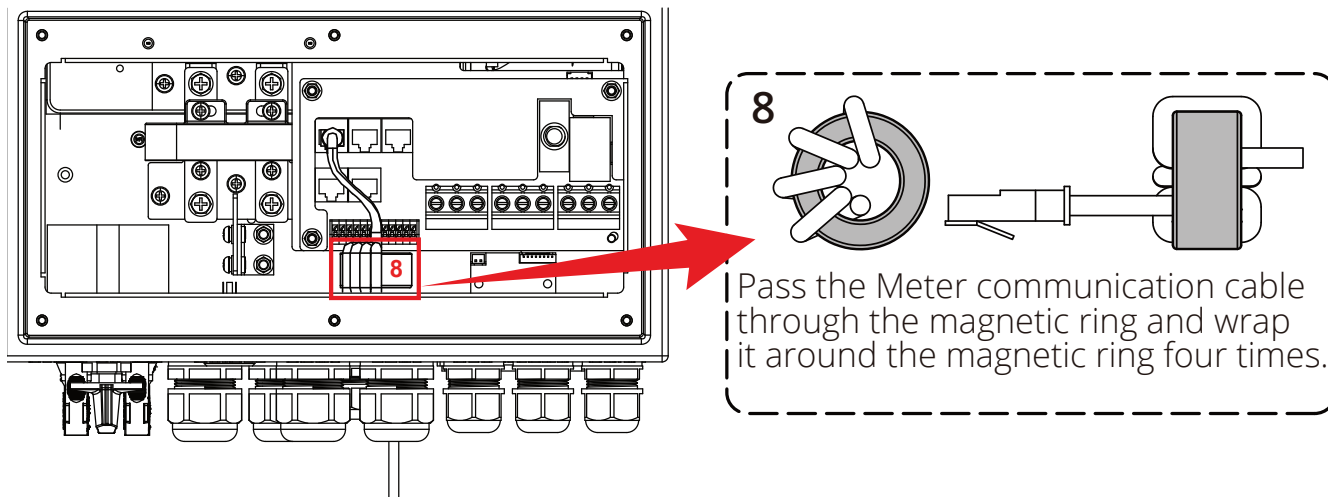
Meter Connection

CHINT Meter



Eastron Meter (SDM120CT)

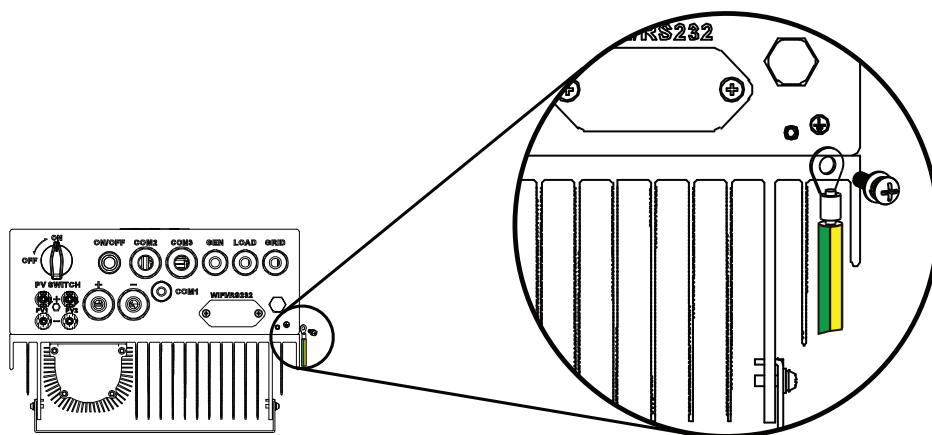




Earth Connection (MANDATORY)

To ensure electrical safety and compliance, an Earth Cable must be connected to the earth plate on the grid side of the inverter. This connection protects users and equipment in the event of a fault or insulation failure by providing a safe path for fault current. Please see below the purposes of correct earthing:

- Prevents electric shock during fault conditions.
- Ensures proper functioning of RCDs (Residual Current Devices).
- Protects the inverter and loads from surge damage and leakage current.
- Reduces the risk of fire due to electrical faults.



The inverter includes a dedicated earth terminal on its chassis. Use the values below when selecting and installing earth cables:

Model	Wire Size	Cable (mm ²)	Torque Value (Max.)
10/12kW	6AWG	10	1.2N.m

*If your system includes a bypass supply or auxiliary earth, use the same cable and torque specifications.



WARNING

Ensure the earth cable is securely tightened using the correct torque value to maintain reliable grounding.

Neutral-Earth Bonding And System Types

- All neutrals can be linked together to maintain the neutral-earth bond.
- In off-grid or backup mode, a Neutral-Earth bond is required and is handled automatically by the inverter's internal relay.
- In grid-tied mode, this bond must be disconnected, or it can cause RCD faults. The inverter's auto-bond relay ensures this transition is done safely.



CAUTION

If a permanent earth bond is used between neutral and earth in a hybrid system, it may cause unwanted RCD tripping unless properly managed.



NOTICE - For South Africa

- It is recommended to install a permanent PE/N bond on the Load Output terminal.
- The AC supply to the grid port should be taken upstream of the main RCD to avoid nuisance tripping.
- This bond must be clearly marked (e.g. "Permanent PE/N Bond") and installed in accordance with local regulations.
- Always consult your local authority or electrical inspector when installing in regions with specific bonding rules.

Leakage Current Detection And RCD Use

The inverter is equipped with built-in leakage current detection. You may connect a Type A RCD to the inverter's AC output for additional protection.



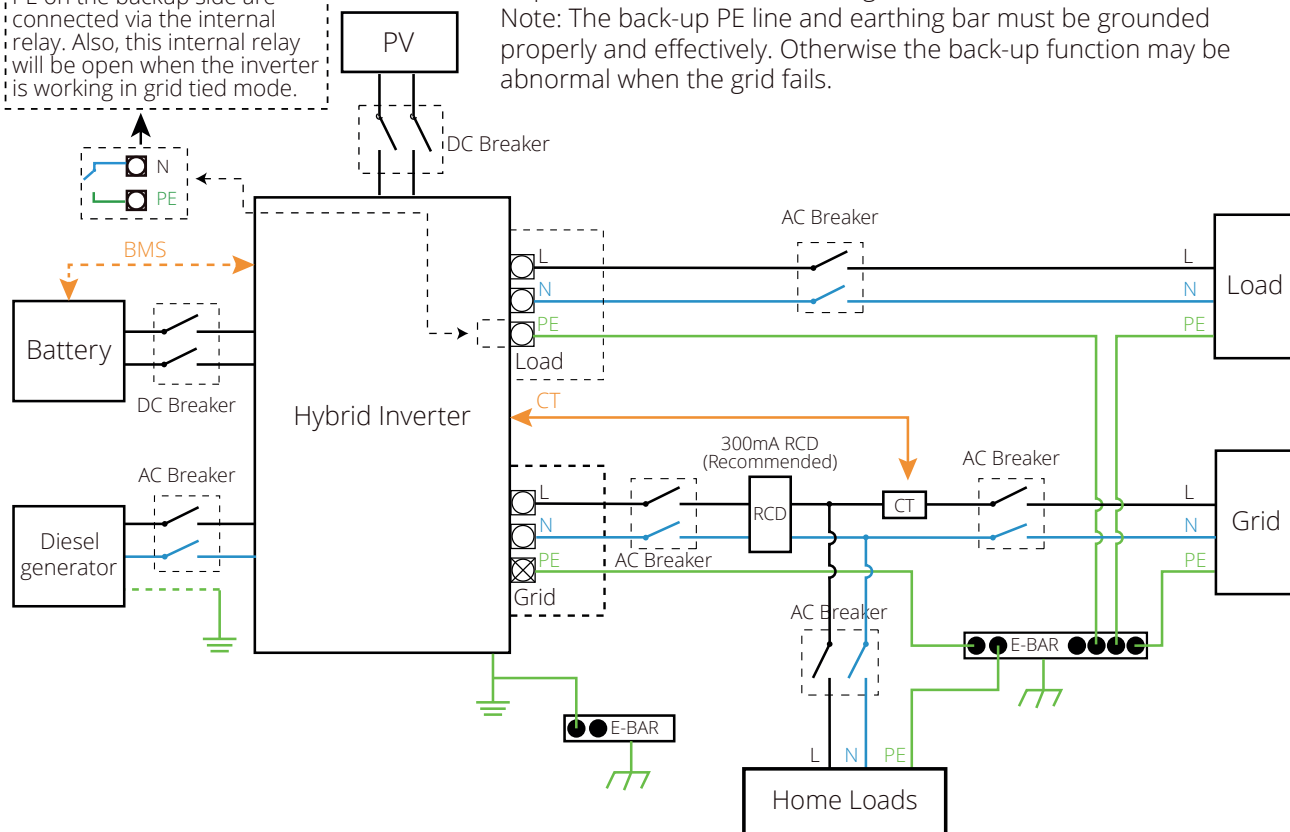
WARNING

If using an external RCD, its rated residual operating current must be ≥ 300 mA. Lower-rated RCDs may trip unnecessarily due to inverter switching behaviour.

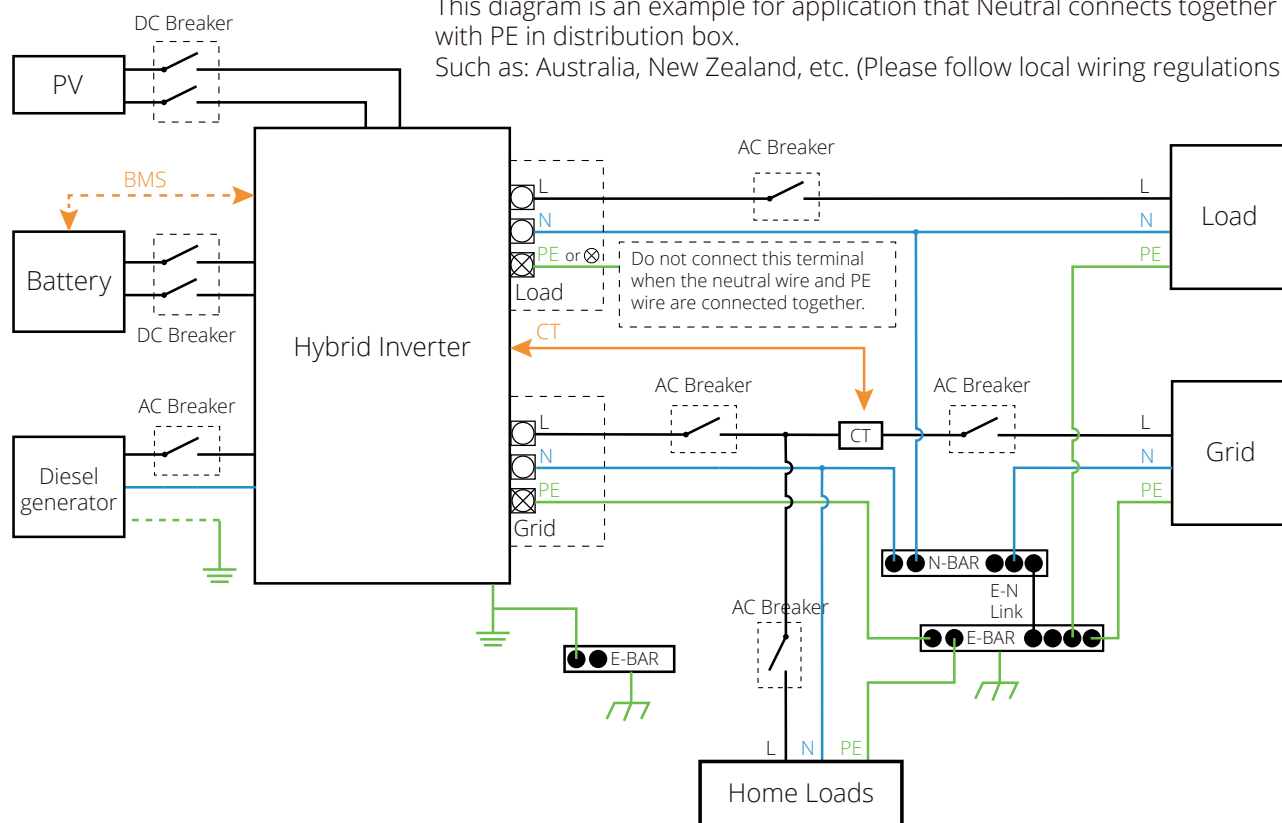
Wiring System for Inverter

When the inverter is working in backup mode, neutral and PE on the backup side are connected via the internal relay. Also, this internal relay will be open when the inverter is working in grid tied mode.

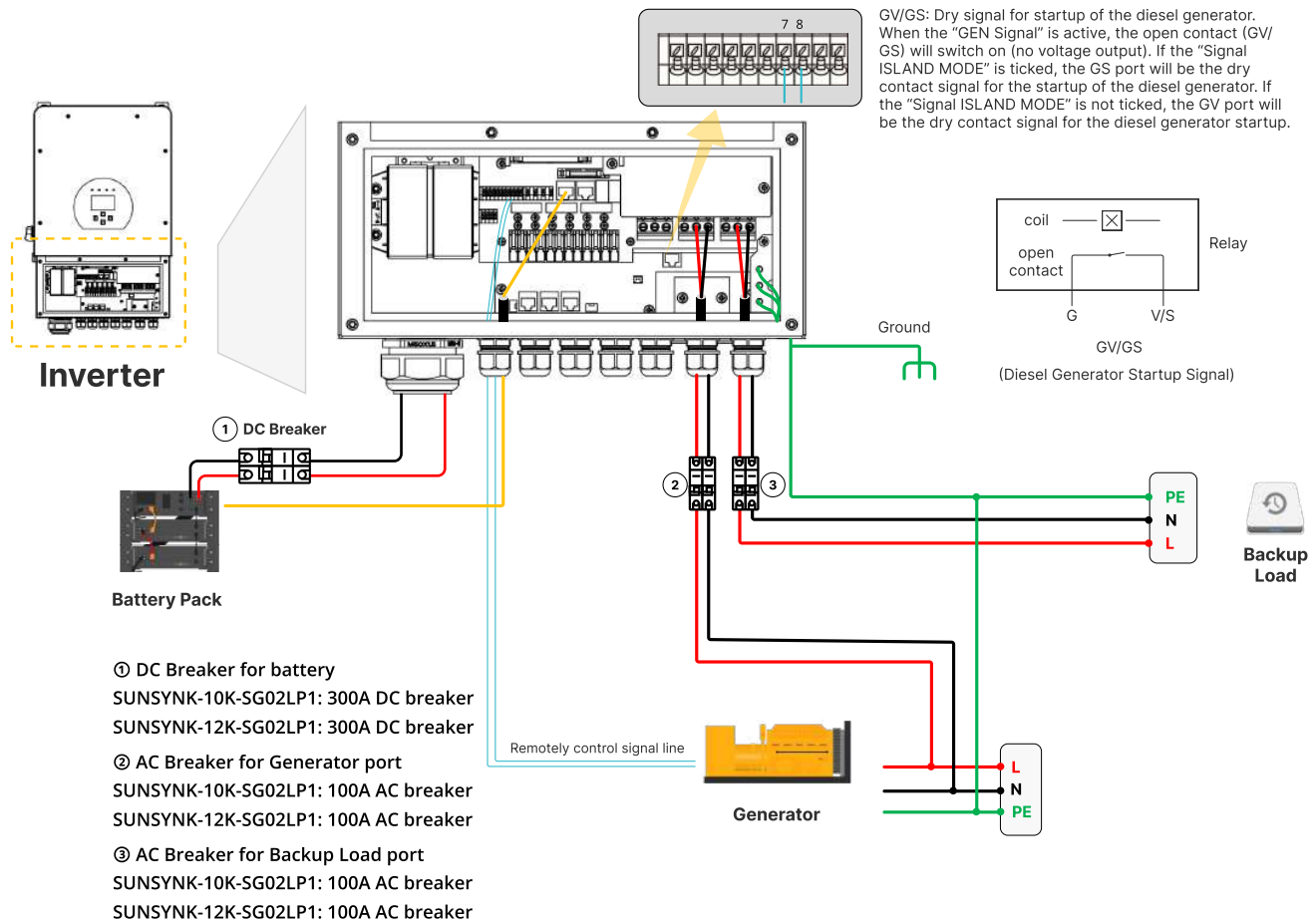
This diagram is an example for grid systems without special requirements on electrical wiring connection.
Note: The back-up PE line and earthing bar must be grounded properly and effectively. Otherwise the back-up function may be abnormal when the grid fails.



This diagram is an example for application that Neutral connects together with PE in distribution box.
Such as: Australia, New Zealand, etc. (Please follow local wiring regulations!)

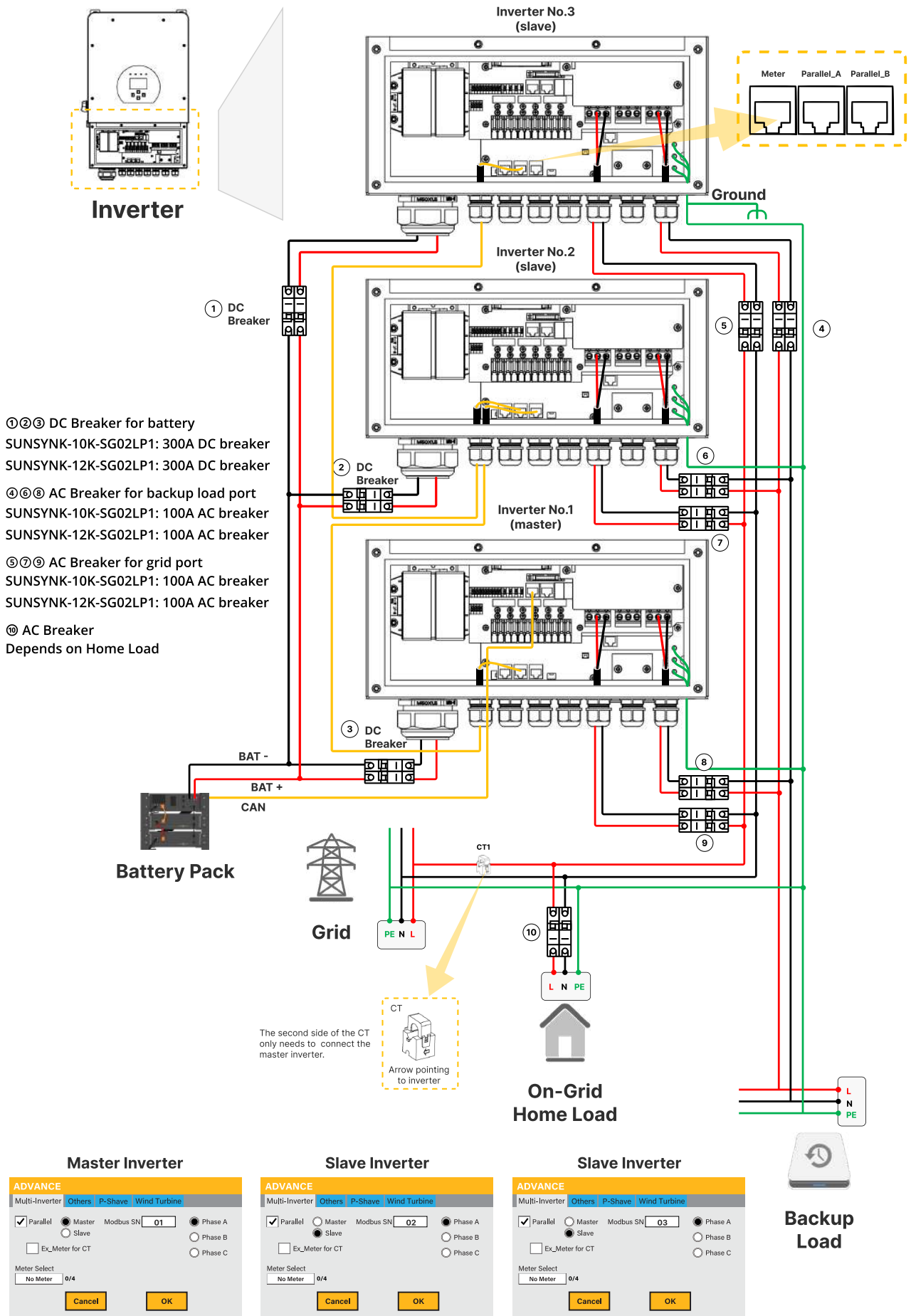


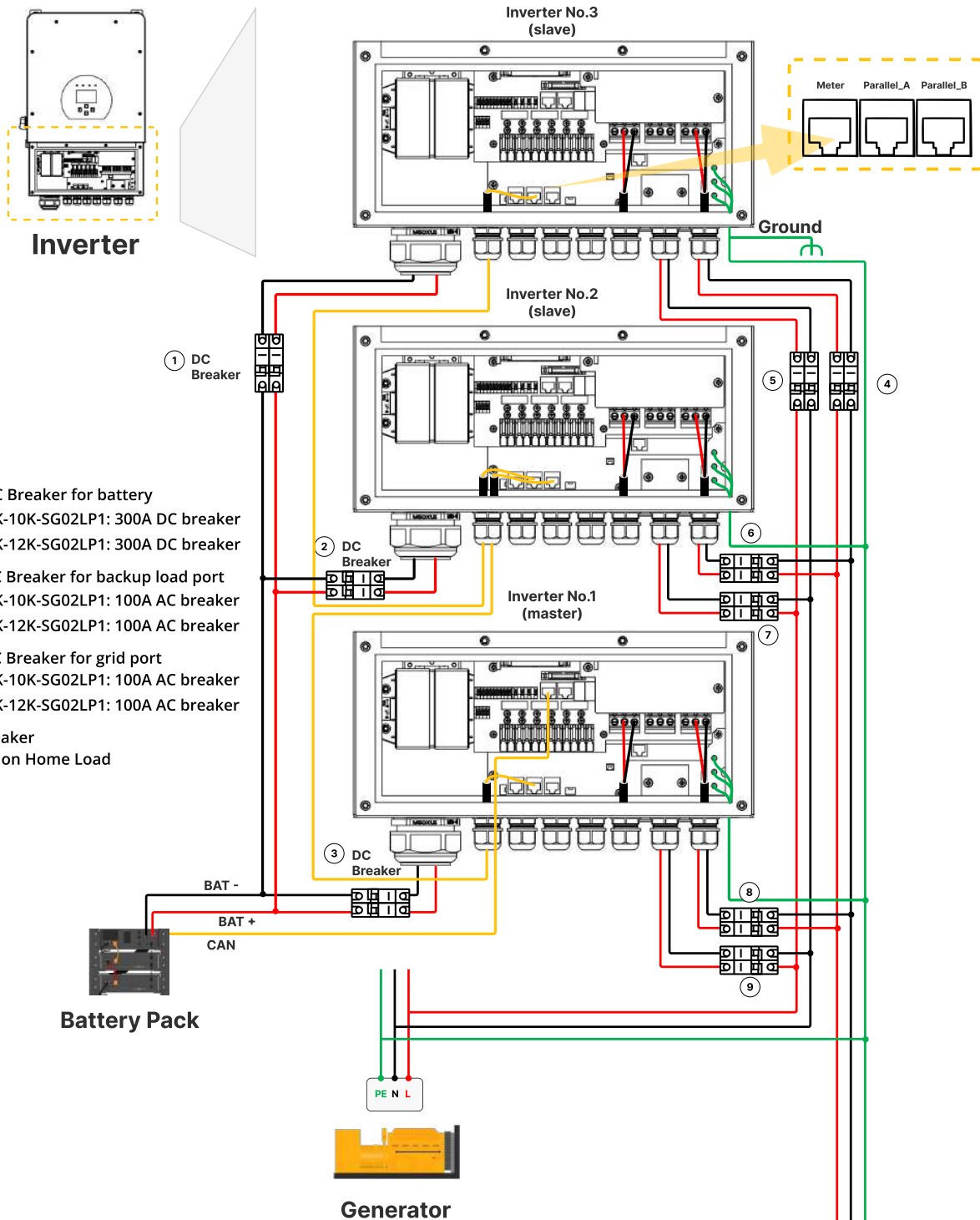
Typical Application of Diesel Generator



Single-Phase Parallel Connection

Note: For the parallel system, please choose the "Zero export to CT " mode.





- ①②③ DC Breaker for battery
 SUNSYNK-10K-SG02LP1: 300A DC breaker
 SUNSYNK-12K-SG02LP1: 300A DC breaker
- ④⑤⑥ AC Breaker for backup load port
 SUNSYNK-10K-SG02LP1: 100A AC breaker
 SUNSYNK-12K-SG02LP1: 100A AC breaker
- ⑦⑧⑨ AC Breaker for grid port
 SUNSYNK-10K-SG02LP1: 100A AC breaker
 SUNSYNK-12K-SG02LP1: 100A AC breaker
- ⑩ AC Breaker
 Depends on Home Load

Master Inverter

ADVANCE

Multi-Inverter Others P-Shave Wind Turbine

☒ Parallel ☒ Master Modbus SN 01 ☒ Phase A ☐ Phase B ☐ Phase C

☐ Ex_Meter for CT

Meter Select
 No Meter 0/4

Cancel OK

Slave Inverter

ADVANCE

Multi-Inverter Others P-Shave Wind Turbine

☒ Parallel ☐ Master Modbus SN 02 ☒ Slave ☒ Phase A ☐ Phase B ☐ Phase C

☐ Ex_Meter for CT

Meter Select
 No Meter 0/4

Cancel OK

Slave Inverter

ADVANCE

Multi-Inverter Others P-Shave Wind Turbine

☒ Parallel ☐ Master Modbus SN 03 ☒ Slave ☒ Phase A ☐ Phase B ☐ Phase C

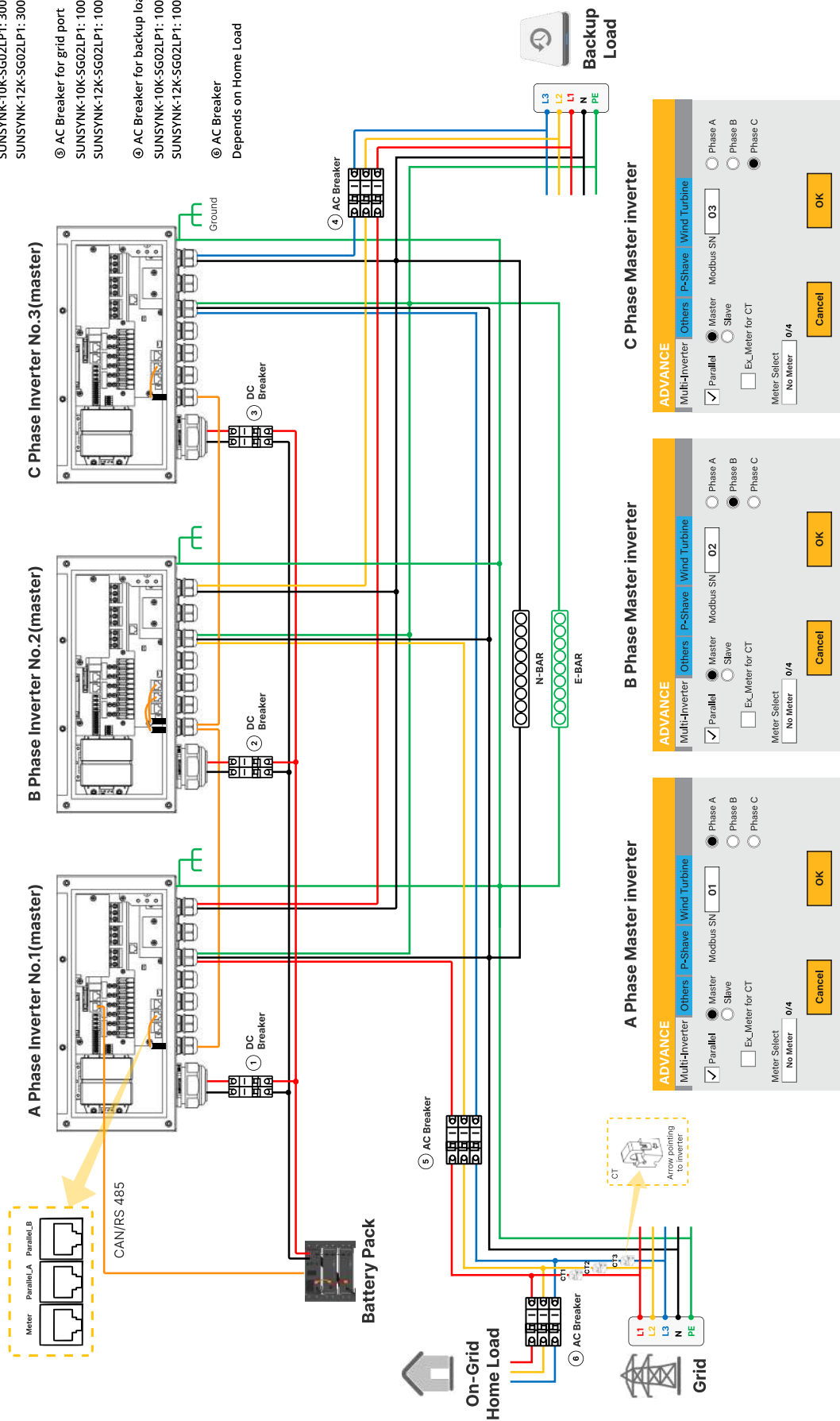
☐ Ex_Meter for CT

Meter Select
 No Meter 0/4

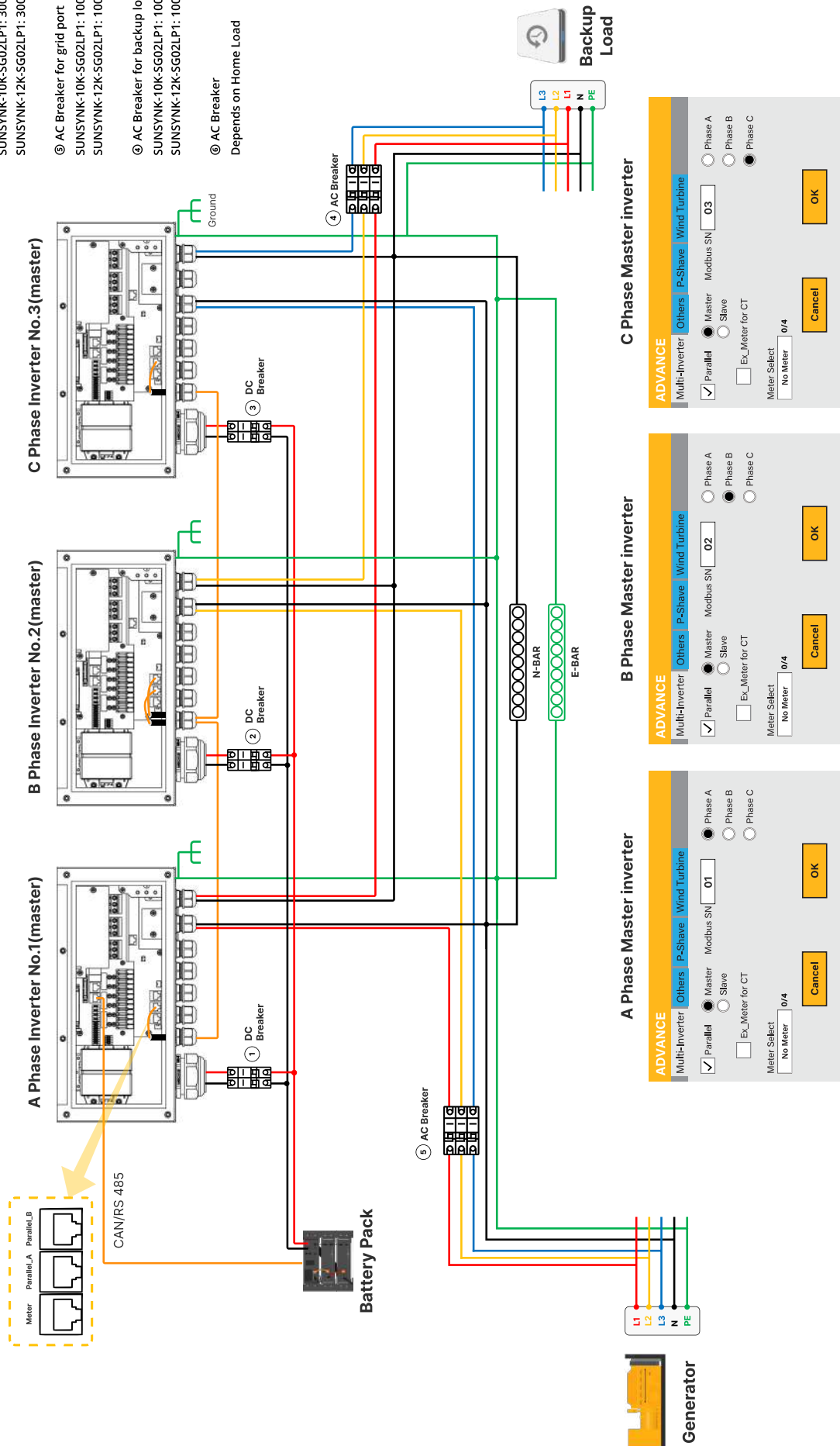
Cancel OK

Single-Phase Parallel on Three-Phase Grid

- ①②③ DC Breaker for battery
SUNSYNK-10K-SG02LP1: 300A DC breaker
SUNSYNK-12K-SG02LP1: 300A DC breaker
- ④ AC Breaker for grid port
SUNSYNK-10K-SG02LP1: 100A AC breaker
SUNSYNK-12K-SG02LP1: 100A AC breaker
- ⑤ AC Breaker for backup load
SUNSYNK-10K-SG02LP1: 100A AC breaker
SUNSYNK-12K-SG02LP1: 100A AC breaker
- ⑥ AC Breaker
Depends on Home Load

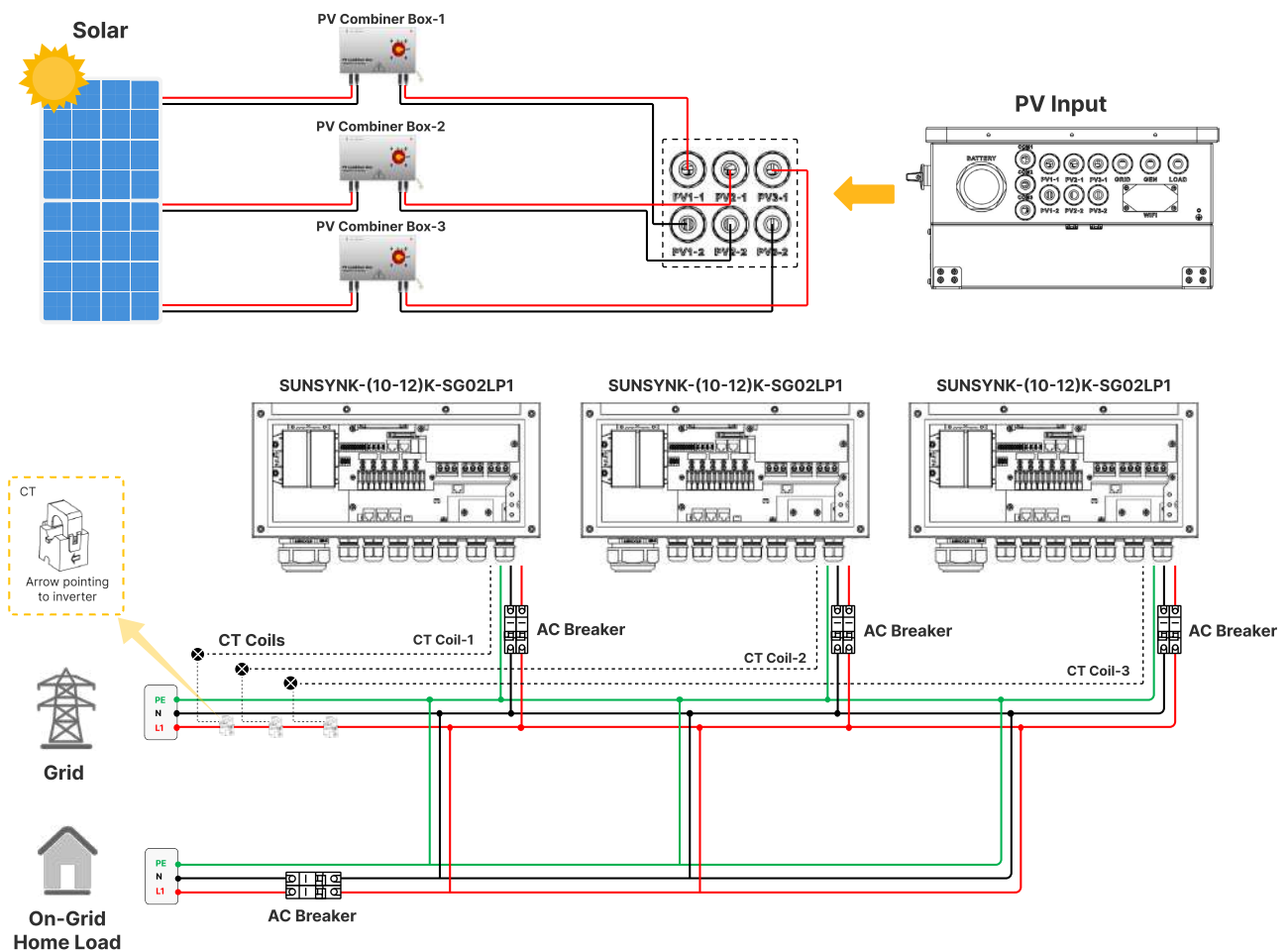


- ②③ DC Breaker for battery
SUNSYNK-10K-SG02LP1: 300A DC breaker
SUNSYNK-12K-SG02LP1: 300A DC breaker
- ③ AC Breaker for grid port
SUNSYNK-10K-SG02LP1: 100A AC breaker
SUNSYNK-12K-SG02LP1: 100A AC breaker
- ③ AC Breaker for backup load
SUNSYNK-10K-SG02LP1: 100A AC breaker
SUNSYNK-12K-SG02LP1: 100A AC breaker
- ③ AC Breaker
Depends on Home Load



Single-Phase Grid-Tied Connection

- There are no active connections to the GEN and LOAD ports.
- Inverters cannot be connected in parallel configuration. Since there are no batteries, they can only operate with the GRID and SOLAR and will always remain synchronised when the grid is connected.
- Each inverter must be equipped with its own current transformers (CTs).
- All CTs must be installed before establishing the initial inverter connection to ensure comprehensive plant-wide monitoring.
- Each inverter is designed with a total of three Maximum Power Point Trackers (MPPTs), each capable of supporting one PV input strings. The current and voltage ratings for each input as well as the overall ratings per MPPT must be carefully considered.
- Details regarding DC breakers, AC breakers, fuses, photovoltaic (PV) components, surge protectors, and cable sizes are not specified.



OPERATION

Switching ON/OFF

Before switching on the inverter, ensure that all wiring is complete and the battery connection is secure.

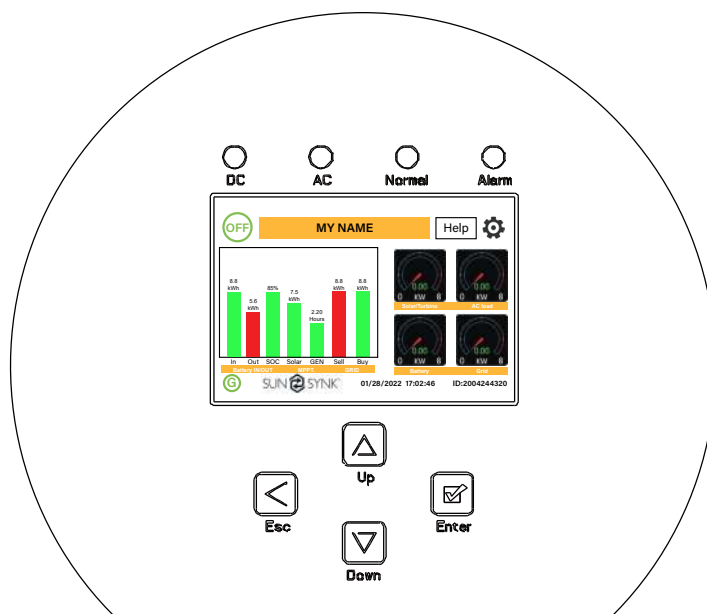
- To turn on the inverter, press the ON/OFF button located on the left side of the inverter case.
- When the inverter is powered by PV or grid supply but has no battery connected, the LCD screen will still illuminate, even if the ON/OFF button is off. The display will indicate that the system is in standby mode.
- In this state, press the ON/OFF button, then select 'No Battery' from the startup options. The system will begin operating using available PV or grid power only.



NOTICE

The inverter can operate without a battery if either PV or grid input is present. However, battery features such as backup and storage will not be available in this mode.

Display



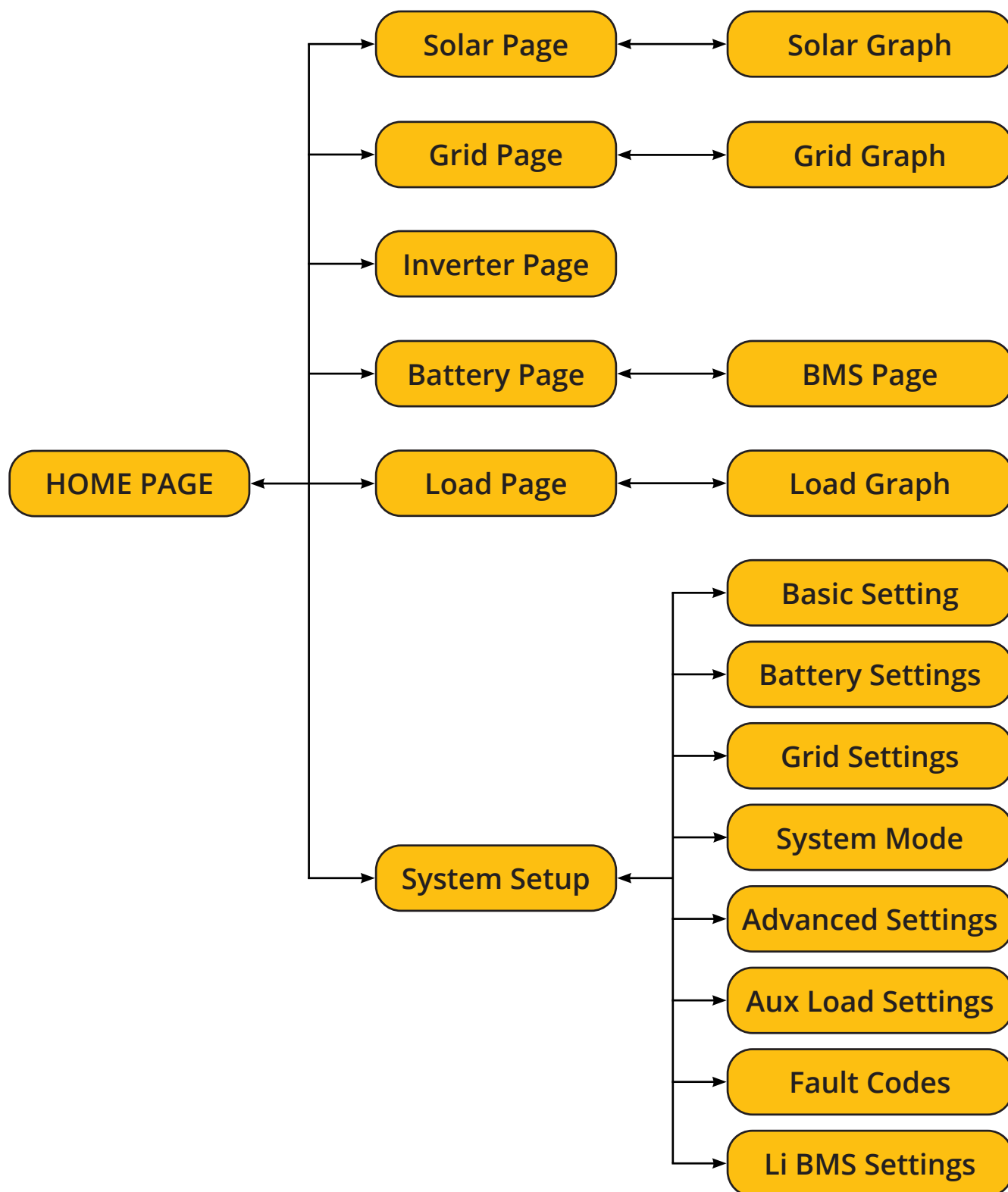
LED Indicators

LED indicator		Meaning
DC	Green LED solid light	PV connection normal
AC	Green LED solid light	Grid connection normal
Normal	Green LED solid light	Inverter functioning normally
Alarm	Red LED solid light	Fault

Function Buttons

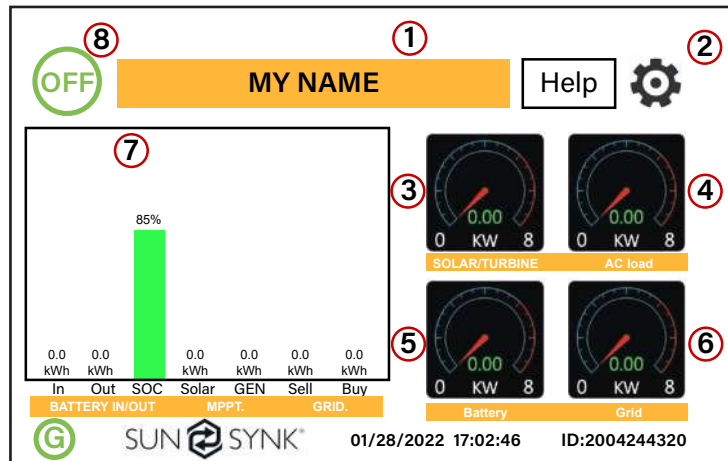
Function Key	Description
Esc	To exit the previous mode
Up	Increase the value of a setting
Down	Decrease the value of a setting
Enter	Confirm setting change (If not pressed each time the setting will not be saved)

LCD Operation Flow Chart



Home Page

Press the Esc button any page to access the home page:



1. Customer name.
2. Access the settings menu page.
3. Access solar page.
4. Access load page.
5. Access battery page.
6. Access grid page.
7. Access system flow page.
8. Access fault code displays.

The icon (8) indicates that the system is operating normally. If the icon displays as “comm/F01-F64”, it means there are communication errors or other issues with the inverter. The error message will appear under this icon (F01-F64 errors). Detailed error information can be accessed in the System Alarms menu.

What This Page Displays:

- Total daily power into the battery (kWh).
- Total daily power out of the battery (kWh).
- SOC (State of charge of the battery) (%).
- Total daily solar power produced in (kWh).
- Total hourly usage of the generator (Time).
- Total daily power sold to the grid (kWh).
- Total daily power bought from the grid (kWh).
- Real-time solar power in (kW).
- Real-time load power in (kW).
- Real-time battery charge power in (kW).
- Real-time grid power in (kW).
- Serial number.
- Time date.
- Access the status page.
- Access the fault code displays.

Status Page

To access the Status page, click on the BATTERY or AC LOAD dial on the Home page.

0 Watts 0% (SOC) 0.00 Volts 0.00 Amps 0.0 C	0 Watts 0 Hz 0 Volts 0.0 Amps CT: 0 Watts LD: 0 Watts	M1: 0 Watts 0 Volts 0.0 Amps M2: 0 Watts 0 Volts 0.0 Amps
Battery	Grid Power	
0 Watts 50.0 Hz 0 Volts 0.00 Amps	0 Watts 0 Volts	Solar Power
		0 Watts 0 V/0.0 Hz
Inverter Power	Load Power	GEN

What This Page Displays:

- Solar Column:
 - Total solar power produced – Displays the overall solar power generated.
 - MPPT 1 power/voltage/current – Shows the power, voltage, and current for MPPT 1.
 - MPPT 2 power/voltage/current – Shows the power, voltage, and current for MPPT 2.
- Grid Column:
 - Grid power – Displays the total power imported from or exported to the grid.
 - Grid frequency – Shows the current frequency of the grid.
 - Grid voltage – Displays the grid's voltage.
 - Grid current – Displays the current being supplied or received from the grid.



NOTICE

When exporting power to the grid, the grid power will be shown as a negative value. When consuming power from the grid, it will show as a positive value. If the grid and load power signs are different (when the PV is disconnected and the inverter is only receiving energy from the grid with the CT connected to Limit-2), please reverse the polarity of the CT coil.

Important: Refer to the section 'Connecting the CT Coil' for more details.

- Inverter Column:
 - Inverter power – Displays the total power generated or consumed by the inverter.
 - Inverter frequency – Shows the inverter's operating frequency.
 - Inverter voltage – Displays the voltage output from the inverter.
 - Inverter current – Displays the current being drawn or supplied by the inverter.
- Load Column:
 - Load power – Shows the total power consumed by the connected load.
 - Load voltage – Displays the voltage supplied to the load.
 - Power on L1 and L2 – Displays the power consumption for each phase (L1 and L2).

- Battery Column:
 - Battery power charge/discharge – Displays the current charge or discharge rate of the battery.
 - Battery SOC – Shows the current state of charge (SOC) of the battery.
 - Battery voltage – Displays the current voltage of the battery.
 - Battery current – Shows the current flowing to or from the battery (negative means charging, positive means discharging).
 - Battery temperature – Displays the temperature of the battery (will show as zero if the battery temperature sensor is not connected).
- Transformer and Heatsink Temperature:
 - DC transformer temperature – Displays the temperature of the DC transformer.
 - AC heatsink temperature – Displays the temperature of the AC heatsink.



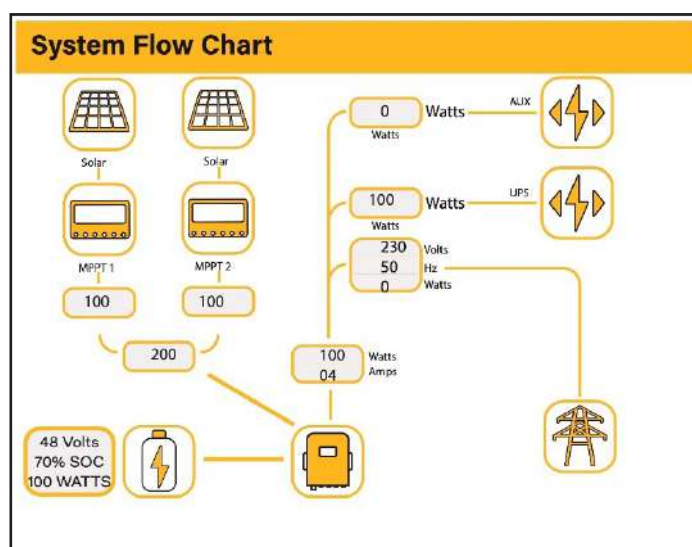
NOTICE

If the temperature reaches 90°C, it will be displayed in red. The inverter's performance will degrade at this temperature. If it reaches 110°C, the inverter will automatically shut down to cool and protect itself.

System Flow Page

Access this page by clicking on the bar chart on the Home Page.

To better understand the functioning of your system, take a look at the flow diagram below:

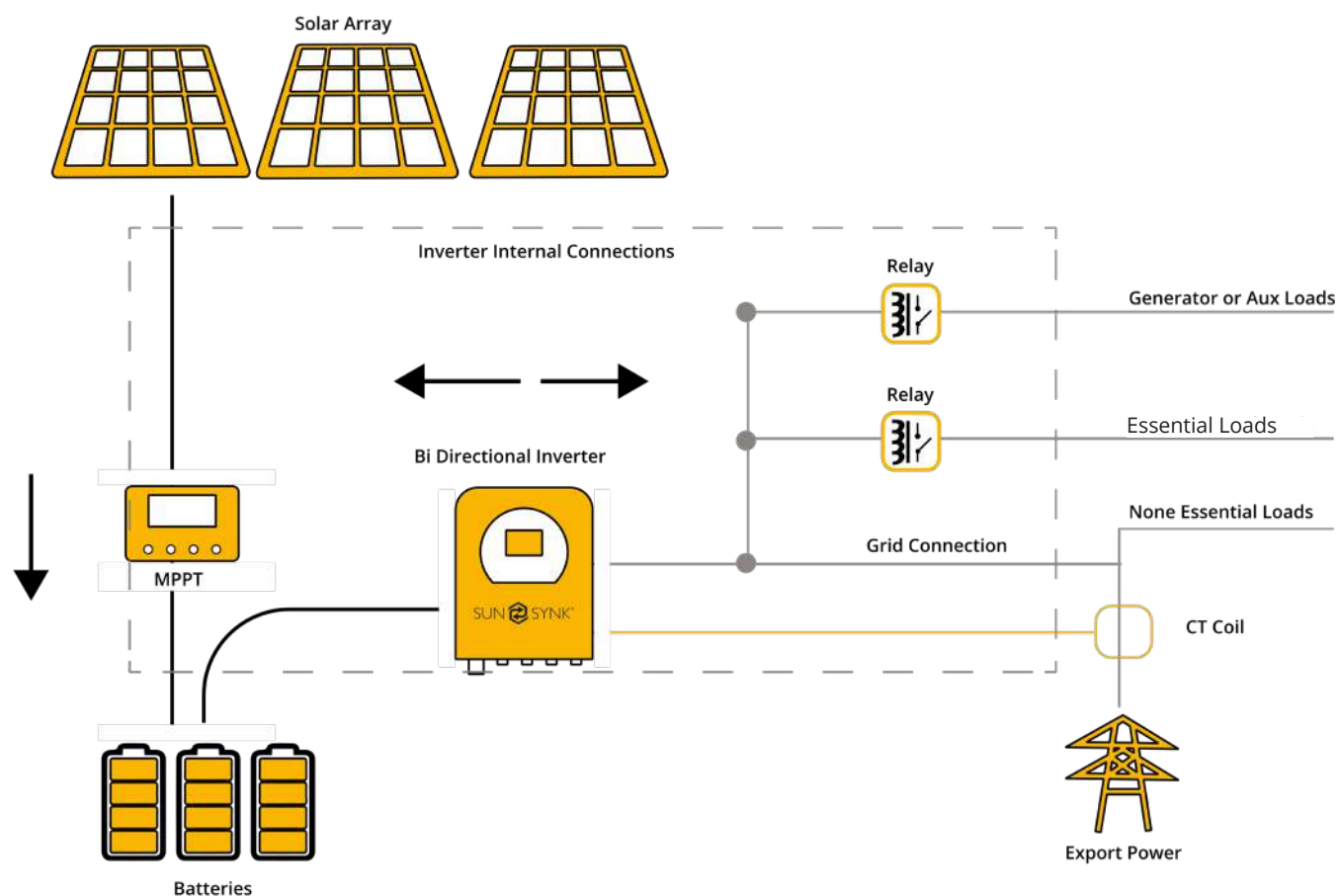


1. PV modules charge the batteries: The solar panels collect energy and charge the batteries.
2. Battery power is fed into the inverter: Once the batteries reach a pre-programmed charge level, the battery power is fed into the inverter.
3. Power supply to load, grid, or auxiliary load: The inverter can supply power to the grid (export or no export), to the load, or to auxiliary devices or smart loads.
4. CT coil controls the export power: The CT coil monitors the power export to the grid and controls it to ensure proper functioning.

What This Page Displays:

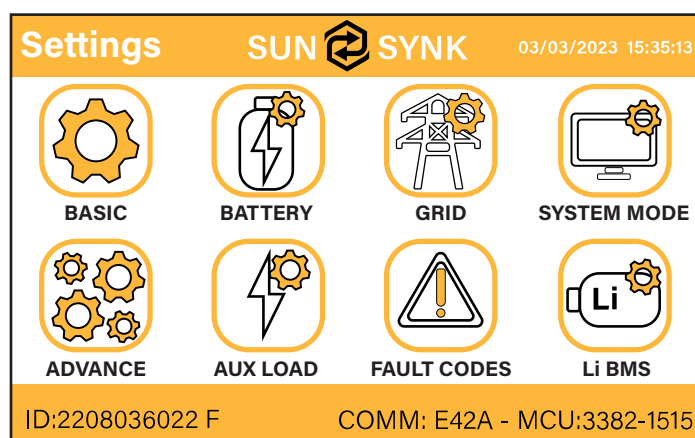
- The system flow: Overview of how energy flows within the system, from solar generation to power distribution.
- MPPT power: The power being generated by each MPPT (Maximum Power Point Tracking).

- Battery status: Displays the current state of charge (SOC) of the batteries and their condition.
- Power distribution: Information on whether power is being supplied to the load, the grid, or auxiliary loads.



Setup Page

To access Settings, click on the gear icon on the right top of the navigation menu.



What This Page Displays:

- Serial number.
- Software version.
- Time, Date, and MCU.

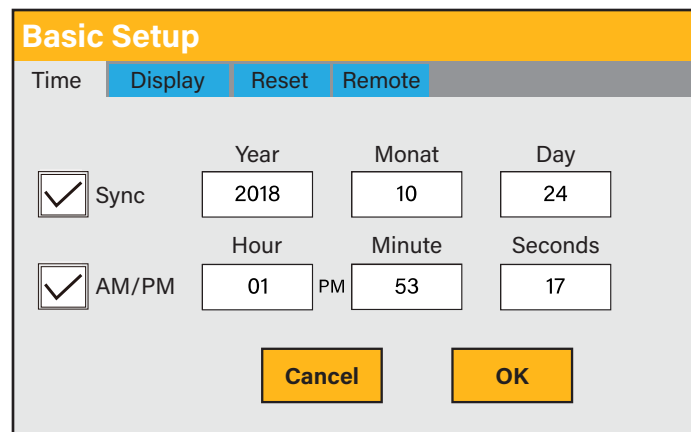
What You Can Do From This Page:

- Access the Basic Setup Page: Click the “BASIC” icon to configure basic settings.
- Access the Battery Setup Page: Click the “BATTERY” icon to configure battery settings.
- Access the Grid Setup Page: Click the “GRID” icon to configure grid-related settings.
- Access the Real-Time Programmable Timer/System Mode: Click the “SYSTEM MODE” icon to set the operational mode of the inverter.
- Access the Advanced Settings: Click the “ADVANCE” icon for settings related to paralleling, wind turbine configurations, and more.
- Access the Auxiliary Load/Smart Load Settings: Click the “AUX LOAD” icon to set up auxiliary or smart load functions.
- Access the Fault Code Register: Click the “FAULT CODES” icon to view any fault codes and system alerts.
- Set up Li BMS: Click the “LI BMS” icon to configure the Battery Management System (BMS) settings.

Basic Setup

Set Time (Clock)

To set time, click on the BASIC icon and then on ‘Time’.



The screenshot shows the 'Basic Setup' screen with a yellow header. Below the header are four tabs: 'Time' (selected), 'Display', 'Reset', and 'Remote'. The 'Time' tab contains a 'Sync' checkbox with a checkmark, and an 'AM/PM' checkbox with a checkmark. To the right of these are input fields for 'Year' (2018), 'Monat' (10), 'Day' (24), 'Hour' (01), 'Minute' (53), and 'Seconds' (17). The 'Hour' field has a 'PM' label next to it. At the bottom are two yellow buttons: 'Cancel' and 'OK'.

What This Page Displays:

- Time: The current time of the inverter.
- Date: The current date.
- AM/PM: The time period format (AM or PM).

What You Can Do From This Page:

- Adjust or set the time.
- Adjust or set the date.
- Adjust or set AM/PM.

How To Set Up:

- Touch the screen on the box you wish to change.
- Change the number (increase/decrease) using the UP and DOWN buttons.
- Press OK to set the changes.

Set Company Name / Beeper / Auto Dim

To set company name click on the BASIC icon and then on 'Display'.

Basic Setup

Time Display Reset Remote

Set Company Name

M Y N A M E

ABCDEFGHIJKLMNOPQRSTUVWXYZ0123456789 -

☒ Auto Dim Sec

☒ Beeper On/Off

☒ English
☐ Spanish
☐ French
☐ Portuguese

Cancel OK

What This Page Displays:

- Beeper status (ON/OFF): Allows you to toggle the beeper sound on or off for notifications.
- Installers' names: Option to enter and display the name of the installer for easier identification.

What You Can Do From This Page:

- Set your company name: Customise the name that appears on the display.
- Switch the beeper ON/OFF: Enable or disable the beeping sound for alerts.
- Set the LCD backlight to auto dim: Adjust the time delay for the screen to automatically dim when inactive.

How To Change The Name:

- Touch the screen in each box where you wish to change the letter.
- Use the up and down arrows to change each letter.
- After selecting the desired name, press OK to update and save the new company name that will appear on the home screen.

How To Set The Auto Dim:

- Check or uncheck the Auto Dim Sec box, then press OK to configure as per your preference.
- This helps conserve energy and prolong the lifespan of the screen.

How To Turn The Beep On Or Off:

- Check or uncheck the Beep On box, then press OK to configure as per your preference.
- When the beeper is on, the system will provide audible alerts for notifications and warnings.

Factory Reset and Lock Code

To access the Settings, click on the gear icon on the right top of the menu.

Basic Setup

Time Display Reset Remote

☐ Factory Reset

☐ System Selfcheck

☐ Test Mode

☐ Lock Out All Changes

☐ Locked Inverter

Cancel OK

What This Page Displays:

- **Factory Reset:** Resets all parameters of the inverter to their factory defaults. This will restore the inverter to its original settings. Before performing a factory reset, you must enter the password. The password for the factory reset is 9999.
- **Lock Out All Changes:** Enables the setting of parameters before locking the unit. Once locked, the inverter cannot be reset or reconfigured unless the correct password is provided. The password for locking the inverter is 7777.
- **System Selfcheck:** This allows the user to run a diagnostic on the system. After ticking this option, the password must be entered (default password: 1234) to proceed.
- **Locked Inverter:** When activated, this function locks the inverter completely, preventing any changes or configurations. It requires a 5-digit code, which is only available through Sunsynk's technical support team. This ensures secure operation.
- **Test Mode (for Engineers):** This mode is designed for engineers to conduct tests on the inverter, often used during troubleshooting or when performing specific diagnostic checks.

What You Can Do From This Page:

- Reset the inverter to the factory settings.
- Perform system diagnostics to check the operational health of the inverter.
- Change or set the lock code to prevent unauthorised access.

Basic Setup

Time Display **Reset** Remote

Password

0-0-0-0

1 2 3 0

4 5 6 Cancel

7 8 9 OK

Inverter Remote Control

To control the inverter remotely, tick the box that allows it.

Basic Setup

Time Display Reset **Remote**

☒ Allow remote control

Cancel OK

What This Page Displays:

- **Remote control option:** The setting that allows or disables remote control.

What You Can Do From This Page:

- Allows remote control of the inverter: Tick the box to enable remote control functionality. This feature allows you to control the inverter from a remote location, providing flexibility and ease of operation.

Battery Setup Page

Battery Setup

Batt type | **Batt charge** | Shut Down

☐ Lithium

☐ AGM V

☐ AGM %

☒ No Batt

☐ Activate

Batt capacity: 0Ah

Charge Amps: 0A

Discharge Amps: 0A

TEMPCO: -5mV/C/Cell

Cancel OK

To configure battery settings:

1. Press the BATTERY icon.
2. Select the Batt type tab.

Battery Type Options

- Lithium: For BMS-enabled lithium batteries. Always refer to the Approved Battery List.
- AGM V: Uses voltage values to control charging behaviour.
- AGM %: Uses State of Charge (SOC) as the control method.
- AGM V + %: Combines both voltage and SOC monitoring.
- No batt: Tick this box if no battery is connected. The inverter will operate in grid-tied mode using only solar or grid input.

Key Display Values

- Batt capacity (Ah): Enter battery capacity. Range is 0–2000Ah for non-BMS batteries. For lithium batteries, the inverter reads this from the BMS.
- Charge/Discharge Amps: Maximum battery charge and discharge current.
 - Max: 220 A for 10 kW model
 - Max: 250 A for 12 kW model
- Active battery: Enables recovery charging for batteries that are 100% discharged. Slowly recharges using solar input until the voltage is high enough to charge normally.
- TEMPCO: The temperature coefficient (in V/°C/cell). Adjust only if advised by the battery manufacturer.



NOTICE

Recommended:

AGM and Flooded: Ah battery size x 20% = Charge/Discharge amps.

Lithium: Ah battery size x 50% = Charge/Discharge amps.

Gel: Follow manufacturer's instructions.

Generator & Battery Charge Page

The screenshot shows the 'Battery Setup' window with the 'Batt charge' tab selected. The interface includes settings for charging current (Amps: 40A or 5A), charging sources (Gen Charge, Grid Charge), and signals (Gen Signal, Grid Signal). It also features a 'Signal ISLAND MODE' checkbox, a 'Gen Force' checkbox, and a 'Force OFF' button. Voltage settings are shown for Float V (55.2V), Absorption V (57.6V), and Equalization V (58.8V). Duration settings for Equalization are set to 90 days and 2.3 hours. 'Cancel' and 'OK' buttons are at the bottom right.

To configure generator charging:

1. Press the BATTERY icon.
2. Select the Batt charge tab.

Charging Source Options

- Amps: Charging current from the generator.
- Grid Amps: Charging current from the grid.
- Grid Charge: Tick to allow the grid to charge the battery.
- Grid Signal: Tick to stop grid charging when not needed.

Generator Control Options

- Gen Charge: Enables charging from the generator when connected.
- Gen Signal: A normally open (NO) dry contact that closes when Gen Start is activated.
- Gen Force: Forces the generator to start immediately, bypassing conditions.
- Force OFF: Forces the generator to shut down.

Island Mode Settings

- Signal ISLAND MODE. When enabled:
 - If the inverter is connected to the grid, the ATS port voltage is 0V.
 - If the inverter is disconnected from the grid, the ATS port voltage outputs 230V AC.
 - This function allows automatic management of neutral-earth bonding using an external NO relay.

Battery Voltage Settings

- Float V: Voltage maintained after a full charge. (AGM Float Voltage: 55.20V)
- Absorption V: Max charging voltage during bulk charge. (AGM Absorption Voltage: 57.60V)
- Equalization V: Applies a controlled overcharge to remove sulphation. (AGM Equalisation Voltage: 58.80V)

To ensure safe battery operation and compatibility, use the correct voltage settings for each battery type. Incorrect configuration may result in reduced battery lifespan or performance.



NOTICE

Do not alter these settings too often on the same battery, as it may damage the battery.

Recommended Battery Settings

Battery Type	Absorption Stage	Float Stage	Voltage (every 30 days 3hr)
AGM (or PCC)	14.2V (57.6V)	13.4V (53.6V)	14.2V (57.6V)
Gel	14.1V (56.4V)	13.5V (54.0V)	—
Wet	14.7V (59.0V)	13.7V (55.0V)	14.7V (59.0V)
Lithium	Follow its BMS voltage parameters		

Generator Connection & Auto Start

A generator may be connected to either of the following:

- The Grid Input: The inverter treats generator input as grid power. Important: In this case, ensure that all power is used for Load only and is not exported, as this could damage the generator.
- The GEN port: When a GEN signal is received, the inverter will:
 - Switch 100% of the load to the generator.
 - Gradually begin charging the battery.



WARNING

The generator must be capable of supplying both the load current and battery charging current simultaneously.

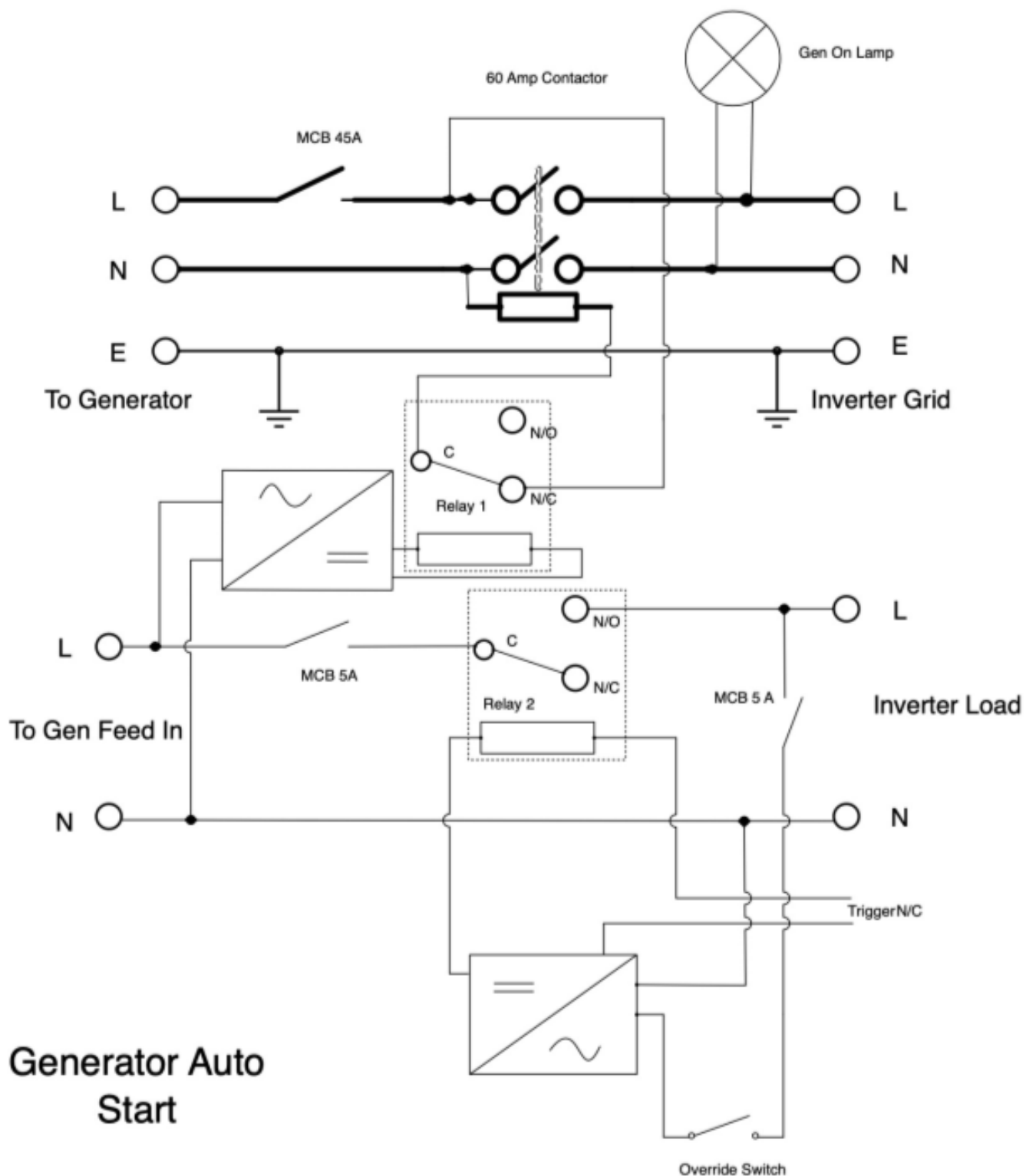
Generator Start Signal (Dry Contact)

The inverter can control a generator using a dry contact relay. This signal:

- Is voltage-free (no output voltage).
- Supports up to 1A at 12V DC.
- Can be used to trigger the generator's auto-start system.

Generator Auto-Start Circuit

Below is a reference diagram of a typical generator auto-start system used in marine and off-grid installations. The inverter activates relays to manage the switch-over between generator and load/grid connection.



Battery Discharge Page

Battery Setup

Batt type | **Batt charge** | Shut Down

Shut Down

Low Batt

Restart

Cancel **OK**

To configure inverter shutdown behaviour based on battery status:

1. Tap the BATTERY icon.
2. Select the "Shut Down" tab.

What This Page Displays:

- Shutdown 20%: The inverter will automatically shut down if the battery SOC (State of Charge) drops below 20%.
- Low Batt 20%: Triggers a low battery warning alarm when SOC falls below this threshold.
- Restart 40%: When the battery SOC recovers to 40%, AC output will resume automatically.

What You Can Do From This Page:

- Adjust battery shutdown point (voltage or %).
- Adjust low battery warning threshold.
- Set the restart threshold after shutdown.

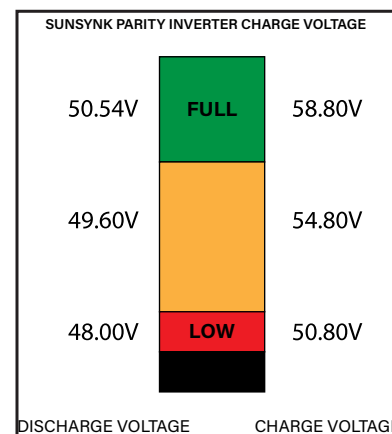


WARNING

If using an external RCD, its rated residual current must be at least 300 mA. Lower-rated RCDs may trip unnecessarily due to inverter switching characteristics.

The Sunsynk inverter displays different voltage values depending on whether the system is charging or discharging the batteries. Since the batteries are 48V, multiply each value below by 4 to understand full pack behaviour.

State of Charge	Discharge Mode Voltage	Charge Mode Voltage
100% (Fully Charged)	50.54V	58.80V
75% Charged	49.60V	54.80V
25% Charged	48.00V	50.80V
0% (Fully Discharged)	47.50V	—



Recommended Battery Types

Sunsynk hybrid inverters are compatible with both AGM Lead-Acid and Lithium-Ion battery banks.

AGM (Absorbent Glass Mat) batteries are sealed lead-acid batteries. Instead of allowing the battery acid to flow freely, they use a fibreglass mat between the positive and negative plates to absorb and hold the electrolyte. This design improves safety, reduces maintenance, and supports deeper discharge cycles compared to traditional lead-acid batteries.

Lithium-Ion batteries offer higher energy density, longer cycle life, and integrated Battery Management Systems (BMS) for smarter, more efficient charging. When using lithium, the inverter will follow the BMS's voltage and current profiles automatically.

Battery Charging Stages

The inverter supports standard three-stage charging (plus optional equalisation for flooded lead-acid batteries):

1. Bulk charging:

- This is the first stage of charging.
- The charger applies maximum current to the battery until it reaches approximately 80% state of charge (SOC).
- The voltage gradually increases to the absorption level.
- A properly sized charger delivers current up to 25% of the battery's amp-hour capacity.

2. Absorption charging:

- Begins once the battery reaches ~80% SOC.
- The charger holds a constant high voltage (typically between 14.1–14.8 VDC, depending on settings).
- Charging current gradually decreases until the battery is nearly full.
- This stage completes the remaining ~20% of the charge.

3. Float charging:

- The voltage is reduced to between 13.0–13.8 VDC and held steady.
- The current is reduced to less than 1% of the battery capacity.
- Maintains the battery at 100% SOC without overcharging.
- Suitable for standby and long-term maintenance charging.

4. Equalisation (lead-acid only):

- An optional controlled overcharge used to balance the cells in flooded (wet) batteries.
- Raises the voltage above normal charging levels to re-mix stratified electrolyte and remove sulphation from the plates.
- Only recommended for specific lead-acid batteries and not suitable for sealed AGM or lithium unless explicitly supported by the manufacturer.

Setting Up a Lithium Battery

Battery Setup

Batt type

Batt charge

Shut Down

☒ Lithium
☐ AGM V
☐ AGM %
☐ No Batt

☐ Activate

Batt capacity:
 Charge Amps:
 Discharge Amps:

☒ CAN
☐ RS485
 Protocol:
☐ BMS_Err_Stop

Cancel

OK

To configure a lithium-ion battery:

1. Press the BATTERY icon.
2. Select Lithium under the Batt Type menu.

What This Page Displays:

- Lithium battery setup and protocol selection.
- Charging/discharging current limits.
- Battery capacity (for non-BMS batteries).
- Activation setting.
- RS485 or CAN communication protocol.

What You Can Do From This Page:

- Configure lithium BMS communication.
- After installing a lithium battery, verify the connection by selecting the 'Li BMS' icon on the inverter's display. This page should show live battery data including voltage, current, temperature, and state of charge. If the data does not appear or displays incorrectly (see reference example below), it indicates a communication error.

Li BMS Help ?	
Sum Data	Details Data
Battery Voltage: 53.06V Battery Current: -1A Battery Temp: 22.0C Total SOC: 85% Total SOH: 100% Battery Charge Voltage: 58.0V Charge Current Limit: 50A Discharge Current Limit: 50A	

Li BMS Help ?	
Sum Data	Details Data
Volt	Curr Temp SOC Energy Charge Volt Curr Fault
1 50.31V	19.70A 29.6C 33.0% 26.0Ah 0.0V 0.0A 0 0 0
2 50.38V	31.70A 37.6C 51.0% 25.5Ah 53.2V 25.0A 0 0 0
3 50.35V	25.10A 29.9C 52.0% 6.0Ah 53.2V 25.0A 0 0 0
4 50.37V	30.70A 32.1C 12.0% 26.0Ah 0.0V 0.0A 0 0 0
5 50.35V	00.00A 30.6C 48.0% 32.0Ah 0.0V 0.0A 0 0 0
6 50.36V	15.40A 30.6C 52.0% 39.1Ah 0.0V 0.0A 0 0 0
7 00.00V	00.00A 0.0C 00.0% 00.0Ah 0.0V 0.0A 0 0 0
8 50.38V	19.30A 31.0C 52.0% 25.5Ah 0.0V 0.0A 0 0 0
9 50.39V	16.30A 30.6C 52.0% 26.0Ah 0.0V 0.0A 0 0 0
10 00.00V	00.00A 0.0C 00.0% 00.0Ah 0.0V 0.0A 0 0 0
11 00.00V	00.00A 0.0C 00.0% 00.0Ah 0.0V 0.0A 0 0 0
12 00.00V	00.00A 0.0C 00.0% 00.0Ah 0.0V 0.0A 0 0 0
13 00.00V	00.00A 0.0C 00.0% 00.0Ah 0.0V 0.0A 0 0 0
14 00.00V	00.00A 0.0C 00.0% 00.0Ah 0.0V 0.0A 0 0 0
15 00.00V	00.00A 0.0C 00.0% 00.0Ah 0.0V 0.0A 0 0 0

In Case Of Communication Errors:

- Ensure the data cable is the correct type (e.g. RS485 or CAN, depending on the battery).
- Check that the cable is firmly connected to the correct communication port.
- Refer to the battery manufacturer's manual for communication protocol, pin configuration, and setup values.



NOTICE

Some lithium BMS types cannot be controlled by Sunsynk. In such cases, treat the battery as lead-acid and follow the manufacturer's voltage/current specifications.

It is crucial to consult the manuals provided by the battery manufacturer. Doing so significantly reduces the risk of configuration errors during installation and ensures correct operation.

System Work Mode Setup Menu

System Mode Setup Menu (Left Screenshot):

Real Start Time	Real End Time	Power Limit	Battery % or voltage when an action is to happen	Charge from Grid	Charge from Gen	No tick = Discharge
01:00	05:00	5000	100%	☒	☒	☐
05:00	09:00	5000	100%	☒	☒	☐
09:00	13:00	5000	100%	☒	☒	☐
13:00	17:00	5000	100%	☒	☒	☐
17:00	21:00	5000	100%	☒	☒	☐
21:00	01:00	5000	100%	☒	☒	☐

System Mode Setup Menu (Right Screenshot):

System Mode

System 1 System 2

☐ Fast_Zero_Export_Mode

☒ Zero Export

☐ Solar Export

☐ Limit to Load Only

☐ Grid Trickle Feed

☐ Inverter Power Limiter

☒ Priority Load

Cancel **OK**

To configure charge and discharge time settings, click on the System Mode icon, then select the gear icon to access the timer settings.

What This Page Displays:

- Zero Export:** Select this option to prevent power from being exported back to the grid. The CT coil detects power flowing back to the grid and will reduce the inverter's output to only supply local load.
- Solar Export:** Enable this setting to export surplus solar power to the grid.
- Limit to Load Only:** Enable this to ensure the inverter only supplies power to the connected load, preventing export to the grid.
- Grid Trickle Feed:** Set the range from '20W' to '100W' to instruct the inverter to take a minimal amount of power from the grid, reducing the likelihood of triggering the 'Reverse Power Detection' on sensitive pre-paid meters.
- Inverter Power Limiter:** Limits the total output power from the inverter to both the 'Load' and 'Grid' ports combined. This setting reduces power in the event of an over-current fault.
- Priority Load:** Enable this to prioritise supplying power to the connected load from solar energy. If disabled, the solar power will be used to charge the batteries.

What You Can Do From This Page:

- Set a specific time to start and stop charging or discharging the battery.
- Select the charging source: Choose between the grid or a generator to charge the battery.
- Limit export power to the grid.
- Charge from the grid or generator: Tick 'Grid' or 'Gen' and set the desired times for charging.
- Set the discharge time: Discharge the unit to the load or export to the grid by unticking 'Grid' and 'Gen'.

If Nothing Is Ticked:

This mode allows the hybrid inverter to sell back any excess power generated by the solar panels to the grid. If the use time is active, the energy from the battery can also be sold to the grid. The PV energy will be used to power the load and charge the battery, with any surplus energy flowing to the grid.

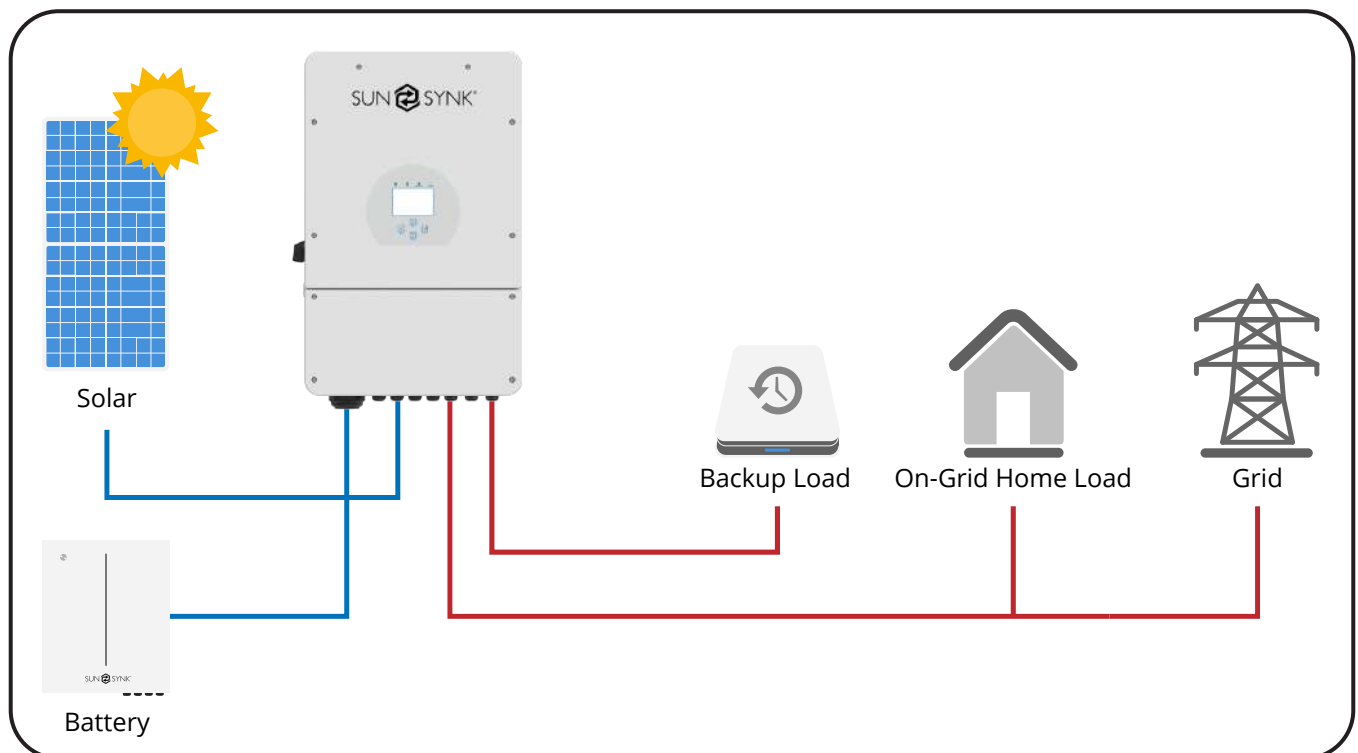
The power source priority for the load is:

- Solar Panels
- Grid
- Batteries (until the programmable % discharge is reached)

Zero Export + Limit To Load Only:

In this mode, the Sunsynk hybrid inverter supplies power exclusively to the connected backup loads. It will not provide energy to any other household loads, nor will it export power back to the grid. The built-in current transformer (CT) continuously monitors any power flowing from the inverter to the grid. If reverse power is detected, the CT will automatically adjust the inverter's output to ensure that only the local load is supplied and that the battery continues to charge.

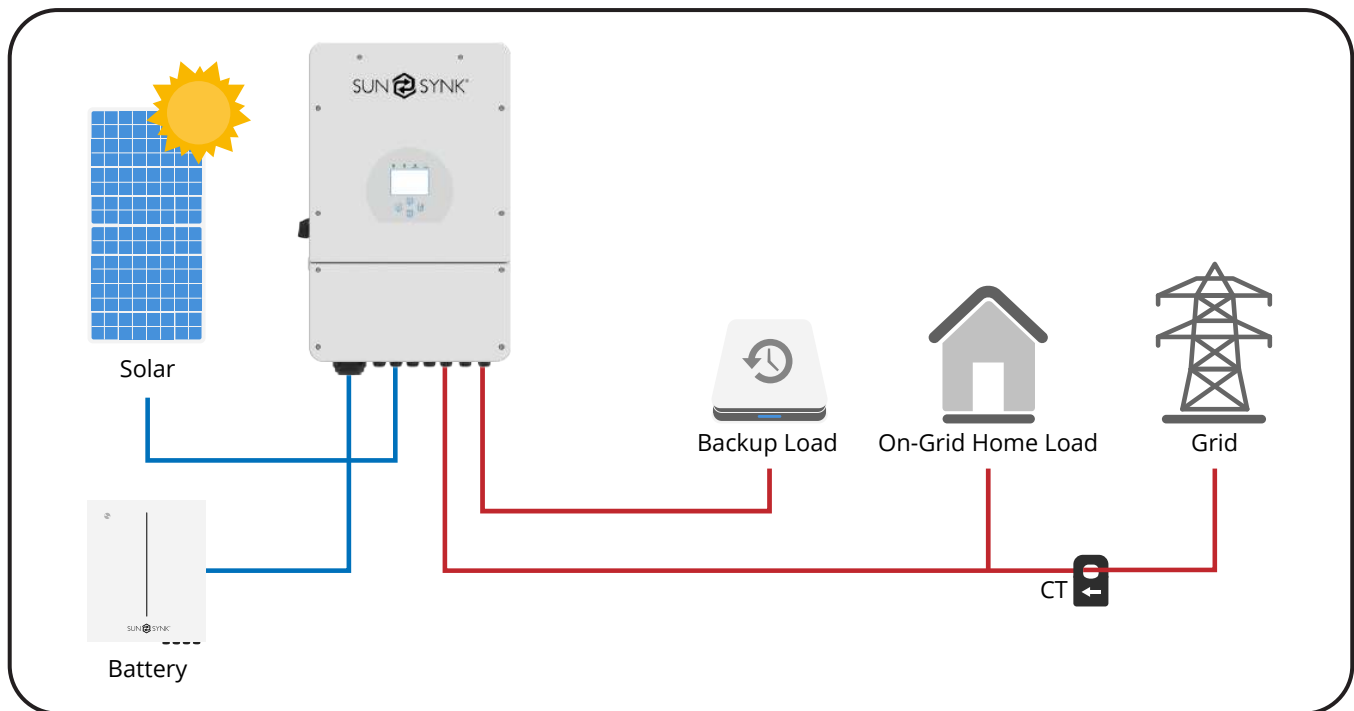
- Function: Prevents power export to the grid while ensuring that the backup loads are powered.
- CT role: Ensures no power is exported to the grid by dynamically adjusting the inverter's output.



Zero Export To CT:

This mode enables the inverter to supply power not only to the backup loads but also to the household loads. In the event that the combined power from the solar and battery is insufficient to meet the household's demand, the grid will provide supplemental power. However, no power will be exported to the grid under any circumstances.

- CT requirement: A current transformer (CT) is necessary for proper operation. The CT will detect grid-bound power and modify the inverter's output accordingly.
- System adjustment: When the CT detects power flowing to the grid, it reduces the inverter's output to match the local load requirements and continue charging the battery.
- Configuration: Please refer to the "CT Connection" section for detailed installation instructions to ensure accurate CT integration.



Example 1:

From 8 a.m. to 11 a.m., the battery is charged to 100% using both solar PV and grid power. After reaching full charge, the system supplies up to 4 kW of power to essential loads via the Load Port until the battery's state of charge (SOC) drops to 50%.

System Mode

System 1 System 2

Time Start	Time End	Power	SOC/V	Grid	Gen
08:00	11:00	4000	100%	☒	☐
				☐	☐
				☐	☐
				☐	☐
				☐	☐
				☐	☐
				☐	☐

☒ User Timer

Cancel

OK

System Mode

System 1 System 2

☒ Zero Export
 ☐ Priority Load

☐ Solar Export
 ☒ Limit to Load Only

100W

Grid Trickle Feed

5000W

Inverter Power Limiter

Cancel

OK

IMPORTANT - When charging the batteries from the grid or generator, ensure the correct battery charge settings are applied, as detailed in the "Battery Setup" section. If the 'Use Timer' function is enabled, the inverter will follow the preset timings for using battery power when grid power is available. Without this setting, batteries will only be used when there is no grid power available.

Example 2:

The export limit for feeding power back to the grid is governed by the inverter's configured power limiter setting. When the "Solar Export" feature is enabled, any surplus solar energy produced after the batteries are fully charged and the load requirements are met is exported to the grid. It should be noted that the 100W grid trickle feed is independent of the export limit and does not influence or determine the export value.

System Mode

System 1

System 2

Time Start	Time End	Power	SOC/V	Grid	Gen

☐ User Timer

Cancel

OK

System Mode

System 1

System 2

☒ Zero Export
☒ Priority Load

☐ Solar Export
☐ Limit to Load Only

100W

Grid Trickle Feed

5000W

Inverter Power Limiter

Cancel

OK

System Mode

System 1

System 2

Time Start	Time End	Power	SOC/V	Grid	Gen
01:00	05:00	5000	80%	☒	
05:00	08:00	5000	40%		
08:00	10:00	5000	40%		
10:00	15:00	5000	80%		
15:00	18:00	5000	40%		
18:00	01:00	5000	35%		

☒ User Timer

Cancel

OK

Example:

During 01:00-05:00, when the battery SOC is lower than 80%, it will use the grid to charge the battery until the battery SOC reaches 80%.

During 05:00-08:00 and 08:00-10:00, when battery SOC is higher than 40%, the hybrid inverter will discharge the battery until the SOC reaches 40%.

During 10:00-15:00, when the battery SOC is higher than 80%, the hybrid inverter will discharge the battery until the SOC reaches 80%.

During 15:00-18:00, when the battery SOC is higher than 40%, the hybrid inverter will discharge the battery until the SOC reaches 40%.

During 18:00-01:00, when the battery SOC is higher than 35%, the hybrid inverter will discharge the battery until the SOC reaches 35%.

Grid Supply Page

To configure the grid supply settings, click on the GRID icon in the Settings menu.

The 'Grid Setup' dialog box features a title bar and a tabbed interface with tabs for 'Grid Type', 'Connect', 'IP', 'F(W)', 'V(W)', 'V(Q)', 'P(Q)', and 'P(F)'. The 'Grid Type' tab is active. It includes a 'Grid Mode' dropdown set to 'General Standard' with a '0/16' indicator. 'Grid Frequency' has radio buttons for 50Hz (selected) and 60Hz. An 'Unlock Grid Settings' checkbox is present. 'Grid Type' has radio buttons for 'Single Phase' (selected), '120/240V Split Phase', and '120/208V 3 Phase'. 'INV Output V(AC)' is set to '220V'. At the bottom, 'Export power limiter' is set to '5000W' and 'Import power limiter' is set to '5750W'. 'Cancel' and 'OK' buttons are on the right.

What This Page Displays:

- Grid Mode: Select the grid mode according to your local grid regulations (e.g., EN50549_CZ_PPDS_LT6A, NR5097, G99/G99S). Choose the appropriate grid standard from the drop-down menu. If your local grid standard is not listed, please input the grid settings manually as per the instructions provided below.
 - G100 - For compliance with G100 regulations, ensure that the inverter is set to G99/G100 (select this option when needed).
- Grid Frequency: This field indicates the required grid frequency (usually 50Hz or 60Hz depending on your region).
- Grid Type: Select the correct grid type based on your local requirements:
 - Single-Phase
 - Split Phase
 - Three-Phase (if applicable)
- Unlock Grid Settings: By default, the inverter grid settings are locked for security. To modify these settings, click the “Unlock Grid Settings” option. You will be prompted to enter a password to gain access and make necessary changes to the grid parameters.

This 'Grid Setup' dialog box shows advanced settings. It has the same tabbed interface as the first dialog, with 'Grid Type' selected. It contains two sections: 'Normal connect' and 'Reconnect after trip'. Each section has input fields for 'Normal Ramp rate' (both set to 60s), 'Low frequency', 'High frequency', 'Low Voltage', and 'High Voltage'. For 'Normal connect', values are 48.00Hz, 51.50Hz, 185.0V, and 265.0V. For 'Reconnect after trip', values are 48.20Hz, 51.30Hz, 187.0V, and 263.0V. At the bottom, 'Reconnection Time' is set to 60s and 'Power Factor' is set to 1.000. 'Cancel' and 'OK' buttons are on the right.

What This Page Displays:

- Normal connect: Defines the allowed grid voltage/frequency range when the inverter first connects to the grid.
- Normal Ramp rate: This is the rate at which the inverter ramps up to the grid voltage. The ramp rate helps prevent damage to the inverter or grid by ensuring a smooth transition to full operation.

- Reconnect after trip: Defines the allowed grid voltage/frequency range when the inverter reconnects to the grid after a disconnect.
- Reconnect Ramp Rate: Sets the rate at which the inverter reconnects to the grid after a disconnect.
- Reconnection Time: Defines the waiting period for the inverter before attempting to reconnect to the grid after a disconnect event.
- Power Factor: This parameter allows the inverter to adjust its reactive power output to match the grid's requirements, ensuring efficient grid integration.

The image shows a 'Grid Setup' configuration window. At the top, there are tabs for 'Grid Type', 'Connect', 'IP', 'F(W)', 'V(W)', 'V(Q)', 'P(Q)', and 'P(F)'. The 'Connect' tab is selected. Below the tabs, there is a section for 'Over voltage U,(10min. running mean)' with a value of '260.0V'. The main area contains two columns of settings. The left column has three rows for overvoltage protection (HV3, HV2, HV1) and three rows for undervoltage protection (LV1, LV2, LV3). Each row has a threshold value and a trip time (0.10s). The right column has three rows for over-frequency protection (HF3, HF2, HF1) and three rows for under-frequency protection (LF1, LF2, LF3). Each row has a threshold value and a trip time (0.10s). There are 'Cancel' and 'OK' buttons on the right side of the window.

Parameter	Value	Trip Time
Over voltage U,(10min. running mean)	260.0V	-
HV3	265.0V	0.10s
HV2	265.0V	0.10s
HV1	265.0V	0.10s
LV1	185.0V	0.10s
LV2	185.0V	0.10s
LV3	185.0V	0.10s
HF3	51.50Hz	0.10s
HF2	51.50Hz	0.10s
HF1	51.50Hz	0.10s
LF1	48.00Hz	0.10s
LF2	48.00Hz	0.10s
LF3	48.00Hz	0.10s

What This Page Displays:

- HV1: Level 1 overvoltage protection point.
- HV2: Level 2 overvoltage protection point.
- HV3: Level 3 overvoltage protection point.
- LV1: Level 1 undervoltage protection point.
- LV2: Level 2 undervoltage protection point.
- LV3: Level 3 undervoltage protection point.
- HF1: Level 1 over frequency protection point.
- HF2: Level 2 over frequency protection point.
- HF3: Level 3 over frequency protection point.
- LF1: Level 1 under frequency protection point.
- LF2: Level 2 under frequency protection point.
- LF3: Level 3 under frequency protection point.
- 0.10s: Trip time.

What You Can Do From This Page:

- Set voltage protection points:
 - Over-voltage protection (HV): Set the protection thresholds for over-voltage conditions. The inverter will disconnect from the grid if the grid voltage exceeds these thresholds.
 - Under-voltage protection (LV): Set the protection thresholds for under-voltage conditions. The inverter will disconnect from the grid if the grid voltage falls below these values.
- Frequency protection:
 - Over-frequency protection (HF): Set the protection thresholds for over-frequency conditions. The inverter will disconnect if the frequency exceeds the set limits.
 - Under-frequency protection (LF): Set the protection thresholds for under-frequency conditions. The inverter will disconnect if the frequency falls below these values.

- Trip time: Adjust the trip time to determine how quickly the inverter disconnects after the overvoltage, undervoltage, over-frequency, or under-frequency conditions are detected. The default trip time is 0.10 seconds.

Example:

- Over-voltage (HV1 set to 265.0V, HV2 set to 265.0V, HV3 set to 265.0V): The inverter will disconnect from the grid if the voltage exceeds 265.0V for a duration greater than the set trip time.
- Under-voltage (LV1 set to 185.0V, LV2 set to 185.0V, LV3 set to 185.0V): The inverter will disconnect if the voltage drops below 185.0V.

What This Page Displays:

- FW: This series inverter is able to adjust inverter output power according to grid frequency.
- Droop f: The percentage of nominal power per Hz.

Frequency Settings:

- Over Frequency:
 - Start freq f: The frequency at which the inverter begins reducing output.
 - Stop freq f: The frequency where the inverter stops reducing power.
 - Start delay f: The time before starting power reduction.
- Under Frequency:
 - Start freq f: The lower frequency at which power reduction starts.
 - Stop freq f: The frequency at which power reduction stops.
 - Start delay f: Delay before initiating power reduction.

What You Can Do From This Page:

- Adjust frequency settings: Set the start and stop frequencies to determine at which grid frequency the inverter will reduce its power output.
- Set Droop f: Configure the inverter's response to frequency changes. For example, setting a higher percentage means the inverter will reduce power more aggressively as the frequency deviates from the nominal value.
- Control grid frequency response: Fine-tune the inverter's sensitivity to frequency fluctuations, ensuring it reacts appropriately in various grid conditions.

Example:

- Over-frequency (Start frequency: 50.2Hz, Stop frequency: 50.0Hz, Droop f: 40% PE/Hz): In this case, when the grid frequency reaches 50.2Hz, the inverter will start to reduce its output power at a rate of 40% for each Hz drop. When the grid frequency reaches 50.0Hz, the inverter will stop reducing its output power.
- Under-frequency (Start frequency: 48.0Hz, Stop frequency: 48.0Hz, Droop f: 40% PE/Hz): This will cause the inverter to decrease power if the grid frequency drops below 48.0Hz.

Grid Setup

Grid Type | Connect | IP | **F(W)** | V(W) | V(Q) | P(Q) | P(F)

☐ V(W) ☐ V(Q)

Lin: 20.0% Lout: 5.0%

V1	109.0%	P1	100%	V1	90.0%	Q1	44%
V2	110.0%	P2	20%	V2	95.7%	Q2	0%
V3	111.0%	P3	20%	V3	104.3%	Q3	0%
V4	111.0%	P4	20%	V4	112.2%	Q4	-60%

Cancel OK

What This Page Displays:

- V(W): This adjusts the inverter's active power based on the set grid voltage.
- V(Q): This adjusts the inverter's reactive power according to the grid voltage. It modifies both the active and reactive output power when grid voltage changes.
- Lock-in/Pn 5%: This condition applies when the inverter's active power is less than 5% of the rated power. In such cases, the VQ mode will not activate.
- Lock-out/Pn 20%: If the inverter's active power rises above 20% of the rated power, the VQ mode will not take effect.

Examples:

- V2 = 110%, P2 = 20%: When the grid voltage reaches 110% of the rated grid voltage, the inverter's output power will decrease to 20% of the rated power.
- V1 = 90%, Q1 = 44%: When the grid voltage reaches 90% of the rated grid voltage, the inverter output will produce 44% of reactive power.

Grid Setup

Grid Type | Connect | IP | F(W) | V(W) | **V(Q)** | P(Q) | P(F)

☐ P(Q) ☐ P(F)

Lin: 404.3% Lout: 646.9%

P1	0%	Q1	0%	P1	0%	F1	-2.400
P2	0%	Q2	0%	P2	0%	F2	0.000
P3	0%	Q3	0%	P3	0%	F3	0.000
P4	0%	Q4	0%	P4	0%	F4	6.000

Cancel OK

What This Page Displays:

- P(Q): It adjusts the inverter reactive power according to the set active power.
- P(PF): It adjusts the inverter PF according to the set active power.
- Lock-in/Pn 50%: When the inverter output active power is less than 50% of the rated power, it will not enter the P(PF) mode.
- Lock-out/Pn 50%: When the inverter output active power is higher than 50% of the rated power, it will enter the P(PF) mode.



NOTICE

The P(PF) mode will only take effect when the grid voltage is equal to or greater than 1.05 times the rated grid voltage.

Advanced Functions

Multi-Inverter

ADVANCE

Multi-Inverter Others P-Shave Wind Turbine

☐ Parallel ☐ Master Modbus SN ☐ Phase A
☐ Slave ☐ Phase B
☐ Ex_Meter for CT ☐ Phase C

Meter Select
No Meter 0/4

Cancel OK

To configure multi-inverter settings, click on the ADVANCE icon.

What This Page Displays:

- Master/Slave selection: This option allows you to designate whether the inverter operates as a master or a slave.
- Modbus Device ID: The 'Modbus SN' must be unique for each inverter connected to the bus/wire.
- Ex_Meter for CT: In a three-phase system with a CHiNT Three-phase energy meter (DTSU666), select the corresponding phase where the hybrid inverter is connected (Phase A, B, or C).

What You Can Do From This Page:

- Set the inverter to operate as either a master or slave in the parallel configuration.
- Assign a Modbus SN to each inverter for proper paralleling.
- Specify the phase where the inverter will be connected in the parallel system (for three-phase systems).
- Choose the meter type based on the system setup.

Paralleling Configuration

The Sunsynk Parity inverter can be installed as a standalone unit or connected in parallel to provide more power. You can set up single-phase or three-phase configurations, depending on your system requirements.

Single-Phase Paralleling:

- Maximum inverters: Up to 16 inverters can be paralleled in a single-phase grid.
- Master-Slave Setup: One inverter will act as the master, while the remaining 15 will function as slaves.

Three-Phase Paralleling:

- Maximum inverters: Up to 15 inverters can be paralleled in a three-phase grid.
- Master-Slave Setup: Three inverters will act as masters (one per phase), and the remaining 12 will function as slaves.
 - Phase A: Master A + 4 Slaves A
 - Phase B: Master B + 4 Slaves B
 - Phase C: Master C + 4 Slaves C

In a three-phase system, the paralleled inverters will supply both single-phase (220V LN) and three-phase (380V LL) loads with proper phase rotation.

Stability And Wiring Considerations:

- All batteries must be connected in parallel to ensure the system operates efficiently.
- Minimum cable size: Use 50mm² diameter cables with fuse isolators for each inverter.

- Each inverter requires its own fuse isolator with surge protection, and each circuit must have an RCD.
- If using the battery backup during an outage, install a changeover switch or use a split load.

Communication And Wiring:

- CT coils for limiting export power should only be connected to the master inverter. For six inverters in parallel, three CT coils are required.
- Use an RJ45 communication cable to connect inverters in parallel. The order does not matter as both sockets are identical.
- Each phase must have one master inverter, and each inverter must have a unique Modbus number.
- The maximum communication cable length should not exceed 2 meters.
- MPPTs must be kept separate for each inverter.

Important Notes:

1. Firmware consistency: Ensure that all inverters in a parallel or three-phase system are running the same firmware version. It's recommended to request firmware updates for all inverters before configuring them in parallel.
2. Load breaker isolation: Each inverter in a parallel system must have its own isolating load breaker before it is connected to the parallel breaker. This ensures that the load outputs are isolated during programming.
3. Final connection: Only after confirming that all inverters are correctly programmed in parallel or three-phase configuration, can the isolating breakers be switched on. This then feeds into the main load output breaker.

When configuring a three-phase system using three single-phase inverters, ensure correct phase rotation (clockwise) to avoid miswiring.



NOTICE

The communication cables have two specific ends: one for connecting to the BMS and another for connecting to the inverter. Do not swap these cables. If communication issues arise, check the settings and ensure the data cables are correctly connected.

Grid input can also be connected in parallel to accommodate multiple inverters.

Troubleshooting And FAQs For Paralleling Inverters

For additional assistance, please visit the Sunsynk website at www.sunsynk.com, where you will find training videos and Frequently Asked Questions (FAQs).

Important: Before installation, ensure that the firmware on all inverters is updated to the latest version. It is crucial that all inverters in parallel or in a three-phase system run the same firmware to avoid compatibility issues.

Q1: What Is The Sequence To Install/Connect/Commission?

First of all, leave the main supplies off. Next, connect all communication cables, set up all LCDs and then, last of all, turn on the main supplies.

Q2: What Are The Indications That The Communication And The System Are Ok Or Not?

Parallel errors will be shown as fault F46 on the display.

Q3: What Are The Consequences Of Not Setting One Inverter In A Parallel Mode?

It can damage the inverter.

Q4: What Are The Consequences Of Having More Than One Master Inverter Or Having No Inverter Set As 'Master'?

It can damage the inverter. There are cases in which it is possible to have more than one master. For example, as aforementioned, six inverters paralleled in a three phase utility grid (three masters).

Q5: What Are The Consequences For Setting A, B, Or C Phases Wrong While In Parallel Mode?

It can damage the inverter. Recommend checking the phase rotation with a meter before switching on.

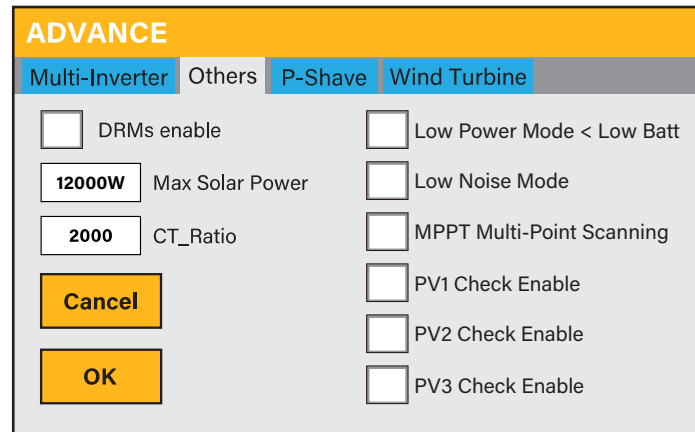
Q6: What Are The Consequences Of Factory Resetting, Power Cycling, Or Firmware Updating One Inverter In A Parallel System?

It can damage the inverter. Inverters needs to be isolated from each other before factory reset or firmware update.

Q7: What Consequences For Changing All/Any Settings While Operating In Parallel Mode?

It can damage the inverter and fault F46 will be indicated on the display.

Others



The screenshot shows the 'ADVANCE' settings menu with the 'Others' tab selected. The menu is divided into two columns. The left column contains: 'DRMs enable' (checkbox), 'Max Solar Power' (set to 12000W), 'CT_Ratio' (set to 2000), a 'Cancel' button, and an 'OK' button. The right column contains: 'Low Power Mode < Low Batt' (checkbox), 'Low Noise Mode' (checkbox), 'MPPT Multi-Point Scanning' (checkbox), 'PV1 Check Enable' (checkbox), 'PV2 Check Enable' (checkbox), and 'PV3 Check Enable' (checkbox).

To access the advanced operational controls for the inverter, navigate to the following path:

Settings → Advanced → Others

The following options are available for configuration:

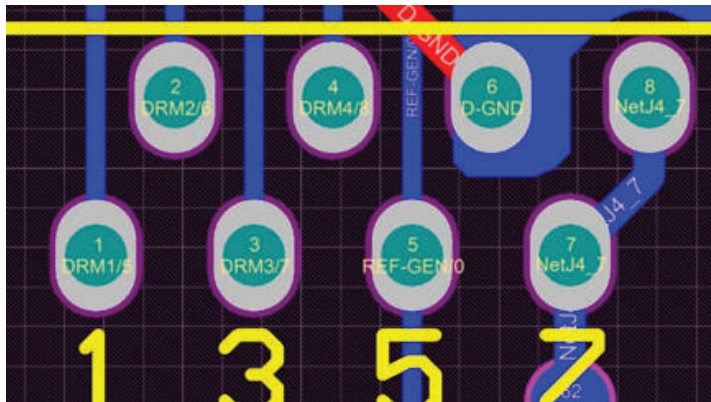
- **DRMs Enable:** Activates Demand Response Mode (DRM) compliance. When an external DRM device is connected, the inverter responds to DRM control signals in accordance with AS/NZS 4777.2:2020.
- **Max Solar Power:** Defines the maximum PV DC power the inverter can accept and convert to AC output. This value limits the inverter's total solar generation capacity and serves as the primary control setting for the generation limit.
- **CT Ratio:** Sets the Current Transformer (CT) ratio when an external CT clamp is used for export power control. This ensures accurate measurement of site power flow between the inverter and the grid.
- **Low Power Mode < Low Batt:** Reduces inverter generation when battery voltage drops below the low-battery threshold. This is a protective feature that prevents deep discharge and prioritizes battery health.
- **Low Noise Mode:** Minimizes operational noise by reducing fan speed and switching frequency. While it does not affect generation limits, it may slightly reduce overall inverter efficiency.
- **MPPT Multi-Point Scanning:** Enables the inverter to periodically re-scan the PV array to maintain optimal Maximum Power Point (MPP) tracking. This is recommended to keep enabled for consistent PV performance.
- **PV1 Check Enable / PV2 Check Enable / PV3 Check Enable:** Enables or disables monitoring of each individual PV input (string). All should remain enabled during normal operation for system protection and monitoring accuracy.

DRM Connection

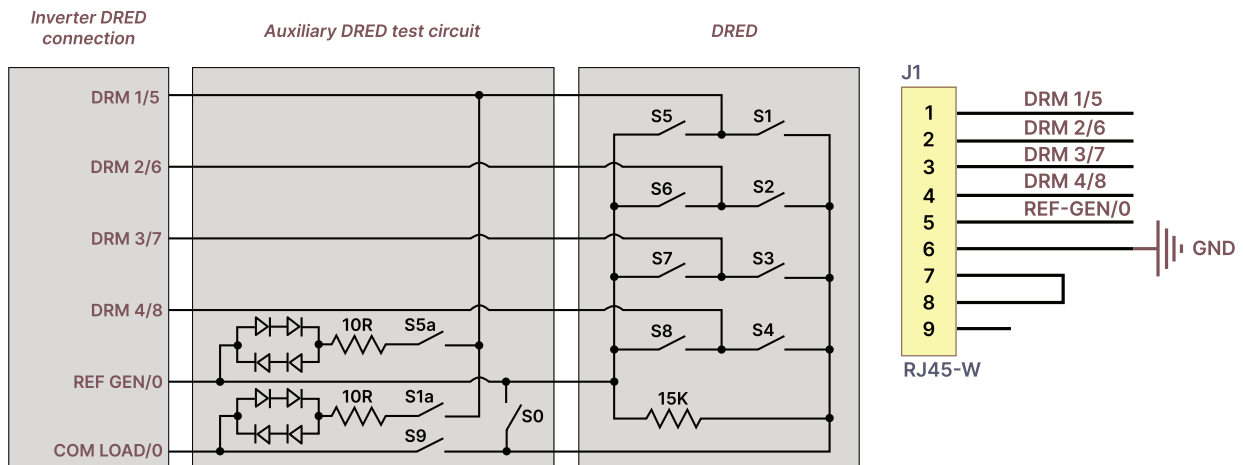
To configure and enable DRMs (Demand Response Management) functionality, you can access the related settings under the Advanced Settings menu.

What This Page Displays:

- In the Advanced Settings menu, select DRMs Enable to activate DRM functionality.
- You can also configure the Max Solar Power and CT Ratio settings according to your system requirements. Below is an example of how these options appear in the settings:
 - 12000W: This sets the maximum solar power limit.
 - 2000: Sets the CT ratio, which helps the inverter adjust power levels for the grid connection. Choose the meter type based on the system setup.
- Low Power Mode < Low Batt: When it's selected and battery SOC is less than "Low Batt" value, the self-consumption power of inverter will supply by grid and battery simultaneously. If unselected, the self-consumption power of inverter will supply by battery.
- Low Noise Mode: Changes the switching frequency of the internal IGBTs from 15kHz to 20kHz to reduce audible electrical noise. This prevents high-frequency sound that may be noticeable to users with sensitive hearing or in quiet environments.
- MPPT Multi-Point Scanning: The inverter will check whether the PV is working on its Max. power point. If not, then it will adjust the voltage of MPPT to ensure the PV operates at the Max. power point.



- | | |
|------------|---------------|
| 1. DRM 1/5 | 5. Ref 0 |
| 2. DRM 2/6 | 6. COM LOAD/0 |
| 3. DRM 3/7 | 7. Net J 4-7 |
| 4. DRM 4/8 | 8. Net J 4-7 |



Generation Limit Control (Max Solar Power Function)

The inverter allows installers to configure generation limit control through the Settings → Advanced → Others menu.

This function manages the inverter's total solar generation by limiting or adjusting the maximum PV DC power that can be processed and converted to AC output. It enables compliance with site, grid, and system requirements while supporting efficient system operation.

The Max Solar Power parameter defines the inverter's generation limit control. The value entered specifies the highest PV DC input power that the inverter will accept and convert to AC output. Even if the PV array can produce more power, the inverter restricts its operation to the configured limit.

This feature ensures compliance with local regulations, prevents unwanted grid export, and helps balance on-site generation and consumption.

Applications Of Generation Control

Generation limit control can be used to:

- Comply with network export limits or constraints imposed by the utility or Distributed Network Service Provider (DNSP).
- Prevent grid export (zero-export operation) where site export is not permitted.
- Balance generation with on-site consumption to maintain stable system operation and prevent backfeeding.
- Coordinate solar generation with battery storage to avoid overcharging and optimize utilization.
- Support site load management during demand control or limited supply conditions.

When configured, the inverter dynamically regulates DC-to-AC conversion in real time, ensuring that solar generation remains within the defined Max Solar Power limit or is modulated according to CT feedback and grid conditions.

Setting Up Generation Limit Control (Max Solar Power)

1. Access the Menu: Navigate to Settings → Advanced → Others.
2. Set Maximum Generation Limit:
 - In the Max Solar Power field, enter the desired maximum solar generation value (e.g., 5000 W).
 - Enable DRMs if required by the local network operator.
 - Verify that the CT Ratio matches the installed CT specification to ensure accurate power control and export limitation.
3. Confirm and Save:
 - Select OK to save the settings.
 - The inverter will automatically regulate its generation so that total PV DC power and AC output do not exceed the configured Max Solar Power limit.
 - When CT feedback is enabled, the inverter continuously monitors grid import/export and adjusts generation to maintain compliance with zero-export or limited-export conditions.



NOTICE

For installations requiring zero export operation, ensure the following:

- A correctly rated CT is installed at the main grid connection point.
- The CT ratio and polarity are correctly configured.
- The Max Solar Power limit is set according to the site's approved export capacity or adjusted to match on-site load consumption.

This inverter supports generation limit control through the Max Solar Power parameter under the Advanced ▢ Others menu.

Proper configuration of this parameter and the CT ratio ensures compliance with AS/NZS 4777.2:2020, Clause 5.8 for generation control and export limiting.

P-Shave

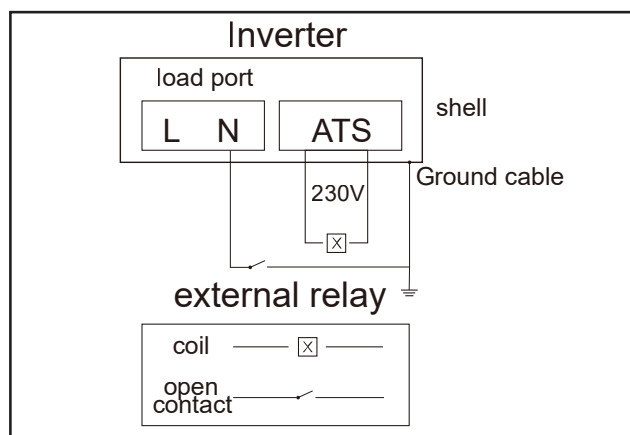
ADVANCE

Multi-Inverter Others **P-Shave** Wind Turbine

☐ Grid peak shaving Power **12000W**

AC Output Power Limit **50000W**

Cancel **OK**



To configure the inverter for advanced functionality, navigate to the Advanced menu, then select the P-Shave tab.

The Following Options Will Be Available For Configuration:

- **Grid Peak Shaving:** Grid Peak Shaving is a function that helps manage the load power supplied by the grid. When this option is selected, the inverter will limit the grid output power to a set value. Here's how it works:
 - If the load power exceeds the set limit, the inverter will use PV energy and stored battery energy to supplement the load.
 - If there is not enough PV energy or stored energy available to meet the load requirement, the inverter will increase grid power to fill the gap.

What This Setting Does:

- Grid peak shaving ensures that your inverter does not exceed a preset limit for grid power, making it ideal for locations where grid power needs to be managed within a specific range.
- **Benefits:** This mode helps to reduce grid demand and minimises the risk of exceeding the grid's power supply limits.

Power Settings

You can configure the maximum power setting (default is 5000W) to limit the amount of grid power that can be used. This setting ensures that the inverter will never pull more than the allocated grid power, helping to maintain grid stability and cost control.

External Relay:

For more advanced configurations, such as integrating external devices like a relay to control additional operations, you can connect the External Relay port. Here's the required setup:

- **Relay coil:** Connect the relay coil as indicated in the diagram, which will control the inverter's power flow.
- **Open contact:** Connect the open contact to your external device to allow it to control or be triggered by the inverter's operation.

This connection allows the inverter to trigger external systems based on its operational status.

Wind Turbine

ADVANCE

Multi-InverterOthersP-ShaveWind Turbine

☐ DC1 for Wind Turbine☐ DC2 for Wind Turbine

V1	90V	0.0A	V7	210V	9.0A
V2	110V	1.5A	V8	230V	10.5A
V3	130V	3.0A	V9	250V	12.0A
V4	150V	4.5A	V10	270V	13.5A
V5	170V	6.0A	V11	290V	15.0A
V6	190V	7.5A	V12	310V	16.5A

OK

Cancel

This is for Wind Turbine

To configure the wind turbine settings, click on the ADVANCE icon in the menu.

What This Page Displays:

- MPPT selection: If one or both of the MPPTs are connected to a wind turbine, this section will show the available configurations for wind turbine input settings.
- Wind turbine configuration: The screen shows the various options for wind turbine input, including the respective input voltages and currents for each MPPT.
- Wind turbine input settings: Allows you to configure the current and voltage ratings for wind turbine integration into the system.
- Graph for wind turbine: A graph depicting the relationship between the current (I) and voltage (U) for the wind turbine. This helps to visualise the wind turbine’s performance curve and ensure proper configuration.

What You Can Do From This Page:

- Select the MPPT: Choose the MPPT (Maximum Power Point Tracking) to be used for the wind turbine input. If the inverter supports multiple MPPTs, you can configure which MPPT will handle the wind turbine’s power input.
- DC input configuration: Configure the appropriate current ratings for the wind turbine to ensure efficient energy conversion.
- Wind turbine settings: Set the corresponding DC voltage and current limits (as shown in the options for V1, V2, etc.) for the wind turbine.



NOTICE

Ensure the wind turbine’s characteristics (voltage and current ratings) match the MPPT settings for proper energy harvesting and system performance.

Solar Power Generated

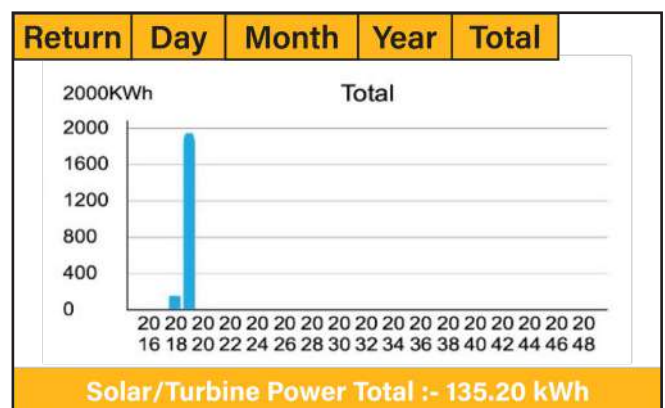
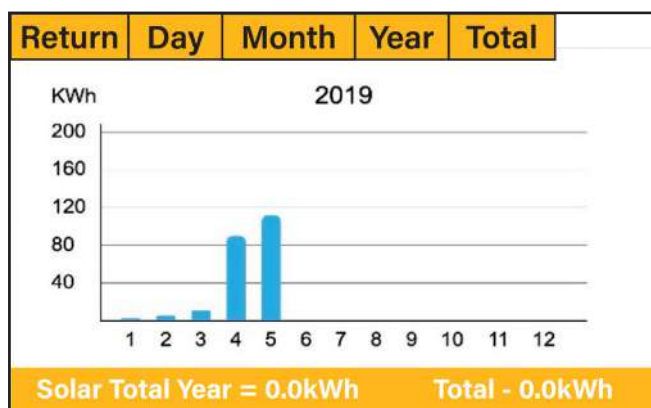
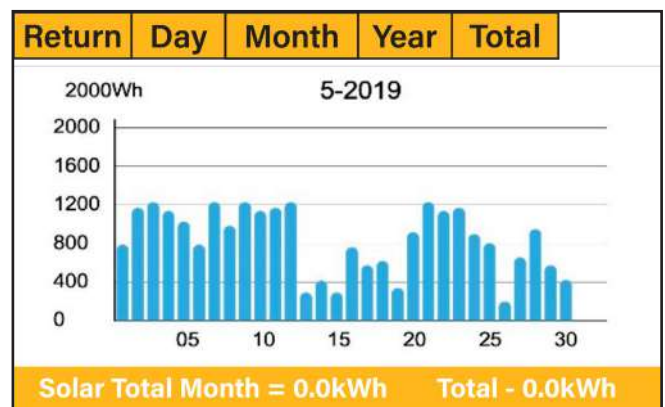
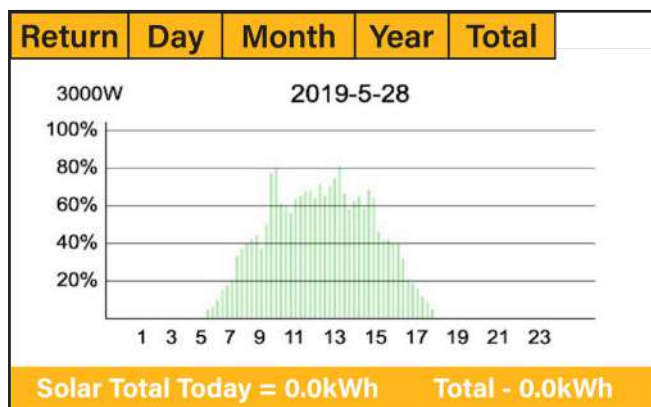
This page displays the solar power produced on a daily, monthly, yearly, and total basis. To access this page, click on the Solar/Turbine icon on the Home Page.

What This Page Displays:

- Return/Day/Month/Year/Total: This shows the total solar energy generated for the current day, month, year, and overall total.
- Solar Total Today: Displays the total amount of energy produced for the current day.
- Solar Total Month: Shows the cumulative solar power generated for the current month.
- Solar Total Year: Displays the total solar power generated in the current year.
- Solar/Turbine Power Total: This displays the total solar/turbine power generated over the entire operating period of the inverter, giving a complete overview of the system's total energy production from the beginning to the current date.

The Graphical Display Will Include:

1. A daily power generation graph for the current day.
2. A monthly power generation graph for the current month.
3. A yearly power generation graph for the current year.
4. A total power generation display for the entire period.



Grid Power

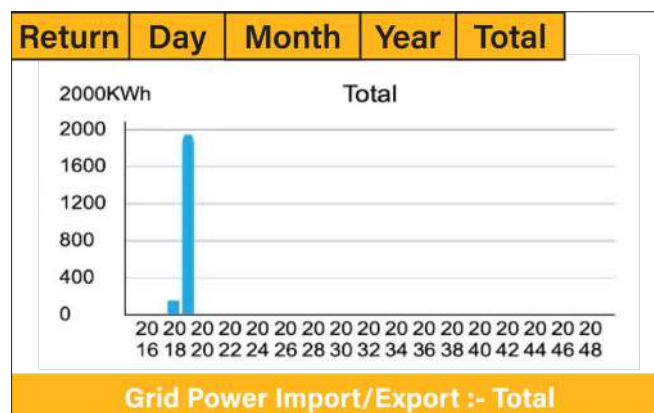
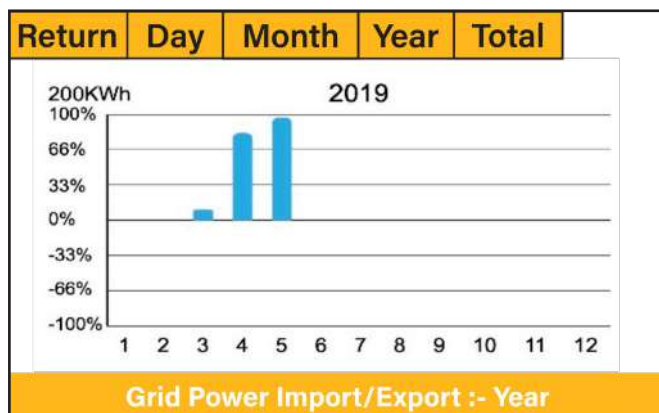
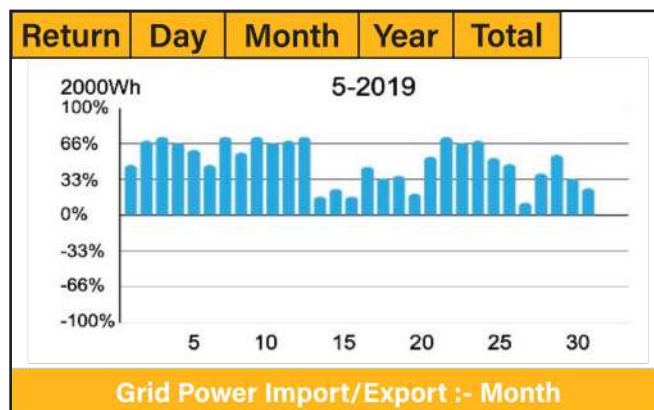
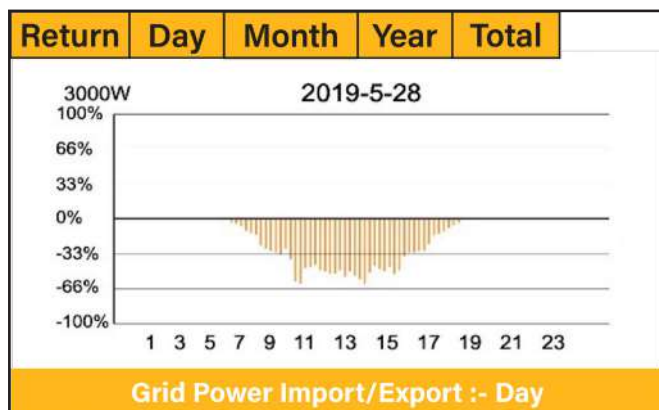
This page displays the daily, monthly, yearly, and total grid power export or consumption. To access this page, click on the Solar/Turbine icon on the Home Page.

What This Page Displays:

- Return/Day/Month/Year/Total: Shows the total grid power exported or consumed for the current day, month, year, and overall total.
- Grid Power Import/Export Day: Displays the total amount of power imported from or exported to the grid for the current day.
- Grid Power Import/Export Month: Shows the total amount of grid power imported or exported for the current month.
- Grid Power Import/Export Year: Displays the total amount of grid power imported or exported for the current year.
- Grid Power Import/Export Total: This displays the total amount of grid power consumed or exported over the entire operational period of the inverter, providing a comprehensive overview of grid-related energy exchanges.

The Graphical Display Will Include:

1. A daily power consumption or export graph for the current day.
2. A monthly power consumption or export graph for the current month.
3. A yearly power consumption or export graph for the current year.
4. A total grid power export or consumption display for the entire period.



Advanced Settings for Auxiliary Load

To configure Auxiliary Load (previously known as “smart load”) settings, click on the AUX LOAD icon in the menu.

What This Page Displays:

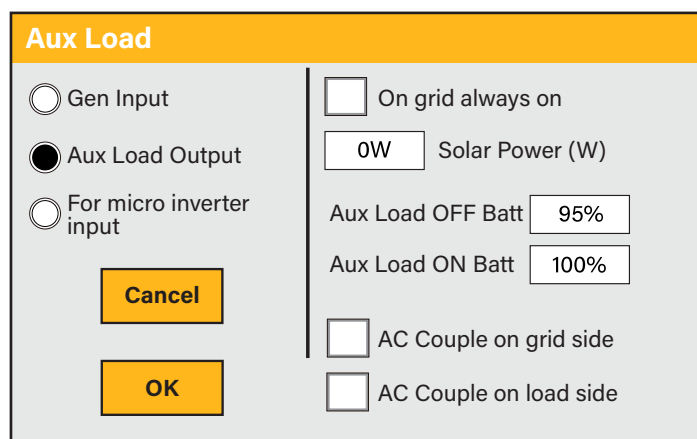
- Use of the Gen (Aux) input or output: Allows you to select whether the generator peak shaving function is active.
- Gen peak shaving: This feature helps reduce electricity consumption during peak hours by managing the load between the inverter and the generator.
- Peak power shaving value: Defines the maximum power output from the generator to meet the demand while managing costs and avoiding excessive grid usage.

What You Can Do From This Page:

- Set up a generator input: Configure the input for the generator, enabling peak shaving power functionality.
- Set up an auxiliary load: Configure the settings to manage additional loads efficiently.
- Switch on generator and/or grid peak shaving: Enable peak shaving functionality for generator or grid connections, ensuring cost-effective operation during peak demand periods.
- Use additional inverters or micro inverters: Optionally, connect additional inverters or micro inverters for more flexible load management.

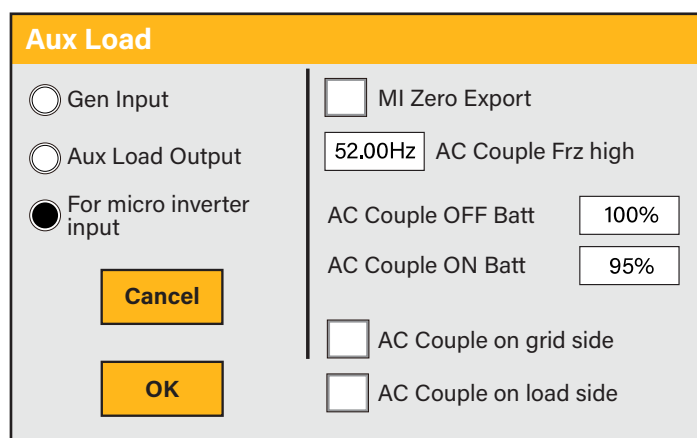
Gen Input Mode

- Gen Input: Tick this box if using a generator. You can set the maximum allowed power from the diesel generator.
- Peak Shaving Power: This function helps reduce electrical consumption during peak hours by diverting power from the grid or generator to manage demand efficiently.
- Gen Load OFF Batt: Defines the battery level at which the inverter switches to auxiliary load operation when the battery level is too low.
- Gen Load ON Batt: Configures the battery level at which auxiliary load will turn on. This ensures that the battery power is available when needed.
- AC Couple on load side: Connects the output of the on-grid inverter at the load port of the hybrid inverter. This ensures the hybrid inverter can handle the load appropriately.



Aux Load Output Mode

- **Aux Load Output:** This mode utilizes the Gen input connection as an output, which only receives power when the battery State of Charge (SOC) and PV power are above a user-programmable threshold.
 - For example: Power=500W, ON: 100%, OFF=95%. When the PV power exceeds 500W, and the battery bank SOC reaches 100%, the Smart Load Port will automatically switch on to power the connected load.
 - When the battery bank SOC < 95% or PV power < 500W, the Smart Load Port will switch off automatically.
- **On Grid Always On:** When this option is selected, the Smart Load will switch on when the grid is present.
- **Solar Power:** Power limiter to control the maximum power allowed to the Auxiliary load.
- **Aux Load OFF Batt:** Defines the battery SOC at which the Smart Load will switch off.
- **Aux Load ON Batt:** Defines the battery SOC at which the Smart Load will switch on. The PV input power should exceed the set value (Power) at the same time for the Smart Load to turn on.



Micro Inverter Input Mode

- **Micro Inverter Input:** This feature allows the Generator input port to be used as a micro-inverter on the grid inverter input (AC coupled). It works with "Grid-Tied" inverters. Tick this box if intending to connect a supplementary inverter or micro inverter (Max. 4kW).
- **AC Couple OFF Batt:** When the battery SOC exceeds the set value, the Microinverter or grid-tied inverter will shut down.
- **AC Couple ON Batt:** If "Micro Inv input" is selected, as the battery SOC reaches the set value (OFF), the output power from the microinverter will gradually decrease. When the battery SOC equals the set value (OFF), the system frequency will match the set value (AC couple Frz high), and the microinverter will stop working, halting the export of power to the grid.

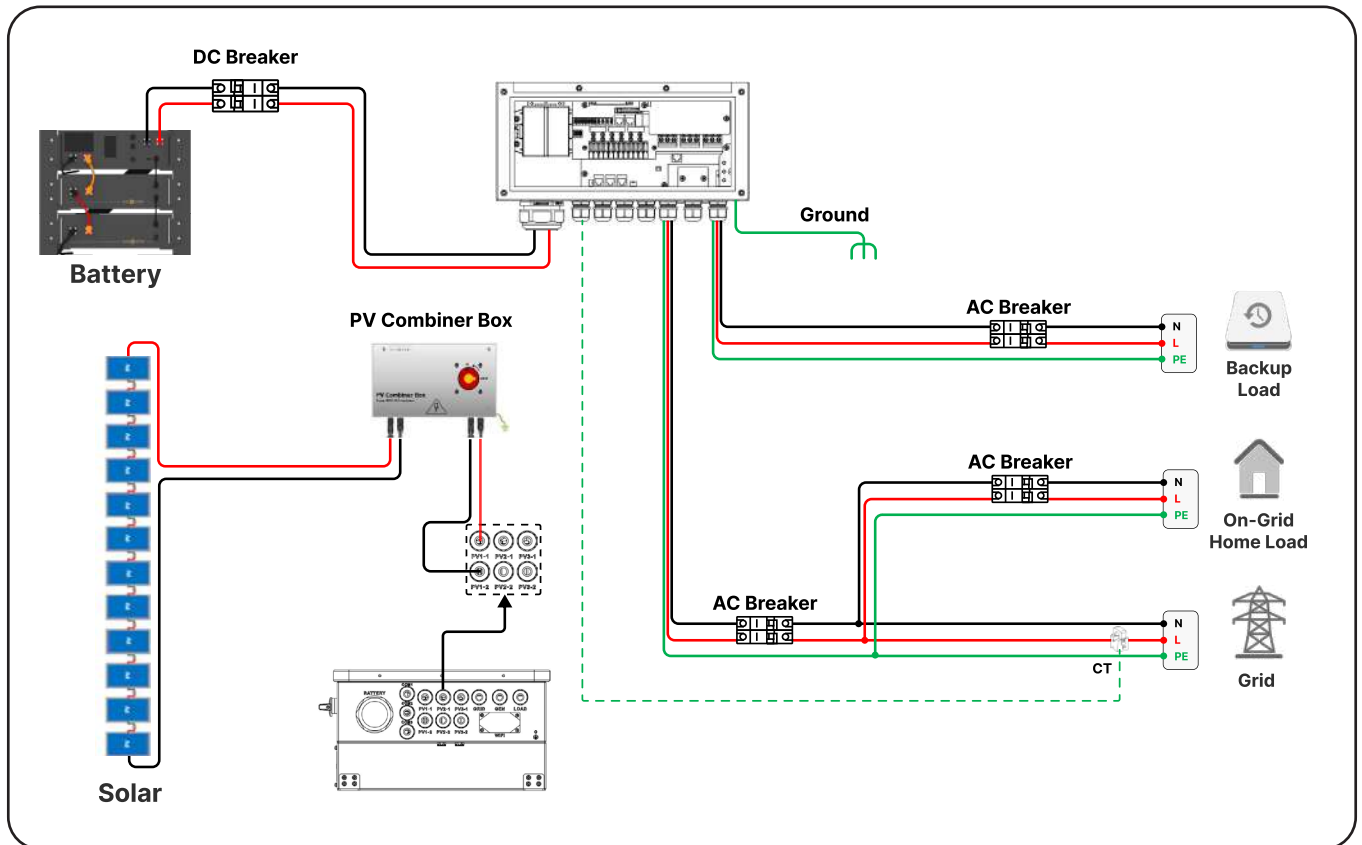


NOTICE

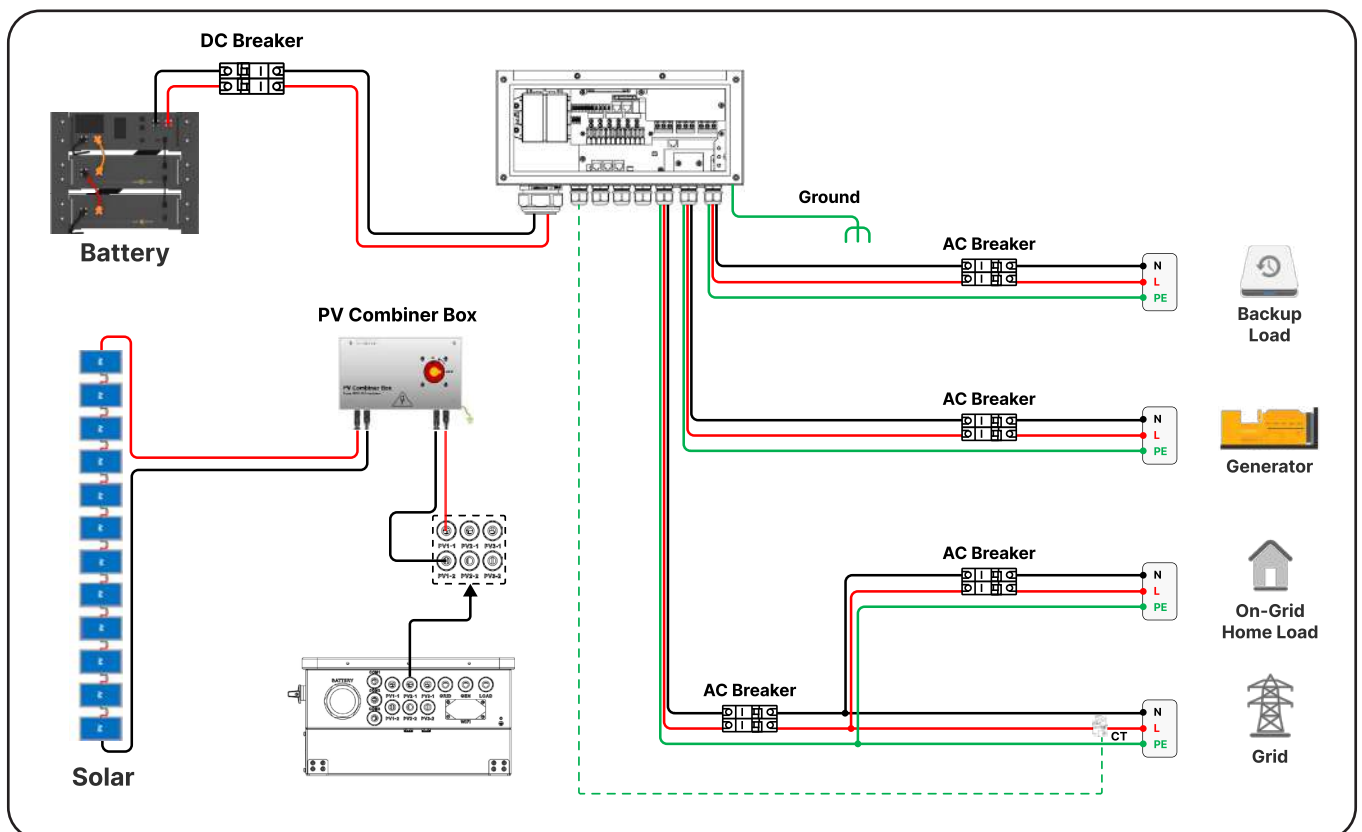
Micro Inv Input OFF and ON: This setting is valid for specific firmware versions only.

OPERATION MODES

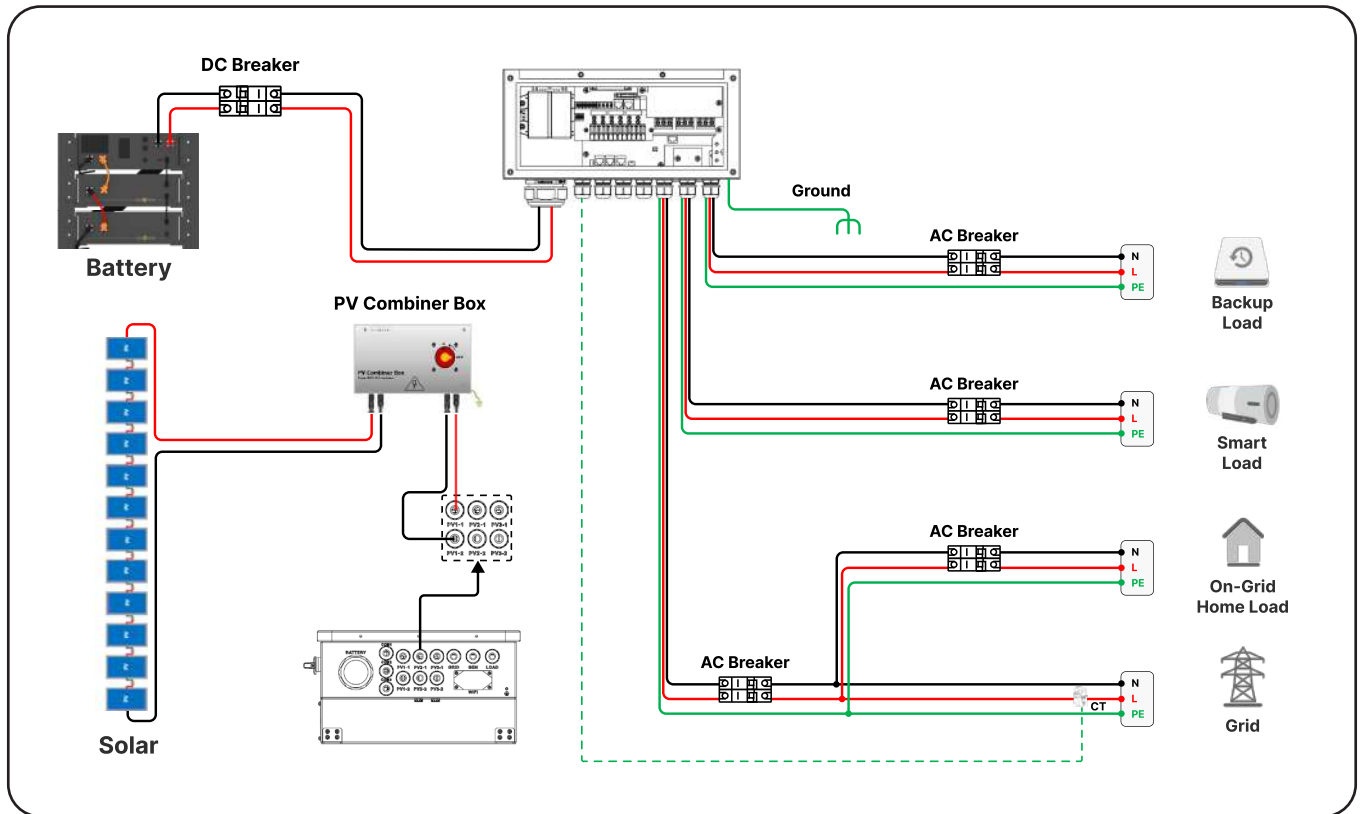
Mode I: Basic



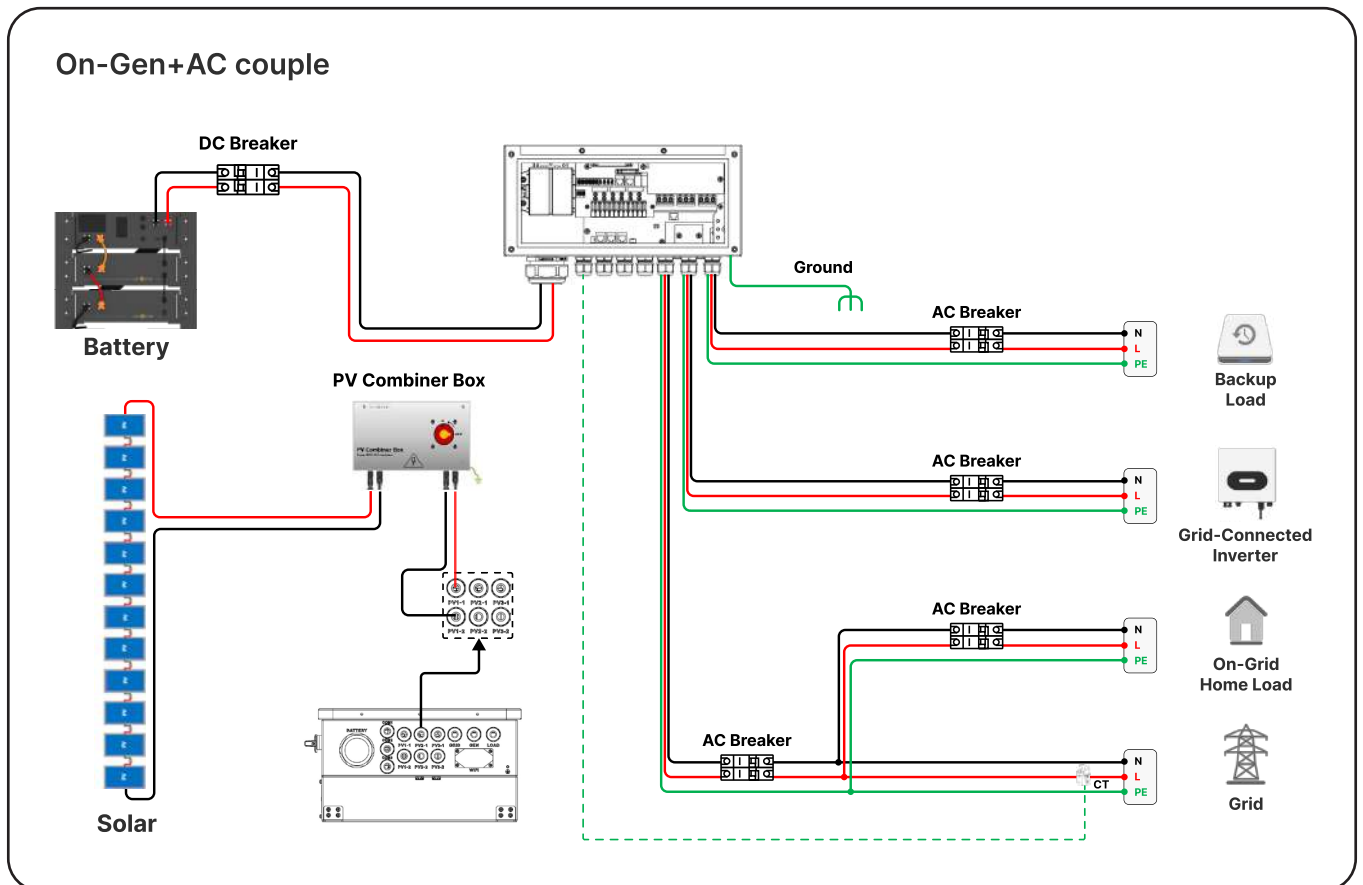
Mode II: Generator



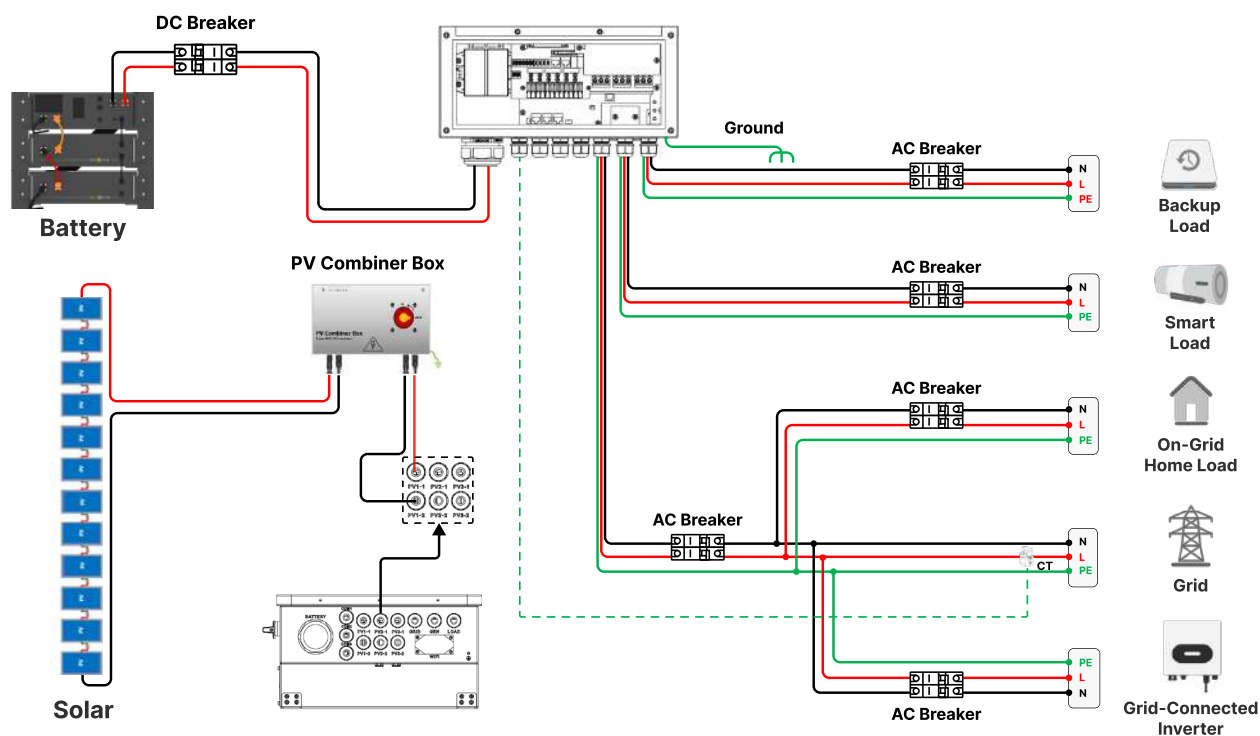
Mode III: With Aux-Load



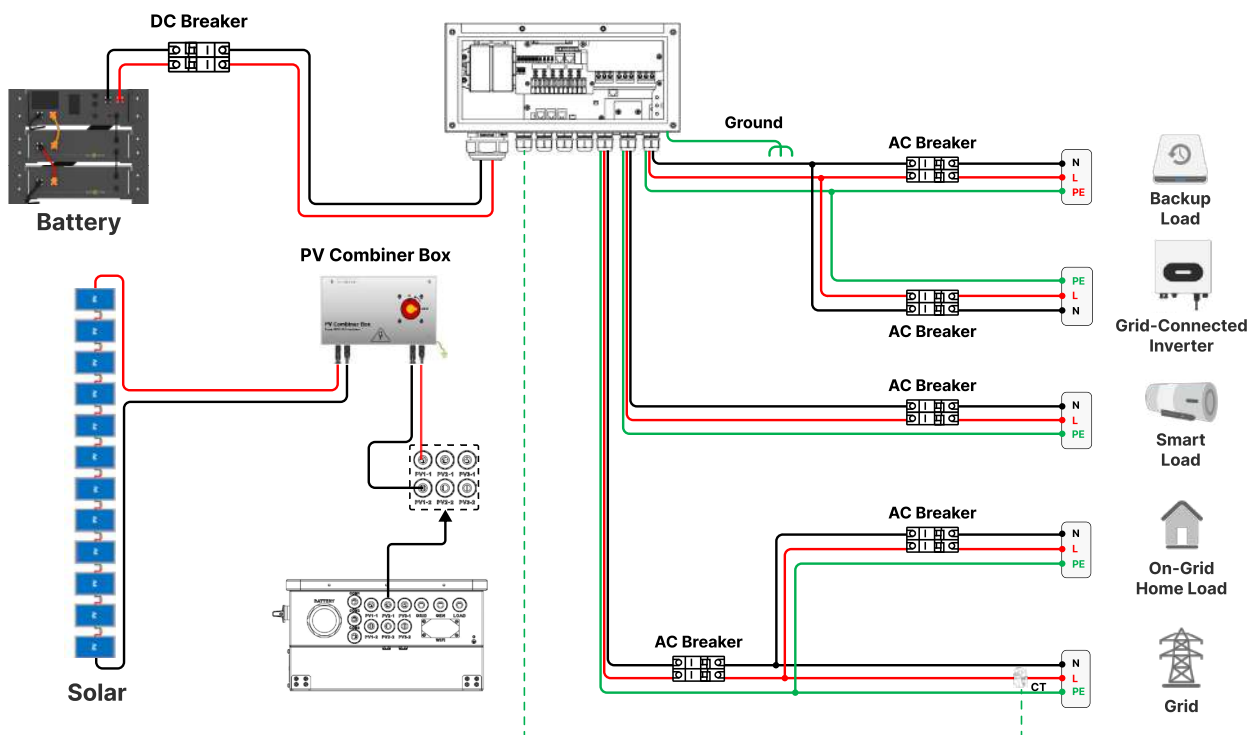
Mode IV: AC Couple



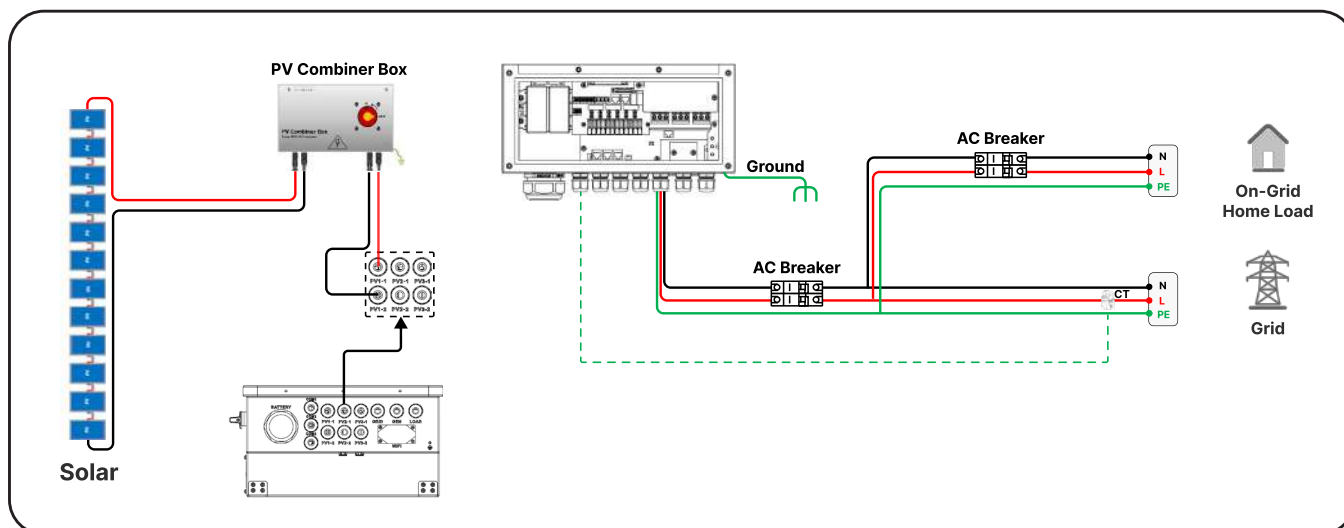
On-Grid+AC couple



On-Load+AC couple



Mode V: Grid-Tied



WARNING

The system's first priority power source is always solar (PV) power. The second and third priority power sources are the battery bank or grid power, depending on the configuration settings. Generator power will be used as a last resort if available.

FAULT CODES

FAULT CODES		
Alarms Code	ID:2004244320	Occured
F56	DC_VoltLow_Fault	2022-01-26 12:45
F56	DC_VoltLow_Fault	2022-01-24 11:00
F56	DC_VoltLow_Fault	2022-01-07 18:19
F56	DC_VoltLow_Fault	2022-01-08 01:58
F56	DC_VoltLow_Fault	2021-11-09 13:22
F56	DC_VoltLow_Fault	2021-11-03 17:48
F56	DC_VoltLow_Fault	2021-10-27 16:31
F56	DC_VoltLow_Fault	2021-10-20 19:17

To check the fault codes, click on the FAULT CODES icon in the settings menu.

If any of the fault messages listed in the following table appear on your inverter and the fault has not been resolved after restarting, please contact your local vendor or service centre. The following information is required:

- Inverter serial number.
- Distributor or service centre of the inverter.
- On-grid power generation date.
- A detailed description of the problem (including the fault code and indicator status displayed on the LCD), as much information as possible.
- Owner's contact information.

In order to give you a clearer understanding of the inverter's fault information, we will list all possible fault codes and their descriptions when the inverter is not working properly.

Error Code	Description	Solutions
F08	GFDI_Relay_Failure	1. When the inverter is in a Split phase (120/240Vac) or three-phase system (120/208Vac), the backup load port N line needs to connect ground; 2. If the fault still exists, please get in touch with Sunsynk for help.
F13	Working Mode Change	Inverter work mode changed 1. Reset the inverter. 2. Seek help from Sunsynk.
F18	AC over current fault or hardware	AC Slide over current fault 1. Check if the backup load power is within the range of the inverter. 2. Restart, and check if it is normal.
F20	DC over current fault of the Hardware	DC side over current fault 1. Check PV module connect and battery connect; 2. When in the off-grid mode, the inverter startup with a big power load, and it may report F20. Please reduce the load power connected. 3. Turn off the DC and AC switches, wait one minute, and then turn on the DC/AC switch again. 4. Seek help from Sunsynk if you can not return to a normal state.
F22	Tz_EmergStop_Fault	Please contact your installer for help.
F23	AC leakage current is trans over current	Leakage current fault 1. Check the PV module and inverter cables. 2. You may have a faulty PV panel (earth short) 3. Restart inverter
F24	DC insulation impedance failure	PV isolation resistance is too low 1. Check if the connection of PV panels and inverter are firmly connected. 2. Check if the earth bond cable on inverters is connected to the ground.
F26	The bus bar is unbalanced	1. Please wait 5 minutes to see if it returns to normal. 2. Fully reset the inverter.
F29	Parallel CANbus fault	1. When in parallel mode, check the parallel communication cable connection and hybrid communication address settings. 2. During the parallel system startup period, inverters will report F29. When all inverters are in ON status, it will disappear automatically. 3. If the fault exists, please contact Sunsynk for help.
F34	AC Overcurrent fault	1. Check the backup load connected, make sure it is in allowed power range. 2. If the fault still exists, please contact Sunsynk for help.

Error Code	Description	Solutions
F35	No AC grid	1. Please confirm grid is lost or not. 2. Check the grid connection. 3. Check the switch between inverter and grid in on or not. 4. If the fault still exists, please contact Sunsynk for help.
F41	Parallel system stop	1. Check the hybrid inverter working status. If there's 1pcs hybrid inverter is in OFF status, the other hybrid inverters may report F41 fault in parallel system. 2. If the fault exists, please contact Sunsynk for help.
F42	AC line low voltage	Grid voltage fault 1. Check if the voltage is in the range of standard voltage in specification this can be adjusted via the grid set up page. 2. Check if grid cables are correctly connected.
F47	AC_OverFreq_Fault	Grid frequency out of range 1. Check if the frequency is in the range of specification. 2. You may need to adjust the frequency on the grid set up page.
F48	AC_UnderFreq_Fault	Grid frequency out of range 1. Check the frequency is in the range of specification or not. 2. Check whether AC cables are firmly and correctly connected. 3. Seek help from us, if can not go back to normal state.
F56	DC bus bar voltage is too low	Battery low voltage 1. Check if the battery voltage is too low. 2. If the battery voltage is too low use the PV or grid to charge the battery. 3. Check the battery BMS. Important: Especially with Lithium batteries, ensure that the batteries Max. discharge current or power specification is the same or higher than the inverter specification.
F58	Battery_comm_Lose	1. It tells the communication between hybrid inverter and battery BMS disconnected when "BMS_Err-Stop" is active. 2. If you don't want to see this happen, you can disable "BMS_Err-Stop" item on the LCD. 3. If the fault still exists, please contact Sunsynk for help.
F63	ARC_Fault	1. ARC fault detection is only for US market. 2. Check PV module cable connection and clear the fault. 3. Seek help from Sunsynk, if it can not go back to normal state.
F64	Heat sink high-temperature failure	Heat Sink temp is too high 1. Check if the working environment temperature is too high. 2. Turn off the inverter for 30 minutes and restart.



NOTICE

The Single-Phase Hybrid Inverter is designed for grid-connected operation. The inverters meet the main standards concerning safety and electromagnetic compatibility. Before leaving the factory, all inverters undergo rigorous testing to ensure the inverter can operate reliably, as presented in the Technical Specifications chapter.

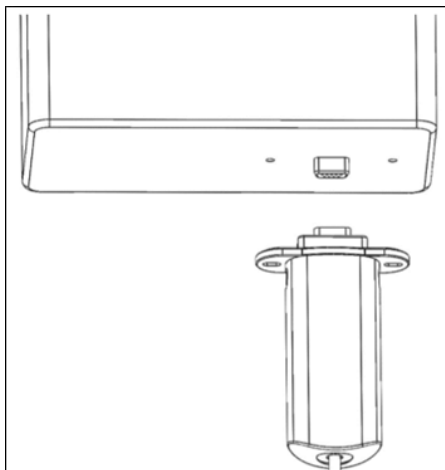
INVERTER MONITORING

Sunsynk inverter monitoring is easily accessible via the Sunsynk Connect and Sunsynk Connect Pro Cloud apps. To enable monitoring of inverter functionality and performance, a data logger must be properly connected to the inverter and to WIFI, and a site plant must be created via the Sunsynk Connect or Sunsynk Pro Cloud apps. For detailed instructions on the Sunsynk Connect or Sunsynk Connect Pro Cloud App and setting up system monitoring, refer to the Sunsynk Connect or Sunsynk Connect Pro User Manual on sunsynk.org

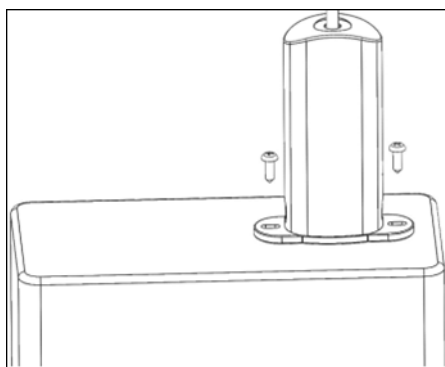
The following illustrations show how to register, create a plant for a site and monitor a inverter online with ease.

Data Logger Installation

1. Insert the Data Logger into the DB9 interface of the inverter, as shown in the following figure.



2. Insert the two screws that come with the Data Logger through the holes, and then tighten them with a Phillips screwdriver, as shown in the figure below.

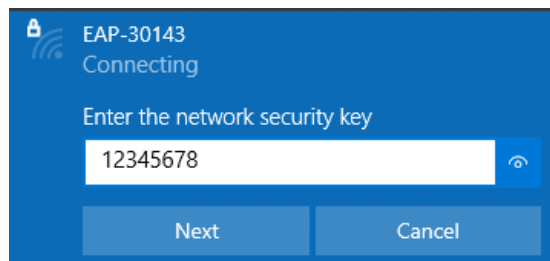


Connecting to Wi-Fi

To connect the data logger to the Wi-Fi you need to go to the Wi-Fi setting on your device and search for it. You will see an available connection with the SSID 'EAP-*****' ('*****' are the last 5 digits of the serial number on the data logger).



1. Select the correct connection and then enter the password 12345678.



2. Once you have connected to the EAP connection, you need to connect it to your own Wi-Fi. To do this, open the Internet browser and search the IP address 10.10.10.1.



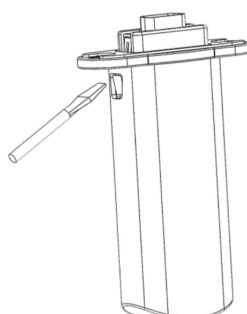
3. Once connected, click 'Scan' to search the Wi-Fi List and you should then see your Wi-Fi connection.



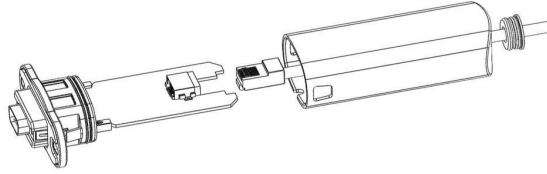
4. Select your Internet / Wi-Fi connection, enter your password, and click 'Connect'.
5. Once your data logger is connected to your Wi-Fi, you can then disconnect from the data loggers EAP connection and connect back to your usual Wi-Fi connection.

Network Cable

1. Use a flat-blade screwdriver to press the buckles on the left and right sides of the shell, as shown in the following figure. Then extract the DB9 interface part manually.

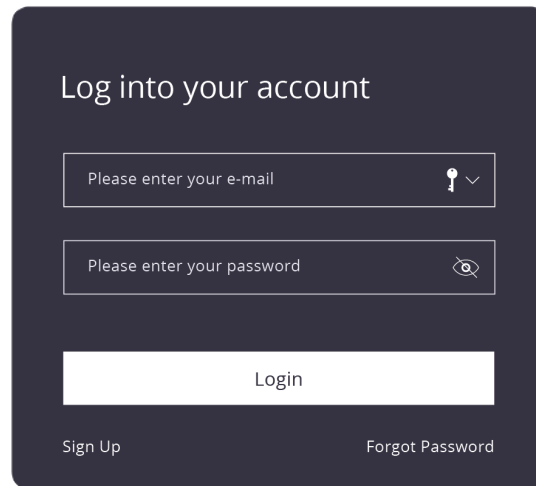


2. Pass the network cable through its specific hole at the bottom of the shell. Then, insert the RJ45 plug into the RJ45 socket, and place the sealing plug with the hole on the network cable, as shown in the figure below.

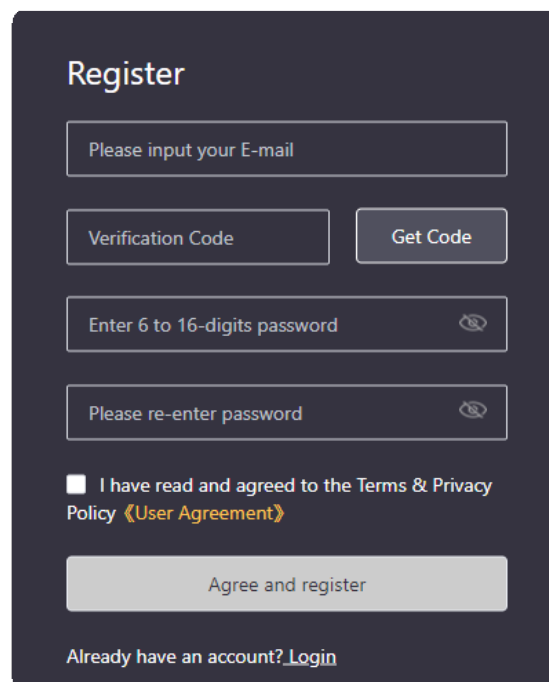


Registration

1. Visit <https://sunsynk.net> in your browser to access the web version of the management tool. Click on 'Sign Up' on the Login page to proceed to the Registration page.



2. Enter a valid email address to receive a verification code. Complete the registration form by setting a password, checking the user agreement box to confirm agreement, and then click 'Agree and Register'.

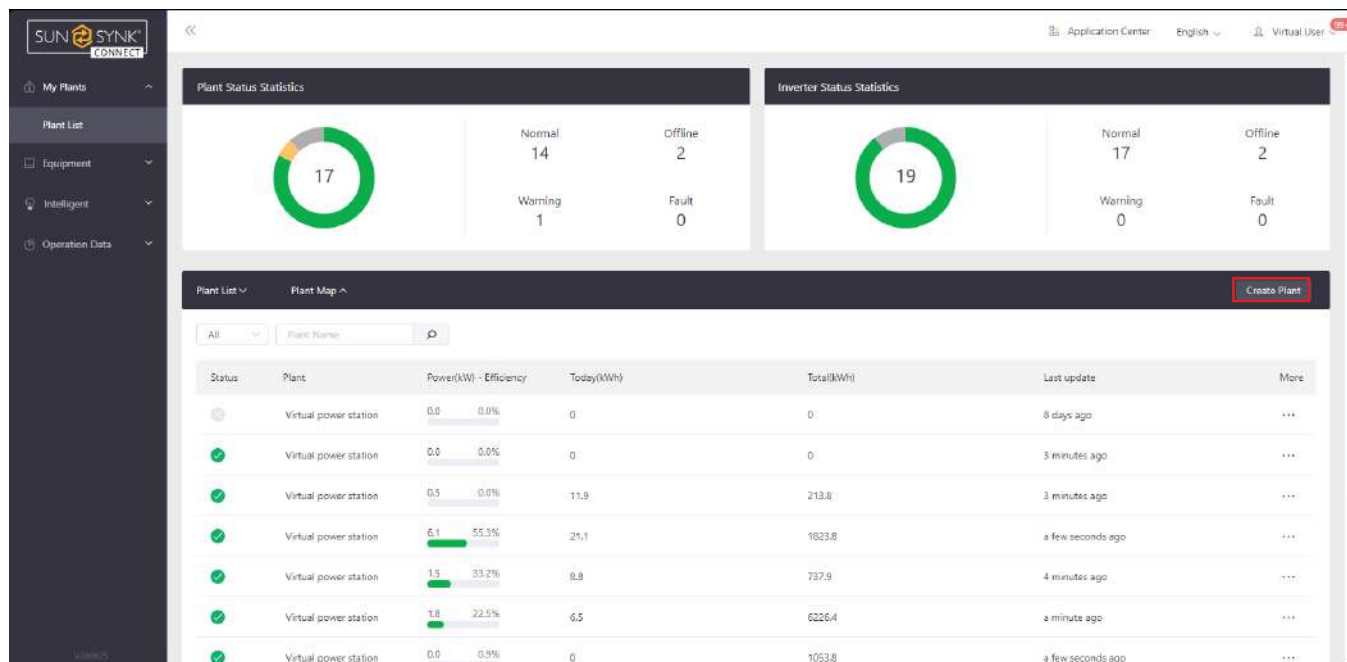


Requesting User Level Access Change

If you are an installer who has registered on the Sunsynk Connect platform, you may initially have a basic user account with limited permissions. To request elevated user access for parameter changes, remote inverter upgrades, and other functions, please visit <https://www.sunsynk.org/remote-monitoring> and complete the form provided.

Creating a Plant

1. Navigate to the menu and click on 'My Plant', then select 'Plant List'.
2. To initiate a new plant setup, click on 'Create a Plant' located in the right of the page.



3. Enter the Serial Number (SN) and KEY from the Data Logger label, then click 'Next'.

Create Plant

Add Device | Plant Info | Revenue Info | Contacts

* SN: Please input

* Key: Please input

Please find the SN and Key on the label of gateway.

Wi-Fi Stick:
P/N: 8003-0009-003
S/N: 84580-***001
KEY: 0000-***-WHAV-BRAY

Chengdu 6-LINKER Information Technology Co., Ltd.

Cancel Next

4. Specify the total capacity in the 'Capacity' field and choose the appropriate 'Plant Type'. Note that different types of plants will display different information on the page. To ensure accurate plant statistics, complete all required fields accurately.
5. Enter the installation address of the plant in the address input box on the map to pinpoint the exact location, or use the map to select the correct installation site.
6. Verify and adjust the plant's time zone if necessary. Click 'Next' to proceed.

4

5

6

Plant Name: Please input

Capacity: Please input (kW)

Commissioning Date: 2024-07-04

Meter ID: Please input

Longitude and Latitude: -0.71860955, 53.40004

Time Zone: UTC+00:00 (Greenwich Mean Time)

Back Next

7. Select your currency, specify the total investment, and choose your preferred Valuation Method.
Note: The Live Price option is currently available only for UK customers.

Currency: \$

Total Investment: Please input (\$)

Valuation Method: ☒ Constant Price ☐ Time of use price ☐ Live Price

Please input (\$/kWh)

Back Next

8. Provide the name, phone number, and email address of the user responsible for managing the system.

Manager: Please input

Phone: Please input

E-mail: Please input

Back Complete

Adding a Device

1. In the menu, first click 'My Plant', then 'Plant List'.
2. Select the plant that need to add equipment from the 'Plant List'.
3. Click the 'More (...)' button and Select 'Add Gateway'.

Status	Plant	Power(kW) - Efficiency	Today(kWh)	Total(kWh)	Last update	More
⚙️	Virtual power station	0.0 - 0.0%	0	0	4 days ago	...
✅	Virtual power station	0.0 - 0.0%	0	0	a minute ago	Add Gateway Edit Disassociate
✅	Virtual power station	0.3 - 0.0%	4.8	170.1	a few seconds ago	
✅	Virtual power station	1.2 - 10.6%	20.6	1719.4	2 minutes ago	

4. Input the serial number SN and key of the Data Logger to be connected, then click 'Confirm'.

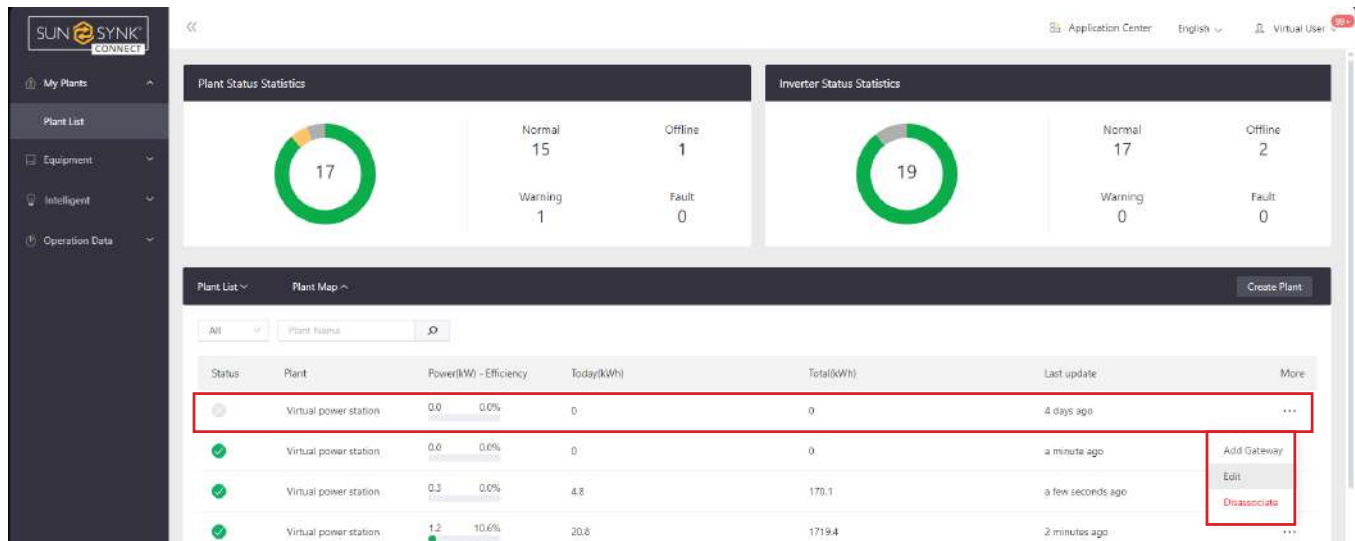
* SN

* Key

Cancel Confirm

Editing a Plant

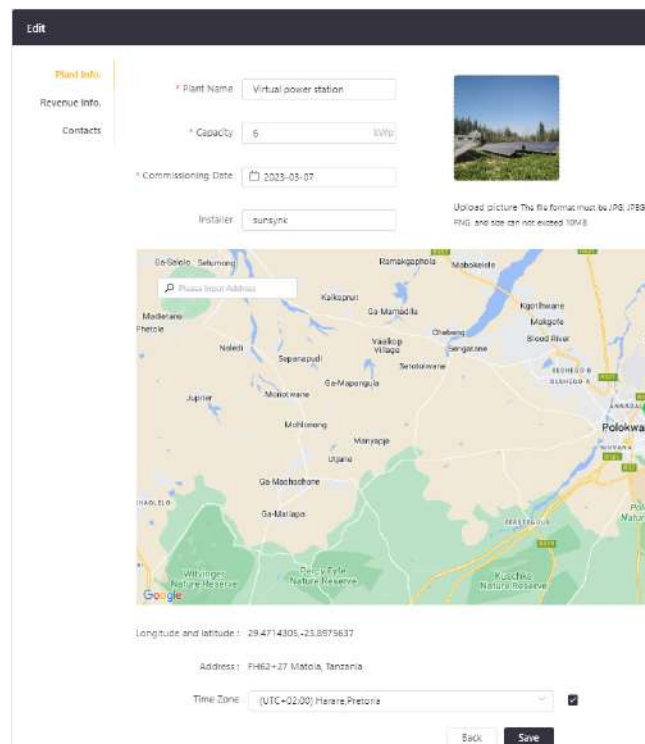
1. In the menu, first click 'My Plant', then 'Plant List'.
2. Select the plant that need to be edited from the 'Plant List'.
3. Click the 'More (...)' button and select 'Edit'.



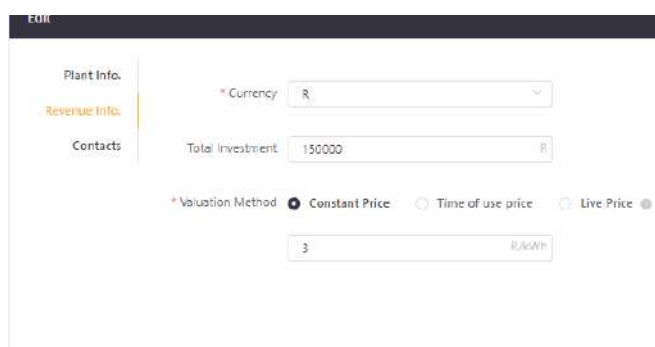
The screenshot shows the SUN SYNK CONNECT interface. On the left is a sidebar menu with 'My Plants' selected. The main area displays 'Plant Status Statistics' and 'Inverter Status Statistics' at the top. Below these is a 'Plant List' table. The first row of the table is highlighted with a red border. The 'More' button in the last column of this row is also highlighted with a red box.

Status	Plant	Power(kW) - Efficiency	Today(kWh)	Total(kWh)	Last update	More
	Virtual power station	0.0 0.0%	0	0	4 days ago	...
	Virtual power station	0.0 0.0%	0	0	a minute ago	...
	Virtual power station	0.3 0.0%	4.8	170.1	a few seconds ago	...
	Virtual power station	1.2 10.6%	20.8	1719.4	2 minutes ago	...

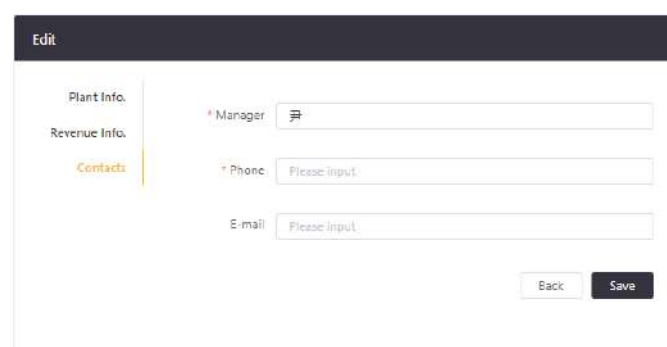
4. Review and make edits to any previously entered information as needed.



The screenshot shows the 'Edit' form for a plant. The form includes fields for Plant Name, Capacity, Commissioning Date, and a map. The 'Plant Name' field is filled with 'Virtual power station'. The 'Capacity' field is filled with '6'. The 'Commissioning Date' field is filled with '2023-03-07'. The 'Installer' field is filled with 'sunsynk'. The map shows a location in Polokwane, South Africa. The 'Longitude and latitude' field is filled with '29.4714305,-23.8575637'. The 'Address' field is filled with 'P462-27 Mstola, Tanzania'. The 'Time Zone' field is filled with '(UTC+02:00) Harare-Pretoria'.



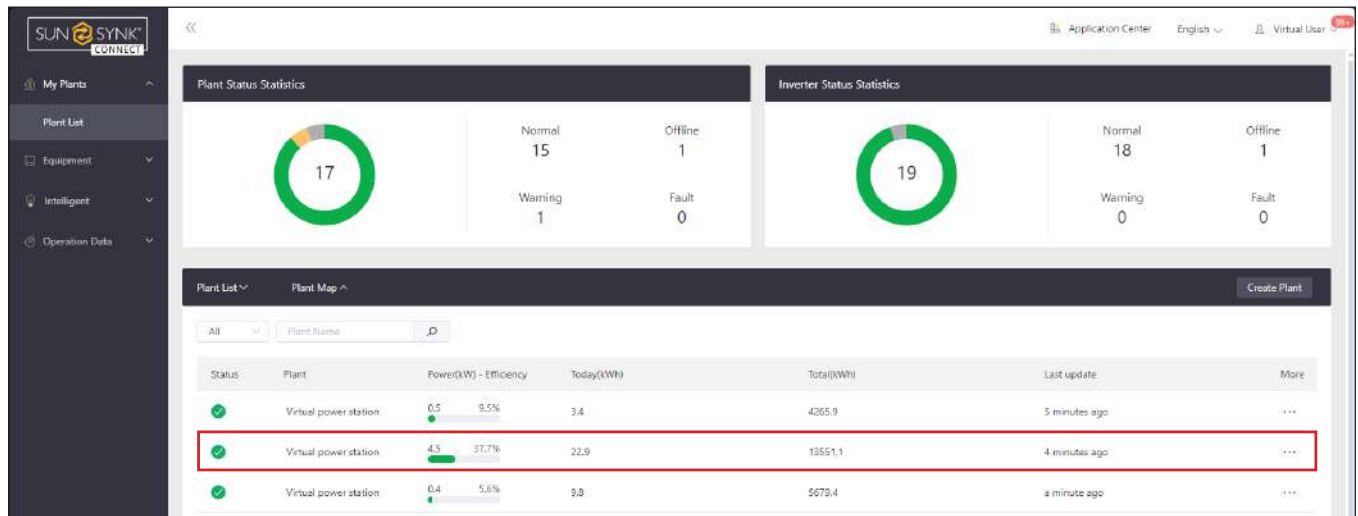
The screenshot shows the 'Edit' form for a plant. The form includes fields for Currency, Total Investment, and Valuation Method. The 'Currency' field is filled with 'R'. The 'Total Investment' field is filled with '150000'. The 'Valuation Method' field is filled with 'Constant Price'.



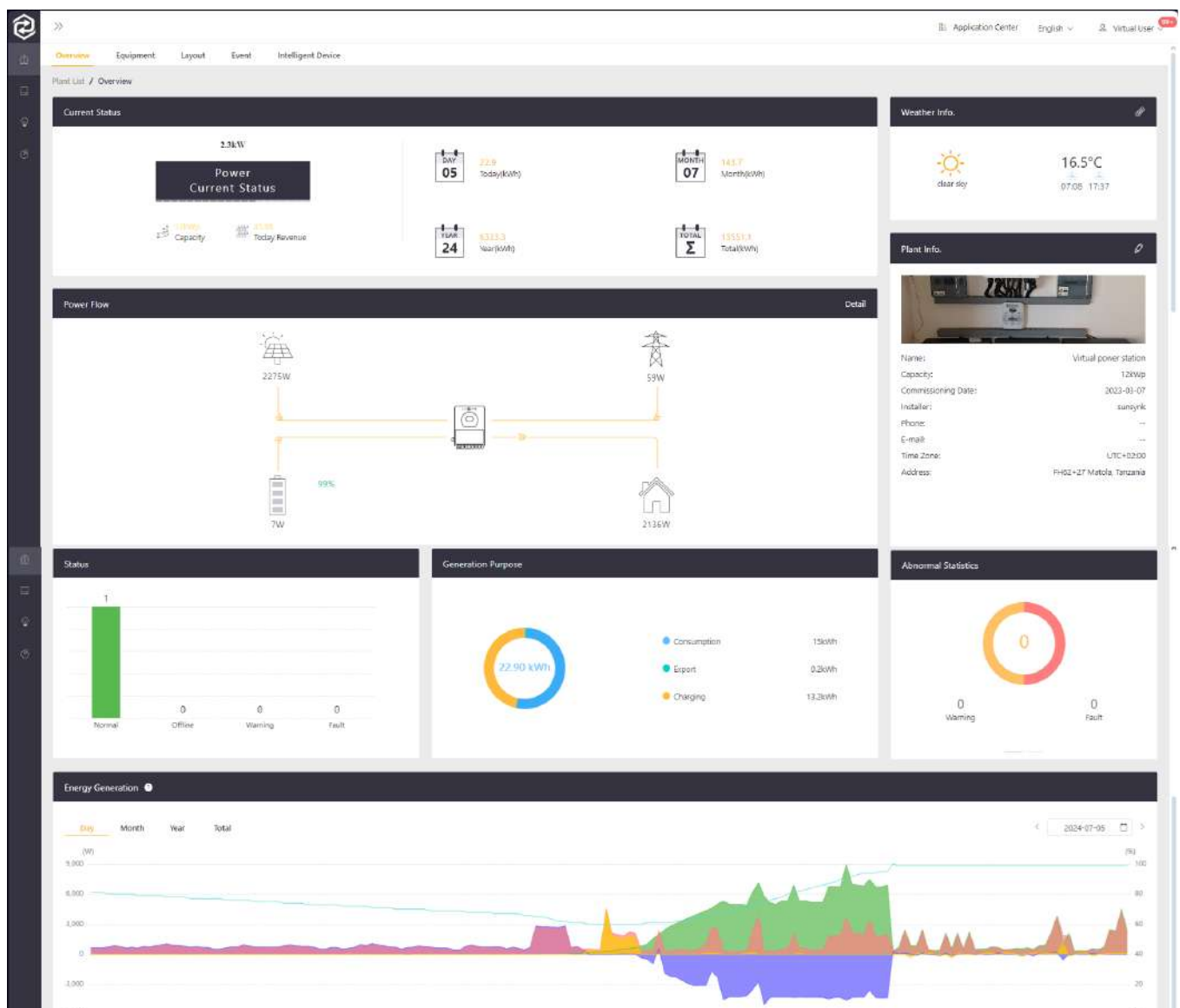
The screenshot shows the 'Edit' form for a plant. The form includes fields for Manager, Phone, and E-mail. The 'Manager' field is filled with 'M'. The 'Phone' field is filled with 'Please input'. The 'E-mail' field is filled with 'Please input'.

Plant Overview

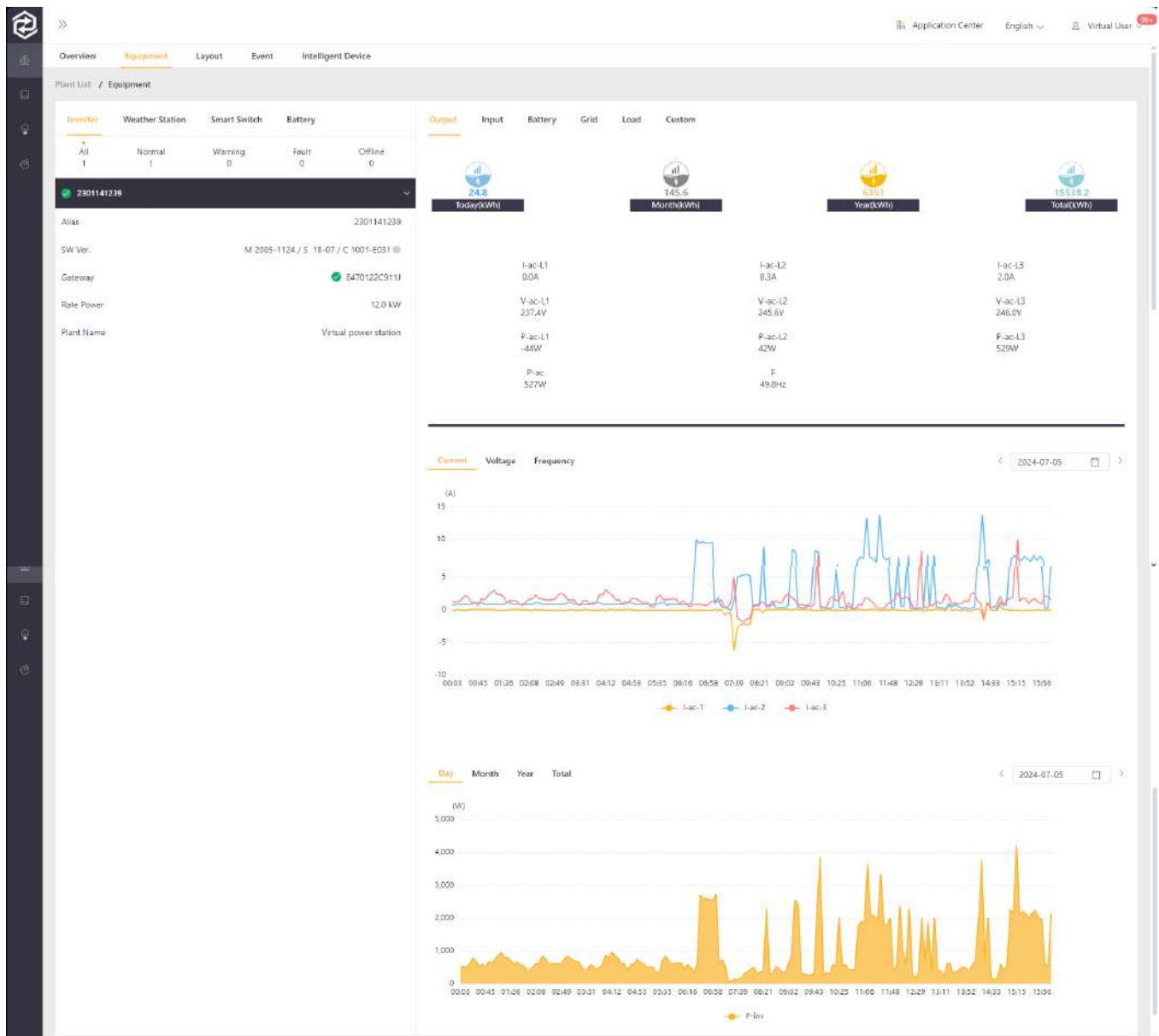
1. In the menu, first click 'My Plant', then 'Plant List'.
2. Select plant list 'Plant List' and click the corresponding plant name to enter the plant Overview page.



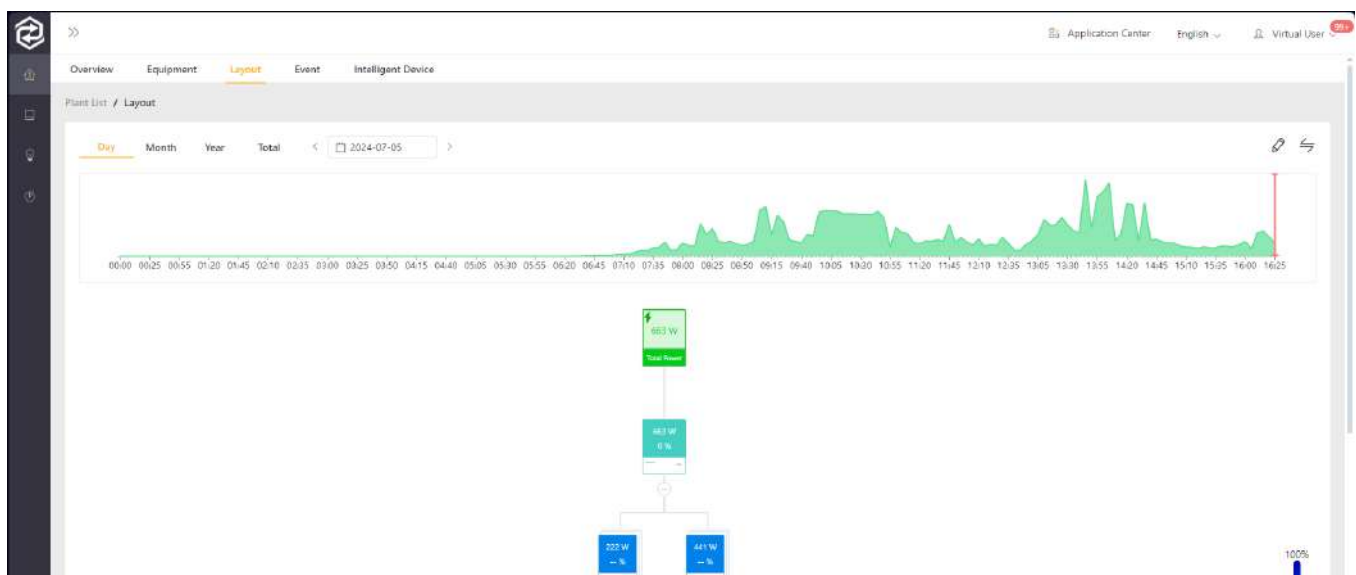
3. On the Plant Overview page, you can monitor the plant's status, weather conditions, energy flow diagram, inverter status, recent abnormalities, power generation charts, and other relevant information (as illustrated on the next page).



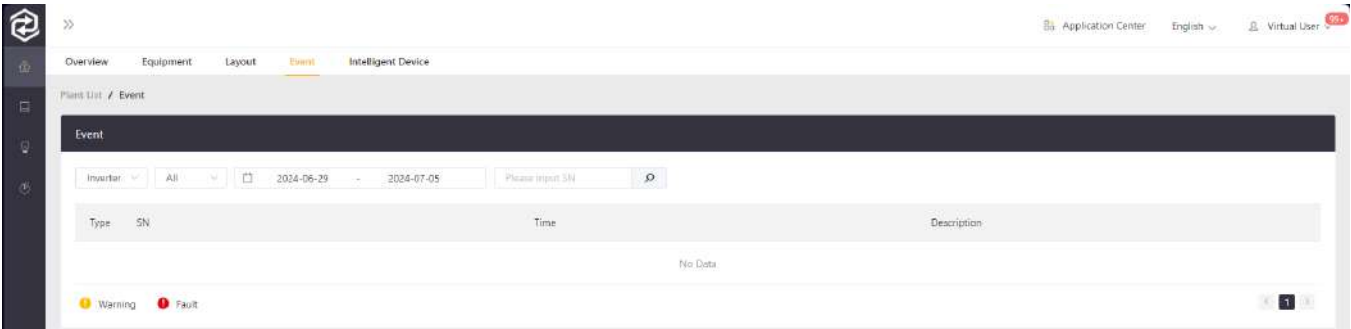
- Click on 'Equipment' within the Overview page to access detailed information about all equipment installed in the plant. Here, you can view operational data charts, perform remote upgrades, adjust parameter settings, and manage other operations.



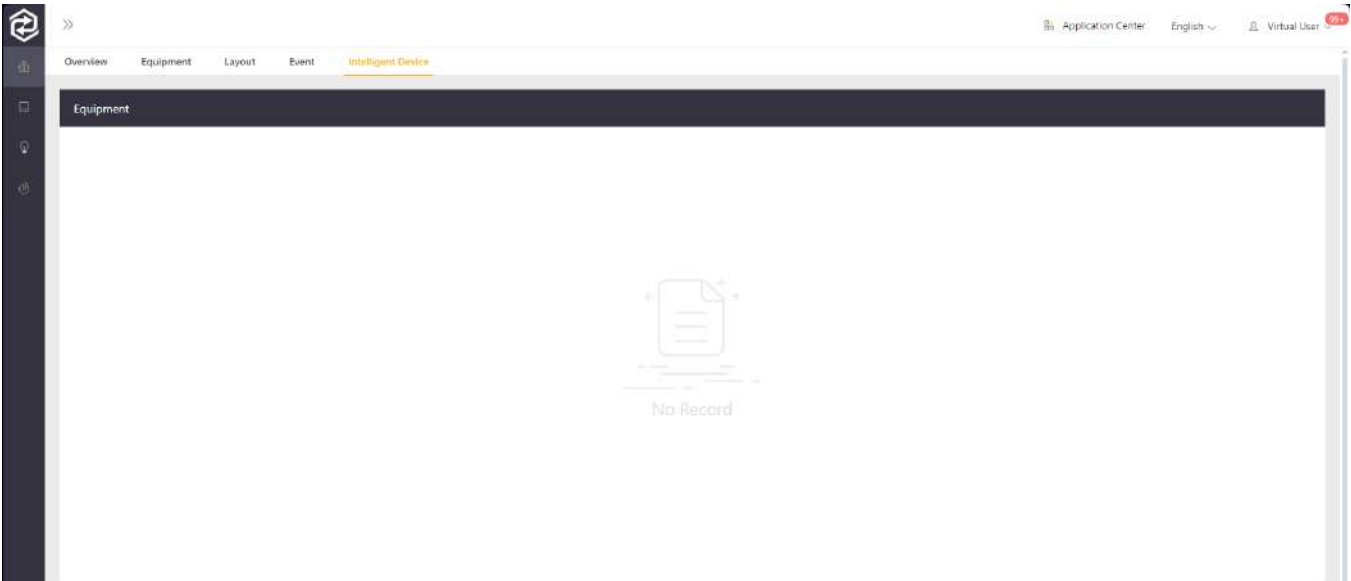
- On the Plant Layout page, you can monitor the plant's layout.



6. Navigate to the 'Event' menu on the Plant Overview page to switch to the Event page. Here you can view the current plants abnormal information.

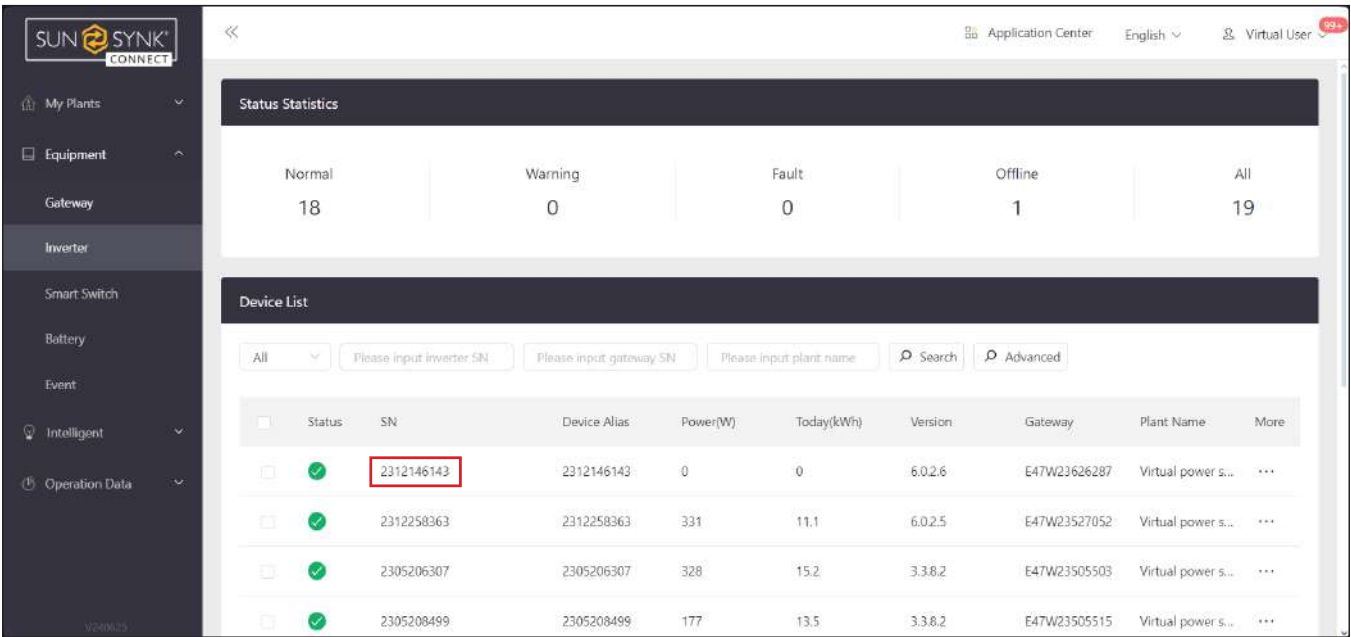


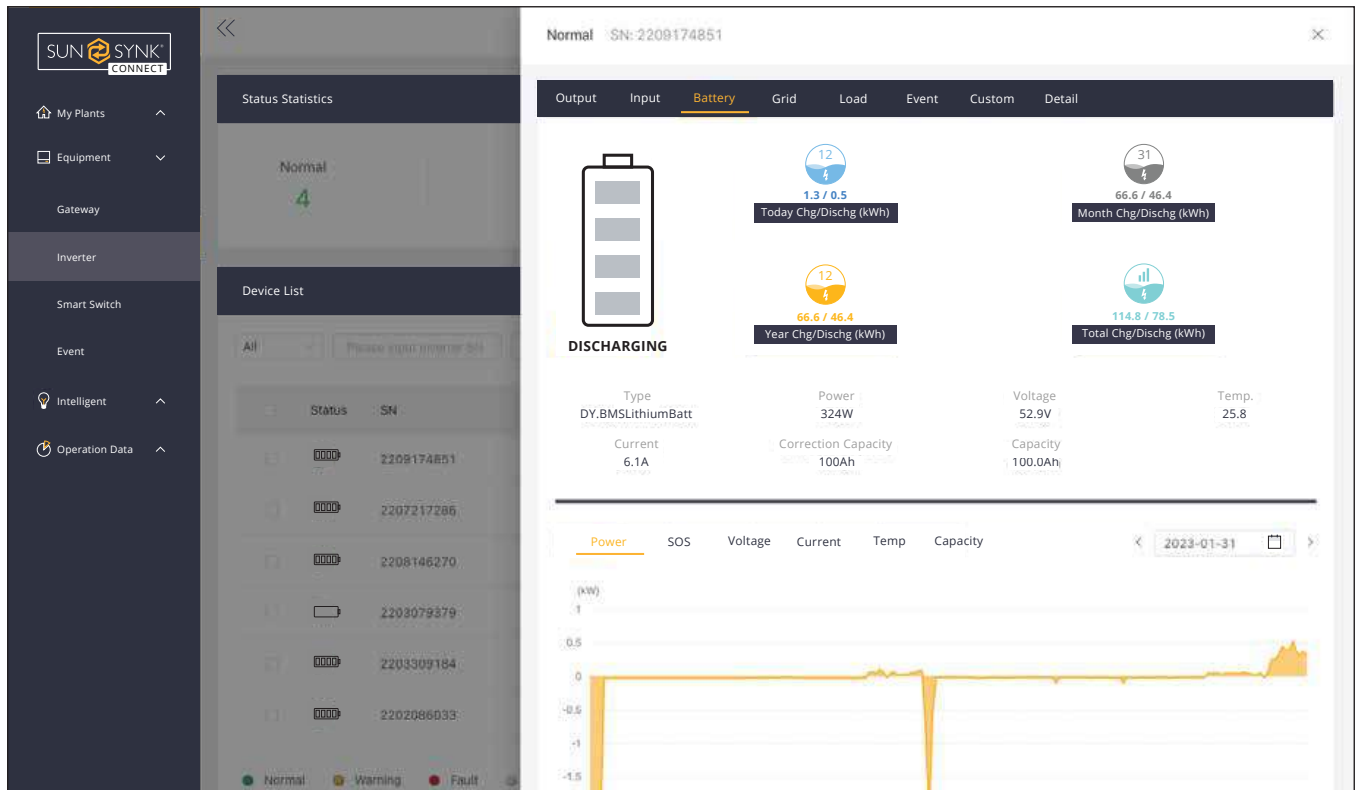
7. On the Plant Intelligent device...



Inverter Management

1. In the menu, click 'Equipment', then 'Inverter' to enter the Inverter List page.
2. In the Inverter List page, click on the SN of an inverter to view the detailed information and operational data of the inverter.





3. Click on the plant name to enter the plant of the inverter.

SUN SYNK CONNECT

My Plants
Equipment
Gateway
Inverter
Smart Switch
Battery
Event
Intelligent
Operation Data

Application Center English Virtual User

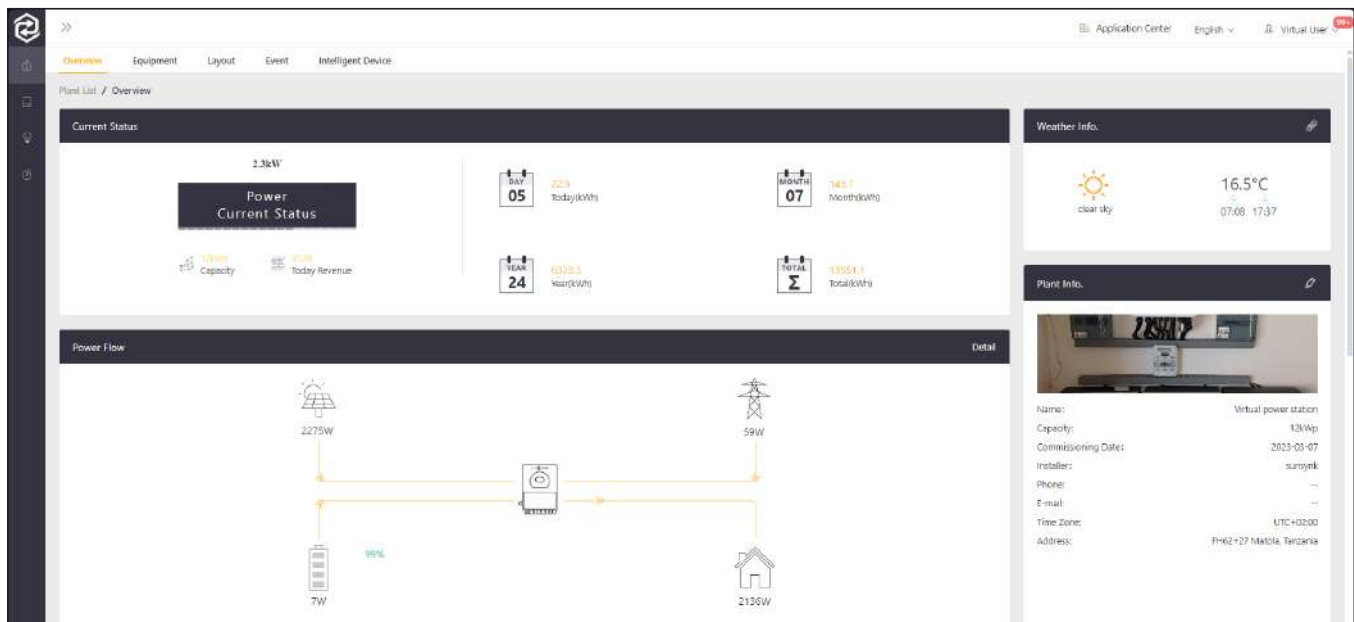
Status Statistics

Normal 18 Warning 0 Fault 0 Offline 1 All 19

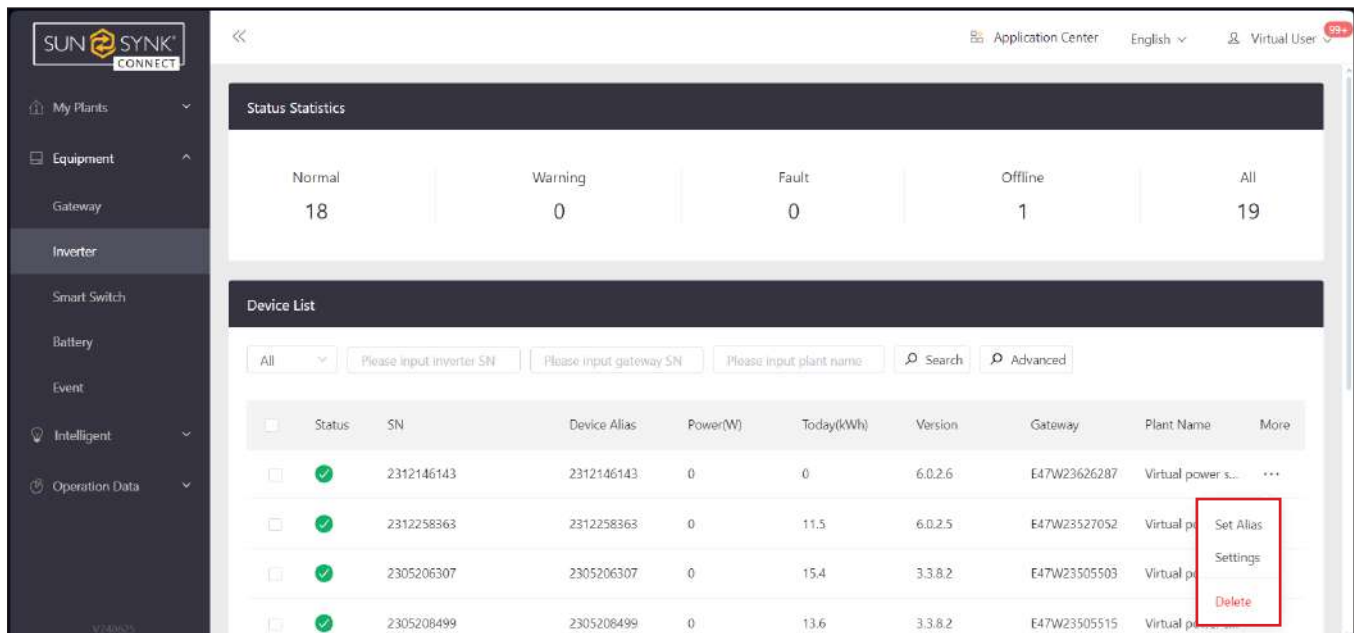
Device List

All Please input inverter SN Please input gateway SN Please input plant name Search Advanced

	Status	SN	Device Alias	Power[W]	Today(kWh)	Version	Gateway	Plant Name	More
☐	✓	2312146143	2312146143	0	0	6.0.2.6	E47W23626287	Virtual power s...	...
☐	✓	2312258363	2312258363	331	11.1	6.0.2.5	E47W23527052	Virtual power s...	...
☐	✓	2305206307	2305206307	328	15.2	3.3.8.2	E47W23505503	Virtual power s...	...
☐	✓	2305208499	2305208499	177	13.5	3.3.8.2	E47W23505515	Virtual power s...	...



- Click the 'More (...)' button to set an alias for the device, adjust inverter settings/parameters, or delete a device, as illustrated in the figure below.



COMMISSIONING

Start-Up / Shutdown Procedure

The inverter must be installed by a qualified and licensed electrical engineer, following the relevant national wiring regulations. Prior to powering on, the installation engineer must complete the following checks:

- Earth bond test.
- RCD (Residual Current Device) test.
- Earth leakage tests.
- Ensure the solar panel Voc voltage does not exceed 480V.
- Verify battery voltage.

Although the maximum allowable PV input voltage is 500V, the 480V limit provides an additional safety margin to protect the system from potential voltage fluctuations or operational variations that could cause damage.

Power On Sequence:

1. Switch on the AC.
2. Press the start button.
3. Switch on the battery and battery breaker.
4. Switch on the DC (PV isolator).

Shutdown Sequence:

1. Switch off the AC.
2. Press the start button.
3. Switch off the battery and battery breaker.
4. Switch off the DC (PV Isolator).

Inverter Commissioning Info

After you have successfully powered up the inverter, it must be programmed and set up according to the programming feature above.

 Solar	Check each bond on the solar panels.	Check the VOC does not exceed 480V MPPT Range.	Ensure both MPPTs are balanced.
 GRID	Measure the supply voltage check it matches the settings of the inverter.	If it falls out of the setting range it will cause the inverse shut down and alarm.	See Grid Setup page.
 BATTERY	Check the battery charge and discharge is within the C rating of the battery. Too high will damage the battery.		Check the battery BMS is communicating with the inverter.

 SYSTEM MODE	This is the heart of the system, this controls everything.	Ensure you are familiar with this, if you fully understand the controller you will fully appreciate the capabilities of there inverter.	See section 'Program Charge / Discharge Times'.
 ADVANCE	This is for paralleling systems, and wind turbine.	If paralleling inverters in 3-Phase check you phase rotation before switching on the AC Load, in 3-Phase the output voltage will increase across phase to 400V.	If using a wind turbine please ensure you have the correct limiting resistor, caps and rectifier.
 FAULT CODES	Familiarise yourself with common fault codes.		

GDFI Fault

Before the inverter connects to the grid, it will check the impedance (effective resistance) of the solar PV+ to ground and the impedance of the solar PV- to ground. If either impedance value is found to be less than 33kΩ, the inverter will prevent grid connection and display an F24 error on the LCD. This is a safety feature designed to protect the system and ensure proper grounding.

MAINTENANCE

The inverter is designed to require minimal maintenance. However, to ensure optimal performance, it is important to follow these maintenance practices:

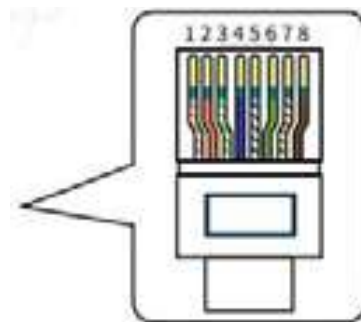
- **General Cleaning:** At least twice a year, and more frequently in dusty environments (weekly recommended), clean the cooling fans and air ducts to prevent dust accumulation. This will ensure proper ventilation and prevent overheating.
- **Check Fault Codes:** Regularly check the inverter's display for any fault codes. If fault codes are present, they should be addressed immediately to ensure the system operates effectively.
- **Lithium Battery Communication:** Verify that communication with the Lithium battery is functioning correctly. This can be done through the inverter's monitoring system or the battery management system (BMS).
- **Weekly Cleaning:** In environments with high dust accumulation or micro-ants, it is recommended to use micromesh filters. These filters can help keep dust, insects, and other particles out of the inverter's internal components, preventing damage and ensuring proper airflow.

APPENDIX A

Definition Of RJ45 Ports

The table below provides the details of the wiring for the RJ45 port connections, which are used for communication with various devices:

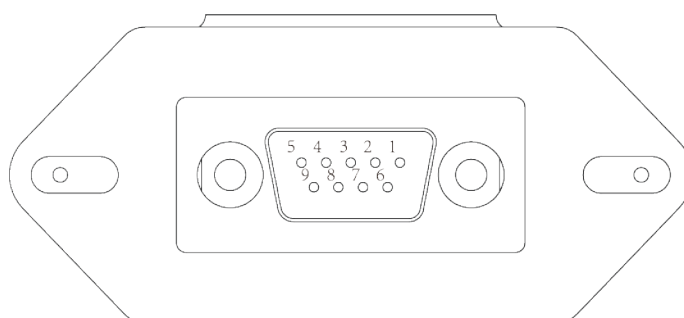
No.	Colour	RS485/CAN	Meter	DRM
1	Orange&White	485_B	Meter-485_B	DRM1/5
2	Orange	485_A	Meter-485_A	DRM2/6
3	Green&White	GND_485	-	DRM3/7
4	Blue	CAN-H	Meter-485_B	DRM4/8
5	Blue&White	CAN-L	Meter-485_A	REF-GEN/0
6	Green	GND_485	-	COM LOAD/0
7	Brown&White	485_A	Meter-485_A	NetJ1_7
8	Brown	485_B	Meter-485_B	NetJ1_7



RS232 Ports

The RS232 port is used to connect the Wi-Fi data logger, allowing communication between the inverter and monitoring systems.

No.	WIFI/RS232
1	
2	TX
3	RX
4	
5	D-GND
6	
7	
8	
9	12Vdc



WIFI/RS232

This RS232 port is used to connect the wifi datalogger

APPENDIX B

Inverters sold in Australia will be set to the Default Australian standards, ensuring compliance with local regulations and grid compatibility.

APPENDIX C

The Sunsynk Single-Phase Hybrid Inverter is compatible with the Sunsynk Connect app via Wi-Fi or GSM data logger (see Sunsynk Connect instruction manual for setup details). This integration allows for remote monitoring and control of the inverter system, ensuring ease of use and real-time data access.

APPENDIX D

If an external Residual Current Device (RCD) is used, it should be a Type A/C with a tripping current of 30mA or higher.

Important Guidelines For Installing RCDs:

1. Disconnect all live conductors (including both active and neutral conductors).
2. Use the type specified in the inverter manufacturer's instructions or as labelled on the inverter.

We recommend the use of an RCD on all circuits and sub-circuits connected to the Sunsynk Inverter. Below are the recommended specifications for a Residual Current Breaker with Overcurrent Protection (RCDO).

Earth-Leakage Protection Class	Type A
Earth-leakage sensitivity	30mA
Curve code	C
Grid type	AC
Poles description	2P
Earth-leakage protection time delay	Instantaneous

APPENDIX E

The Sunsynk inverter can be connected to the internet, but a data logger must be added.

The inverter is compatible with Sunsynk Connect data-loggers, which you can obtain from your distributor.

Available types include:

- LAN-Type Data Logger
- Wi-Fi Type Data Logger
- GSM-Type Data Logger

To set up the internet connection for Sunsynk Connect, please refer to the App User instructions. The Data Logger should be connected to the bottom of the inverter via the connection socket marked Wi-Fi.

For more information on training videos, software updates, help, and forum posts, please visit:

www.sunsynk.com - Tech Support

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